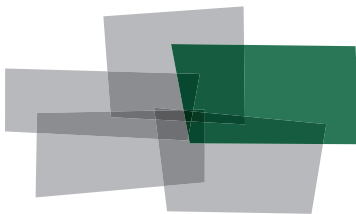# SourceBook

"How is my Communication Server configured?"

Produced For

Nortel CS1000 Demo

Customer Number: **1234567890**
Reflecting information from: **1/8/2018**

Inventory
Configuration
Performance
Security
Backup

DISCLAIMER

The information contained in this document is based upon data retrieved remotely from a Communication Server. Some of the information presented may be derived, in whole or in part, from this data. Inconsistent and/or incorrect programming of the Communication Server may cause these derivations to be inaccurate. For the sake of consistency in these reports, there may be cases in which a best-effort attempt is made to derive particular information based upon related data in the Communication Server. As the reporting facilities of the Communication Server's hardware and software improve, the enhanced data will lead to more accurate InfoPlus reports. Technical errors encountered during the remote transfer of data from the Communication Server may cause spurious results in the report. Bristol Capital, Inc. does not guarantee the accuracy of the information presented, although reasonable attempts have been and will continue to be made to ensure InfoPlus reports are as accurate as possible.

This report and the information contained herein is to be used only for the purposes intended. Any disclosure of the information contained herein to parties other than the subscriber of this service, or the organization whose information is represented, is strictly prohibited.

Communications Management with InfoPlus

Regardless of the size or type of organization, there are a few basic concerns of every communications manager. InfoPlus services help address those various concerns through an integrated suite of reports and analyses.

Inventory
Configuration
Performance
Security
Backup

Configuration – This document, the InfoPlus SourceBook, details how a system's software is programmed to meet your organization's needs. The many details of system programming are laid out in understandable formats, including graphics of each set and even each button's feature or line assignment. Commonly needed but difficult to obtain information, such as call routing information, is clearly presented in easily understood reports, such as our Calling Privileges report. The SourceBook is an excellent tool for the day-to-day management and administration of a communications system, ensuring uniformity and adherence to current design policies.

A next logical step in gaining additional control over your telecommunications resources might be an InfoPlus Security Audit. While the SourceBook details the general programming of your system, the Security Audit is an extensive analysis of how that programming might be leaving the organization susceptible to internal or external abuse. More than just potential cost avoidance, the Security Audit makes specific recommendations to help limit your system to only intended use.

Other services in the InfoPlus suite include:

Inventory – InfoPlus Site Survey
- Inventory of the major Communication Server hardware and software components
- Factory Support analysis pinpoints "End-of-Life" and other unsupported equipment
- Access to database for enterprise customers

Performance – InfoPlus Traffic Study
- Consultative Report, not a "data dump"
- Supported by graphical representation of the "important" data
- Analyzes Networks, Trunks, Consoles and even Processors
- Clear recommendations for improving service

Security – InfoPlus Security Audit
- Detailed, computerized review of the system's programming
- Analyses of 83 separate features with security implications
- Each analysis consists of a feature description, the security concerns and recommended changes in programming
- One hour of personal consultation is included

Backup – InfoPlus Backup Service
- Off-site backup of your Communication Server's configuration
- Available at any time for restoration through the Internet

Please contact your telecommunications vendor for additional information about these services.

Table of Contents

Conventions Used In This Document

Three of the reports in the SourceBook (Route Lists, Calling Privileges, and Action Items) describe capabilities based upon Area Codes. For the purpose of clarity and brevity, we have grouped Area Codes into States, Regions and Areas. If all of the Area Codes within a State or Region are included within a given report, we will indicate the largest area served. For example, both Oregon and Washington are in the Pacific Northwest. If all of the Area Codes in both of these states are included, we will indicate 'Pacific Northwest'.

Below is our definition for each of the regions used:

Region	States and Regions Included
Northeast	Connecticut, Hew Hampshire, Maine, Massachusetts, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont
Mid-Atlantic	Delaware, Maryland, Virginia, West Virginia, and Washington D.C.
Southeast	Florida, Georgia, North Carolina, and South Carolina
East Coast	Mid-Atlantic, Northeast, and Southeast
Midwest	Illinois, Indiana, Kentucky, Michigan, Ohio, and Wisconsin
South Central	Alabama, Arkansas, Louisiana, Mississippi, and Tennessee
Plain States	Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, and South Dakota
Southwest	Arizona, New Mexico, Oklahoma, and Texas
Central States	Arkansas, Illinois, Louisiana, Oklahoma, Plain States, Texas, and Wisconsin
Northwest	Idaho and Montana
Mountain	Colorado, Utah, and Wyoming
Pacific Northwest	Oregon and Washington
West Coast	California and Pacific Northwest
West	Arizona, Mountain, New Mexico, Nevada, Northwest, and West Coast

1. Station Information

The Station Information section presents the configuration of the station side of the Communication Server. This includes a graphical display of each set defined for this customer, and descriptions of the individual Call Pickup and Intercom groups. Additional topics cover the configuration of speed call lists and ACD queues.

1.1. Station Templates

Format

This section presents an image of each set defined for this customer in the Communication Server. Graphics of all telephone instruments are in extension number order, and indicate the features of that station.

Use

Use this section to discuss changes with users and to prepare service or repair orders. The graphics provide a common reference point for all parties. For example, programming for button features and appearances may be verified before calling the vendor for repair of a trouble, or for requesting changes.

The amount of time it takes a technician to perform changes will be drastically reduced by consulting the telephone set graphic prior to placing a work order. Telling the technician to add extension 4321 to Call Pickup Group 7 is much more efficient (2 minutes) than telling the technician to add Alice Pedone to the same Call Pickup Group Sue Graham is in (30 minutes).

Common Key Feature Codes

ADL - Autodial	AO3,6 - 3/6 Party Conference	CFW - Call Forward
CHG - Charge Account	CWT - Call Waiting	DIG - Dial Intercom
GPU - Group Pickup	GRC - Group Call	HOT - Hotline
LNK - Last Number Redial	MCK - Message Cancel	MIK - Message Indication Key
MSB - Make Busy	MWK - Message Waiting	PRK - Call Park
PRS - Privacy Release	PVN - Private Line Non-ringing	PVR - Private Line Ringing
RDL - Redial	RGA - Ring Again	RLS - Release
RNP - Call Pickup	SCC - Speed Call Controller	SCU - Speed Call User
SIG - Signal	SSC - System Speed Call Controller	SSU - System Speed Call User
TRN - Transfer	VCC - Voice Call	

Lines appearances that ring on a set are indicated with a triangle icon in the LCD area. If the key does not have an associated LCD strip, the extension number is drawn in a **bold** font to indicate a ringing appearance.

Preparing Repair & Service Orders

This section can be a powerful tool in the verification and reporting of repair troubles, and in the placement of complete service orders. Its use will improve service and communications between you, your users, and your vendor.

Before reporting troubles such as specific features or keys not working, this section should be consulted to determine if the feature is programmed on the reporting set, or if the correct key is being addressed. Remember, the user only sees what is written on the key cap which may be incorrect - you are seeing the programming in the Communication Server.

In preparing service orders, we suggest making a copy of the set to be worked on, and using that copy as both a means to communicate with your users, and as a document to place service orders with your vendor. Cross out those items that need to be changed and write in the changes you want to make. You can even use the book to assign your own Intercom and Call Pickup Groups; the Communication Server does not have a utility that would allow a technician to find the next spare group easily.

💡 **Did You Know?**
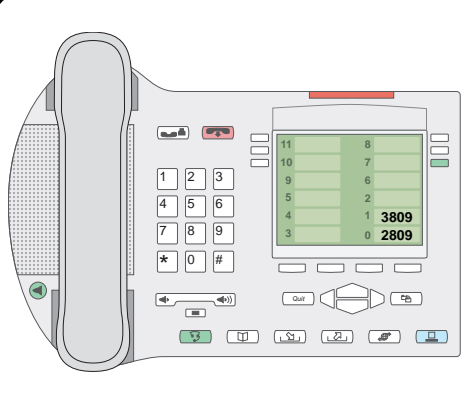
If you make frequent changes to your stations, or need a superior way to place service requests, you may wish to upgrade to our GuardianService program. GuardianService provides automatic periodic updates of the SourceBook in electronic format ensuring accurate information, and also performs a Backup of your system data to a remote secure server. See your sales representative to learn about the other major benefits of GuardianService.

Station Templates

Ext: 0   **Attendant**

Set Type: **2250**	Customer: **0**	CLS:
TN: **008 0 07 12**	Service Date: **5 JUN 2009**	NCOS:
DES:		TGAR:

Hunting & Forwarding		Groups	
Fwd Int:	Ext:	Pickup:	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

10:	18:
11:	19:
12:	
13:	
14:	
15:	
16:	
17:	

Ext: 2804   **Clarence Anderson**

Set Type: **2210**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 21**	Service Date: **9 JUL 2010**	NCOS: **5**
DES: **FL2J49**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call: **0006**	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

1: **3804**	9: **SCU**	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	

Ext: 2805   **Sean Thomas**

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 22**	Service Date: **4 NOV 2010**	NCOS: **5**
DES: **FL2J42**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2809 — Stanley Jackson

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 29**	Service Date: **17 JUN 2010**	NCOS: **5**
DES: **FL4J35**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

(display keys: 11, 8, 10, 7, 9, 6, 5, 2, 4, 1 **3809**, 3, 0 **2809**)

Ext: 2810 — Travis White

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 30**	Service Date: **17 JUN 2010**	NCOS: **5**
DES: **FL4J09**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

(display keys: 11, 8, 10, 7, 9, 6, 5, 2, 4, 1 **3810**, 3, 0 **2810**)

Ext: 2811 — Chad Harris

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 26**	Service Date: **9 SEP 2010**	NCOS: **5**
DES: **FL4J22**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom: **4-04**
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

(display keys: 11, 8, 10, 7, 9, 6, 5 **DIG**, 2, 4, 1 **3811**, 3, 0 **2811**)
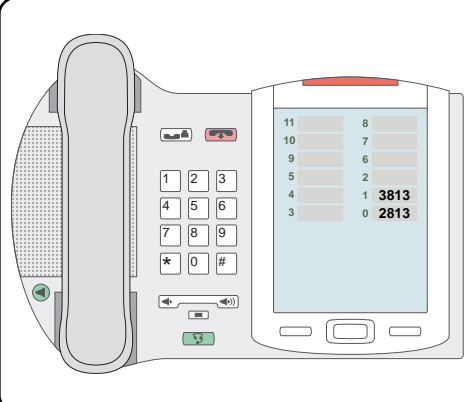
Ext: 2812 — Francis Martin

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 23**	Service Date: **13 NOV 2010**	NCOS: **5**
DES: **FL2J44**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	

(display keys: 9, 4, 8, 3, 7, 2, 6, 1 **3812**, 5, 0 **2812**)
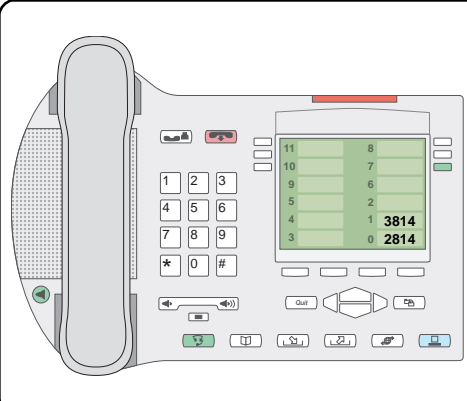
Ext: 2813　　　　　Bradley Thompson

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 24**	Service Date: **9 SEP 2010**	NCOS: **5**
DES: **FL4J01**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSC**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

(Keys: 1 3813, 0 2813)

Ext: 2814　　　　　Francisco Garcia

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 25**	Service Date: **21 JUL 2010**	NCOS: **5**
DES: **FL4J13**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

(Keys: 1 3814, 0 2814)

Ext: 2815　　　　　Dean Martinez

Set Type: **1165**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 14**	Service Date: **2 SEP 2010**	NCOS: **5**
DES: **FL3J29**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

16: **MWK**	24: **PRS**
17: **TRN**	25: **CHG**
18: **AO6**	26: **CPN**
19: **CFW**	27:
20: **RGA**	28:
21: **PRK**	29:
22: **RNP**	30:
23: **SSU**	31:

(Keys: 1 3815, 0 2815)

Ext: 2815　　　　　Dean Martinez

Set Type: **UEXT**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 22**	Service Date: **1 OCT 2010**	NCOS: **0**
DES: **MOBILE**		TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2000**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2000**	Ext:	Speed Call:	
Hunt Key: **0**		System Speed Call:	

MOBX 　0　 **2815**

Hot P Forwarding
1　912015551929

Additional Keys

2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16:	24: **PRS**	
9:	17: **TRN**	25: **CHG**	

Ext: 2816 — Shane Robinson

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 00**	Service Date: **13 JAN 2010**	NCOS: **5**
DES: **FL2J40**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **2** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
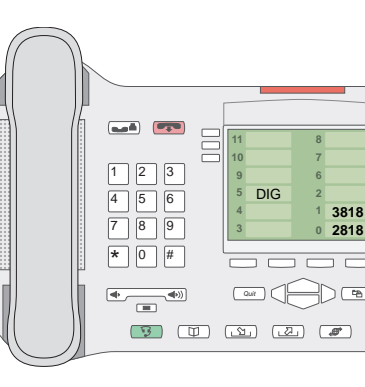
Ext: 2817 — Charlie Clark

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 10**	Service Date: **2 SEP 2010**	NCOS: **5**
DES: **FL1J40**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **2** Intercom:
Speed Call:
System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
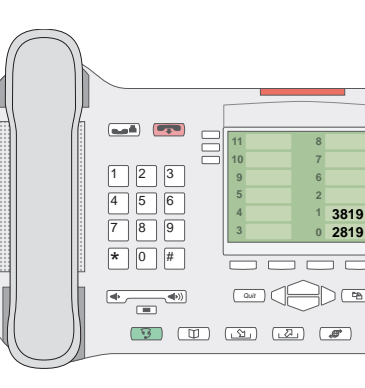
Ext: 2818 — Duane Rodriguez

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 16**	Service Date: **2 SEP 2010**	NCOS: **5**
DES: **FL4J31**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **2** Intercom: **2-04**
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2819 — Franklin Lewis

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 18**	Service Date: **15 APR 2010**	NCOS: **5**
DES: **FL3J38**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **0** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2820 — Brad Lee

Set Type: **1220**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 18**	Service Date: **25 AUG 2010**	NCOS: **5**
DES: **FL2J50**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2821 — Claude Walker

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 15**	Service Date: **2 SEP 2010**	NCOS: **5**
DES: **FL3J08**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call: **0002**
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2822 — Sharon Hall

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 22**	Service Date: **17 SEP 2009**	NCOS: **5**
DES: **FL3J05**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

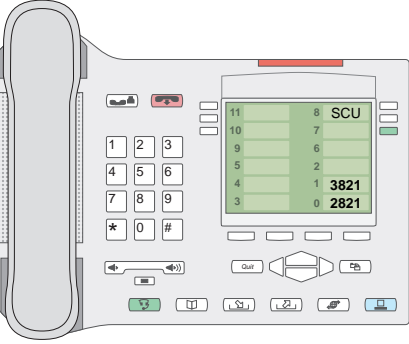|		
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
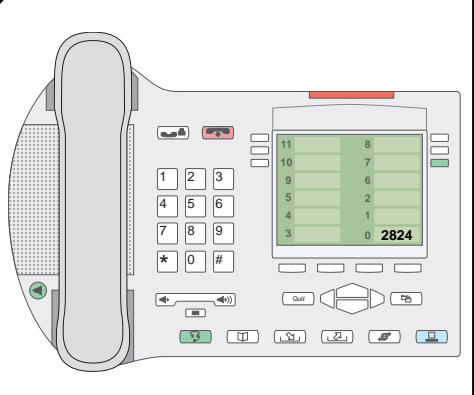
Ext: 2823 — Amanda Allen

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 21**	Service Date: **17 SEP 2009**	NCOS: **5**
DES: **FL3J23**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom: **4-02**
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSC**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
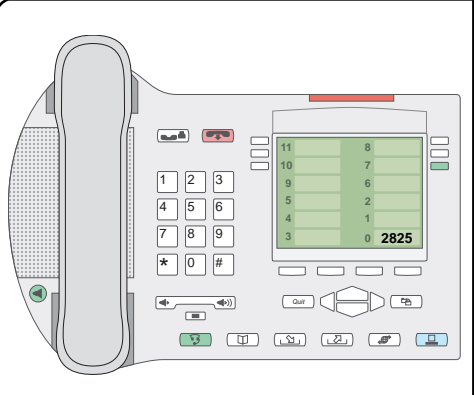
Ext: 2824 — Frances Young

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 28**	Service Date: **12 FEB 2010**	NCOS: **5**
DES: **FL3J26**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
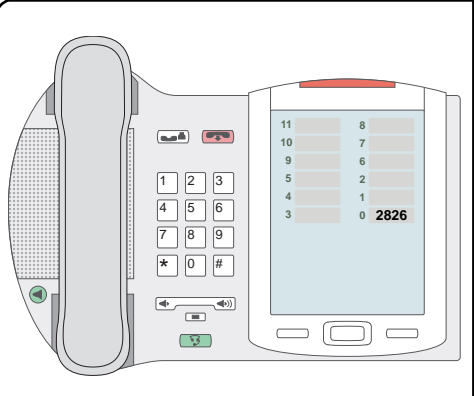
Ext: 2825 — Diane Hernandez

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 19**	Service Date: **7 APR 2010**	NCOS: **5**
DES: **FL3J34**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2826 — Heather King

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 01**	Service Date: **15 AUG 2010**	NCOS: **5**
DES: **FL4J40**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2828 — Jean Wright

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 31**	Service Date: **26 JUN 2010**	NCOS: **5**
DES: **FL3J14**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **0**   Intercom: **1-05**
Speed Call:
System Speed Call:

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2830   Joan Lopez

Set Type: **2212**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 12**	Service Date: **14 OCT 2010**	NCOS: **5**
DES: **FL3J26**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

1: **3830**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
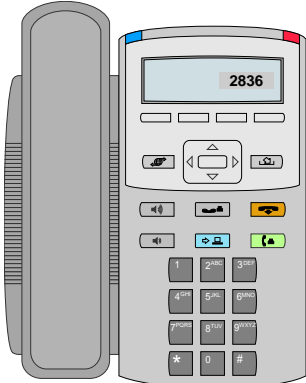
Ext: 2833   Diana Hill

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 07**	Service Date: **8 JUL 2010**	NCOS: **5**
DES: **FL1J48**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
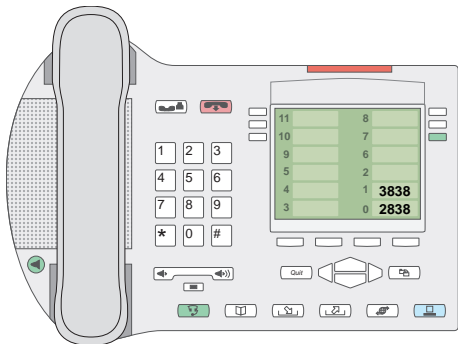
Ext: 2836   Gladys Scott

Set Type: **1110**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 13**	Service Date: **14 OCT 2010**	NCOS: **5**
DES: **FL3J16**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call:	

Additional Keys

1: **3836**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16: **MWK**	24: **PRS**	

Ext: 2838   Tracy Green

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 21**	Service Date: **30 SEP 2010**	NCOS: **5**
DES: **FL1J41**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2840 — Grace Adams

Set Type: **1165**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 26**	Service Date: **9 SEP 2010**	NCOS: **5**
DES: **FL3J07**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Display keys: 15, 14, 13, 12, 7, 6, 5, 4 / 11, 10, 9, 8, 3, 2, 1 **3840**, 0 **2840**

Additional Keys

16: **MWK**	24: **PRS**
17: **TRN**	25: **CHG**
18: **AO6**	26: **CPN**
19: **CFW**	27:
20: **RGA**	28:
21: **PRK**	29:
22: **RNP**	30:
23: **SSU**	31:

Ext: 2841 — Shannon Baker

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 20**	Service Date: **21 OCT 2010**	NCOS: **5**
DES: **FL1J49**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Display keys: 11, 10, 9, 5, 4, 3 / 8, 7, 6, 2, 1 **3841**, 0 **2841**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2843 — Elaine Gonzalez

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 11**	Service Date: **21 OCT 2010**	NCOS: **5**
DES: **FL1J36**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Display keys: 11, 10, 9, 5, 4, 3 / 8, 7, 6, 2, 1 **3843**, 0 **2843**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2850 — Peter Mclaughlin

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 17**	Service Date: **30 APR 2010**	NCOS: **0**
DES: **FL3J30**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **5**   Intercom: **1-04**
Speed Call:
System Speed Call: **0000**

Display keys: 3, 2 / 1, 0 **2850**

Additional Keys

4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2851   **Arthur Zimmerman**

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 20**	Service Date: **30 APR 2010**	NCOS: **5**
DES: **FL3J31**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	**Groups**
Fwd Int: **2999** Ext:	Pickup: **0** Intercom:
Hunt Int: **2999** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
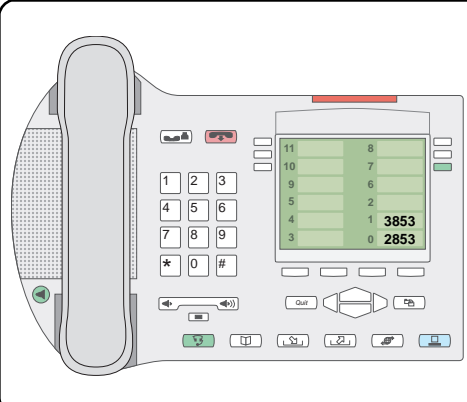
Ext: 2852   **Antonio French**

Set Type: **1210**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 30**	Service Date: **7 MAR 2010**	NCOS: **5**
DES: **FL3J04**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	**Groups**
Fwd Int: **2999** Ext:	Pickup: **1** Intercom:
Hunt Int: **2999** Ext:	Speed Call: **0006**
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

1:	9: **SCU**	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	

Ext: 2853   **Charlotte Nelson**

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 25**	Service Date: **21 OCT 2010**	NCOS: **5**
DES: **FL2J41**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	**Groups**
Fwd Int: **2999** Ext:	Pickup: **1** Intercom:
Hunt Int: **2999** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2855   **Juanita Carter**

Set Type: **1220**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 29**	Service Date: **4 MAR 2010**	NCOS: **5**
DES: **FL3J14**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	**Groups**
Fwd Int: **2999** Ext:	Pickup: **2** Intercom:
Hunt Int: **2999** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2856 — Eva Mitchell

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 31**	Service Date: **11 NOV 2010**	NCOS: **5**
DES: **FL3J24**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	

Ext: 2865 — Clara Perez

Set Type: **2002P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 23**	Service Date: **23 APR 2010**	NCOS: **5**
DES: **FL3J09**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2865 — Clara Perez

Set Type: **UEXT**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 23**	Service Date: **1 OCT 2010**	NCOS: **0**
DES: **MOBILE**		TGAR: **1**

Hunting & Forwarding

Fwd Int: **2000**	Ext:	
Hunt Int: **2000**	Ext:	
Hunt Key: **0**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16:	24: **PRS**	
9:	17: **TRN**	25: **CHG**	

Ext: 2866 — Joanne Roberts

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 24**	Service Date: **17 SEP 2009**	NCOS: **5**
DES: **FL3J19**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **2**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2867 — Joann Turner

Set Type: **1210**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 25**	Service Date: **16 SEP 2010**	NCOS: **5**
DES: **FL3J20**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups
Fwd Int: **2999**	Ext:	Pickup: **1** Intercom:
Hunt Int: **2999**	Ext:	Speed Call:
Hunt Key: **1**		System Speed Call: **0000**

Additional Keys

1:	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	

Ext: 2868 — Nathan Buchanan

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 26**	Service Date: **17 SEP 2009**	NCOS: **5**
DES: **FL3J06**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups
Fwd Int: **2999**	Ext:	Pickup: **0** Intercom:
Hunt Int: **2999**	Ext:	Speed Call:
Hunt Key: **1**		System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
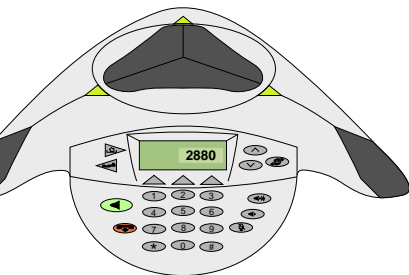
Ext: 2869 — Beatrice Phillips

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 27**	Service Date: **18 SEP 2009**	NCOS: **5**
DES: **FL3J16**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups
Fwd Int: **2999**	Ext:	Pickup: **0** Intercom:
Hunt Int: **2999**	Ext:	Speed Call:
Hunt Key: **1**		System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	
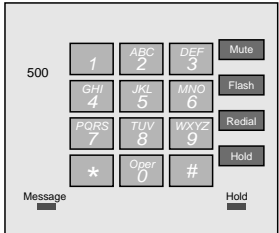
Ext: 2880 — Conference Room

Set Type: **2033**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 20**	Service Date: **8 JAN 2010**	NCOS: **5**
DES: **FL3J13**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups
Fwd Int:	Ext:	Pickup: **1** Intercom:
Hunt Int: **000**	Ext:	Speed Call:
Hunt Key: **1**		System Speed Call: **0000**

Additional Keys

1:	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4: **3815**	12:	20: **RGA**	28:
5: **2815**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
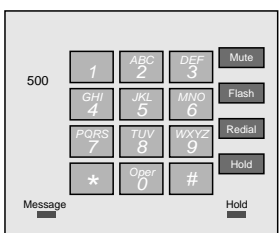
Ext: 2898 — Ana Parker Modem

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 06**	Service Date: **6 JUN 2009**	NCOS: **5**
DES: **CPMOD**		TGAR: **1**

Hunting & Forwarding

Fwd Int:	Ext:	
Hunt Int:	Ext:	

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Ext: 2899 — Ida Evans Modem

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 05**	Service Date: **5 JUN 2009**	NCOS: **5**
DES: **MODEM**		TGAR: **1**

Hunting & Forwarding

Fwd Int:	Ext:	
Hunt Int:	Ext:	

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:
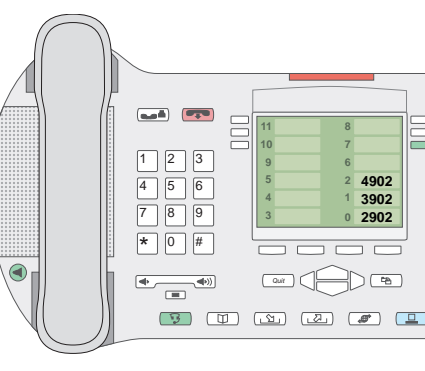
Ext: 2901 — Jeanette Edwards

Set Type: **2002P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 00**	Service Date: **13 NOV 2010**	NCOS: **5**
DES: **FL1J23**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**	Ext:	
Hunt Int: **2999**	Ext:	
Hunt Key: **1**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	
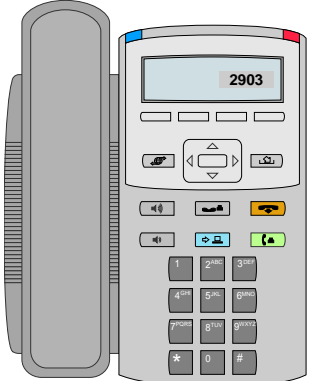
Ext: 2902 — Jeanne Collins

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 01**	Service Date: **2 SEP 2010**	NCOS: **5**
DES: **FL1J13**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **5550**	Ext:	
Hunt Int: **000**	Ext:	
Hunt Key: **2**		

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2903 — Stacey Stewart

Set Type: **1110**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 02**	Service Date: **23 MAY 2009**	NCOS: **4**
DES: **FL2J22**	ZONE: **1**	TGAR: **9**

Hunting & Forwarding

Fwd Int: **7000**	Ext:
Hunt Int: **7000**	Ext:
Hunt Key: **0**	

Groups

Pickup: **66**   Intercom: **2-05**
Speed Call:
System Speed Call: **0000**

Additional Keys

1: **3903**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
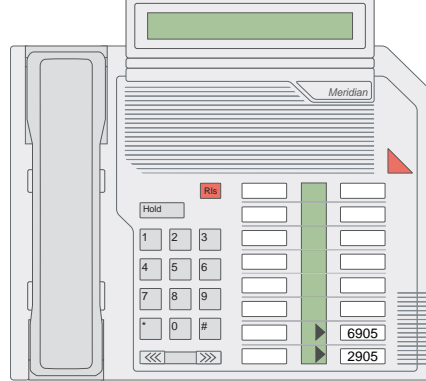
Ext: 2904 — Charlene Sanchez

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 03**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL2J17**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **0**	Ext:
Hunt Int: **000**	Ext:
Hunt Key: **1**	

Groups

Pickup: **1**   Intercom:
Speed Call: **0002**
System Speed Call: **0000**

Additional Keys
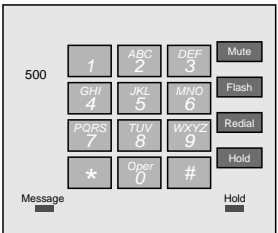
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2905 — Nathaniel Moran

Set Type: **2616**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 00**	Service Date: **29 MAY 2009**	NCOS: **7**
DES: **FL1J03**		TGAR: **1**
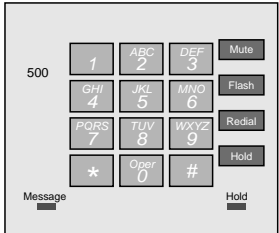
Hunting & Forwarding

Fwd Int:	Ext:
Hunt Int: **000**	Ext:
Hunt Key: **1**	

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Ext: 2906 — Spare Modem

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **008 0 09 02**	Service Date: **12 SEP 2009**	NCOS: **5**
DES: **FL2J27**		TGAR: **1**

Hunting & Forwarding

Fwd Int:	Ext:
Hunt Int:	Ext:

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:
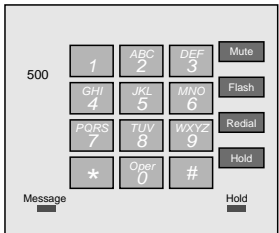
Ext: 2907   Spare Fax

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **008 0 09 03**	Service Date: **12 SEP 2009**	NCOS: **5**
DES: **FL2J23**		TGAR: **1**

Hunting & Forwarding		**Groups**
Fwd Int: Ext:		Pickup: **0** Intercom:
Hunt Int: Ext:		Speed Call:
		System Speed Call:

Ext: 2908   POTS Line

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **008 0 09 09**	Service Date: **12 SEP 2009**	NCOS: **5**
DES: **FL1J14**		TGAR: **1**

Hunting & Forwarding		**Groups**
Fwd Int: Ext:		Pickup: **0** Intercom:
Hunt Int: Ext:		Speed Call:
		System Speed Call:

Ext: 2909   Mitchell Copeland

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 27**	Service Date: **8 AUG 2010**	NCOS: **5**
DES: **FL4J06**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		**Groups**
Fwd Int: **2999** Ext:		Pickup: **1** Intercom:
Hunt Int: **2999** Ext:		Speed Call:
Hunt Key: **1**		System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
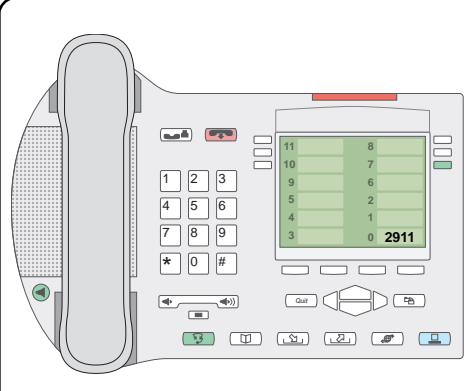
Ext: 2910   Mathew Roy

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 28**	Service Date: **8 AUG 2010**	NCOS: **5**
DES: **FL4J08**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		**Groups**
Fwd Int: **2999** Ext:		Pickup: **0** Intercom:
Hunt Int: **2999** Ext:		Speed Call:
Hunt Key: **1**		System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2911 — Pearl Morris

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 16**	Service Date: **30 MAR 2010**	NCOS: **5**
DES: **FL3J45**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2912 — Claudia Rogers

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 04**	Service Date: **23 MAY 2009**	NCOS: **4**
DES: **FL2J30**	ZONE: **1**	TGAR: **9**

Hunting & Forwarding

Fwd Int: **7000**   Ext:
Hunt Int: **7000**   Ext:
Hunt Key: **0**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	
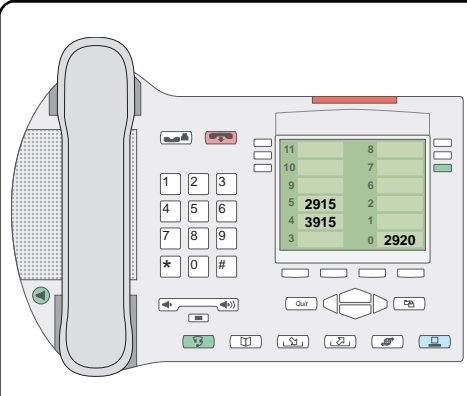
Ext: 2915 — Robert Reed

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 05**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL2J05**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **2**   Intercom: **2-01**
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
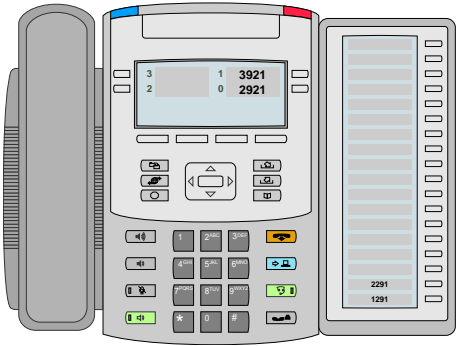
Ext: 2920 — Albert Cook

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 15**	Service Date: **17 APR 2010**	NCOS: **5**
DES: **FL1J45**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2921 — Bobby Morgan

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 06**	Service Date: **7 SEP 2009**	NCOS: **5**
DES: **FL1J36**	ZONE: **1**	TGAR: **2**

Hunting & Forwarding	Groups
Fwd Int: **1600** Ext:	Pickup: **0** Intercom:
Hunt Int: **1600** Ext:	Speed Call:
Hunt Key: **0**	System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2922 — Roberto Bell

Set Type: **1210**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 07**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J27**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	Groups
Fwd Int: **0** Ext:	Pickup: **0** Intercom:
Hunt Int: **000** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

1: **3922**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16: **MWK**	24: **PRS**	
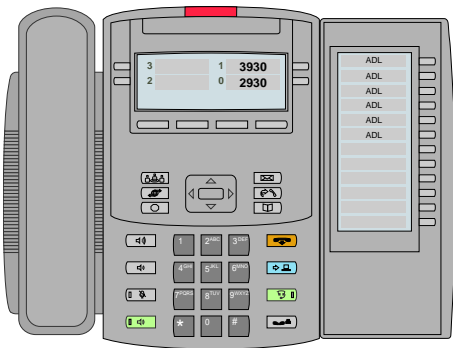
Ext: 2929 — Ruben Murphy

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 08**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J14**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	Groups
Fwd Int: **2999** Ext:	Pickup: **1** Intercom:
Hunt Int: **2999** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2930 — Gabriel Bailey

Set Type: **1220**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 09**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL2J18**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding	Groups
Fwd Int: **2999** Ext:	Pickup: **0** Intercom:
Hunt Int: **2999** Ext:	Speed Call:
Hunt Key: **1**	System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2931 — Deborah Rivera

Set Type: **1230**	Customer: **0**
TN: **064 0 01 10**	Service Date: **23 MAY 2009**
DES: **FL2J25**	ZONE: **1**

CLS: **CTD**
NCOS: **5**
TGAR: **1**

Display keys: 9, 8, 7, 6, 5 / 4, 3, 2, 1 **3931**, 0 **2931**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	

Ext: 2932 — Rebecca Cooper

Set Type: **1140**	Customer: **0**
TN: **064 0 01 11**	Service Date: **14 JUL 2010**
DES: **FL2J21**	ZONE: **1**

CLS: **CTD**
NCOS: **5**
TGAR: **1**

Display keys: 11, 10, 9, 5, 4, 3 / 8, 7, 6, 2, 1 **3932**, 0 **2932**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2933 — Debra Richardson

Set Type: **2004P2**	Customer: **0**
TN: **064 0 01 12**	Service Date: **9 JUL 2009**
DES: **FL2J31**	ZONE: **1**

CLS: **CTD**
NCOS: **5**
TGAR: **1**

Display keys: 11, 10, 9, 5, 4, 3 / 8, 7, 6, 2, 1 **3933**, 0 **2933**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
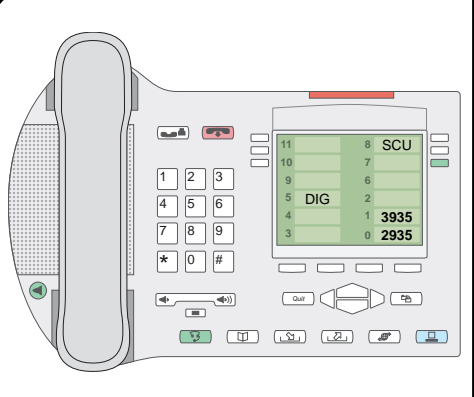
Ext: 2934 — Ruby Cox

Set Type: **1210**	Customer: **0**
TN: **064 0 01 13**	Service Date: **23 MAY 2009**
DES: **FL2J33**	ZONE: **1**

CLS: **CTD**
NCOS: **5**
TGAR: **1**

Display key: 0 **2934**

Hunting & Forwarding
Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups
Pickup: **0**   Intercom: **5-01**
Speed Call:
System Speed Call: **0000**

Additional Keys
1: **3934**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16: **MWK**	24: **PRS**	

Ext: 2935 — Robin Howard

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 14**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J27**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom: **1-02**
Speed Call: **0003**
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSC**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Display keys: 11, 8 SCU, 10, 7, 9, 6, 5 DIG, 2, 4, 1 **3935**, 3, 0 **2935**
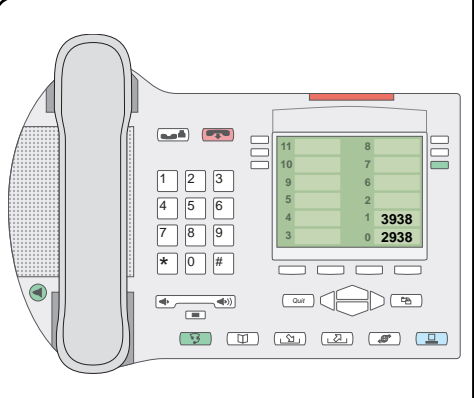
Ext: 2936 — Amber Ward

Set Type: **1140**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 15**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J26**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Display keys: 11, 8, 10, 7, 9, 6, 5, 2, 4, 1 **3936**, 3, 0 **2936**

Ext: 2938 — Debbie Torres

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 00**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL3J08**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Display keys: 11, 8, 10, 7, 9, 6, 5, 2, 4, 1 **3938**, 3, 0 **2938**

Ext: 2939 — Patricia Pittman

Set Type: **2210**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 01**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL3J18**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

1: **3939**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
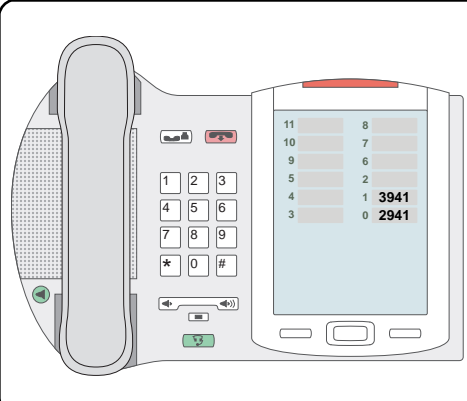
Ext: 2940 — Roberta Peterson

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 02**	Service Date: **30 APR 2010**	NCOS: **5**
DES: **FL3J28**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Keys: 1 3940, 0 2940

Ext: 2941 — Michael Gray

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 03**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL3J01**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Keys: 1 3941, 0 2941

Ext: 2942 — Ruth Mccormick

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 04**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL3J11**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom: **3-01**
Speed Call:
System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Keys: 3, 1 3942, 2, 0 2942

Ext: 2943 — Richard Ramirez

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 05**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL3J21**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **1**   Intercom:
Speed Call: **0003**
System Speed Call: **0000**

Additional Keys

10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	

Keys: SCU, 1 3943, 0 2943

Ext: 2944 — Jack James

Set Type: **1220**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 06**	Service Date: **14 OCT 2010**	NCOS: **5**
DES: **FL3J07**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **1**	Intercom: **4-03**
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2945 — Nicholas Watson

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 07**	Service Date: **13 MAY 2010**	NCOS: **5**
DES: **FL3J27**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2999**	Ext:	Speed Call: **0006**	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2945 — Nicholas Watson

Set Type: **UEXT**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 24**	Service Date: **1 OCT 2010**	NCOS: **0**
DES: **MOBILE**		TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2000**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2000**	Ext:	Speed Call:	
Hunt Key: **0**		System Speed Call:	

Additional Keys

2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16:	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
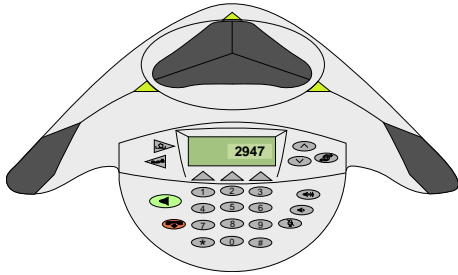
Ext: 2946 — Victor Brooks

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 08**	Service Date: **16 DEC 2010**	NCOS: **5**
DES: **FL3J17**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int: **2999**	Ext:	Pickup: **0**	Intercom: **2-02**
Hunt Int: **2999**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSC**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2947 — Presentation Room

Set Type: **2033**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 09**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL2J45**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **1** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

1: **3947**	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
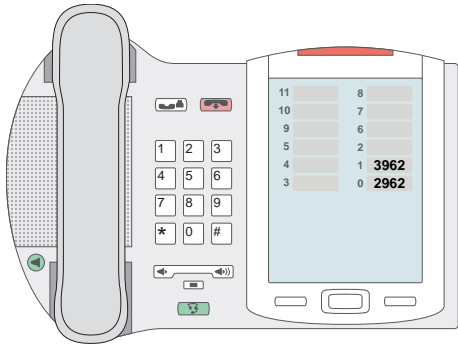
Ext: 2949 — Ricky Sanders

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 10**	Service Date: **30 APR 2010**	NCOS: **5**
DES: **FL2J47**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **1** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 2962 — Micheal Price

Set Type: **2007**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 11**	Service Date: **1 DEC 2010**	NCOS: **5**
DES: **FL2J43**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **0** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	
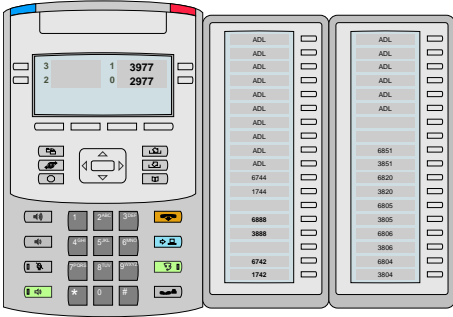
Ext: 2966 — Oscar Bennett

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 12**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J42**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **1** Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys

10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
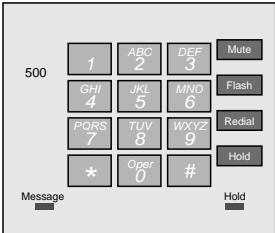
Ext: 2977 — Zachary Wood

Set Type: **1120**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 13**	Service Date: **23 MAY 2009**	NCOS: **5**
DES: **FL1J46**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **0**	Ext:	Pickup: **0**	Intercom: **1-03**
Hunt Int: **000**	Ext:	Speed Call:	
Hunt Key: **1**		System Speed Call: **0000**	
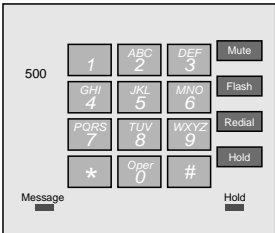
Groups

Additional Keys

4:	12:	20: **RGA**	28:
5: **DIG**	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 2990 — Hector Barnes FAX

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **008 0 09 01**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FAX**		TGAR: **1**
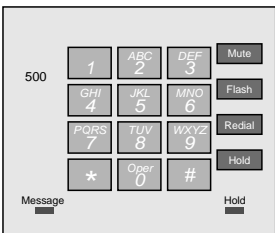
Hunting & Forwarding | **Groups**

Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	

Ext: 2991 — Kitchen FAX

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 08**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **KITFAX**		TGAR: **1**
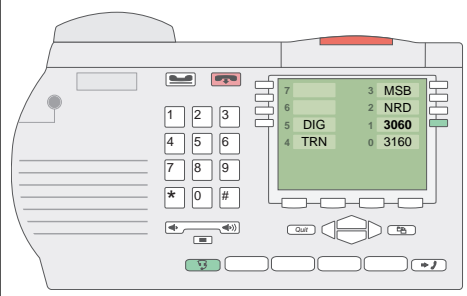
Hunting & Forwarding | **Groups**

Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	

Ext: 2996 — Computer Room FAX

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 10**	Service Date: **5 OCT 2009**	NCOS: **5**
DES: **CPUFAX**		TGAR: **1**

Hunting & Forwarding | **Groups**

Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	
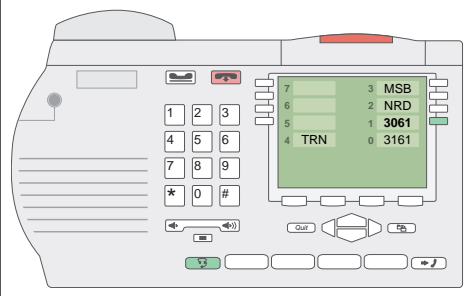
Agt. 3160 Grp 3050 Kathleen Holloway

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 00**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD01**		TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom: **1-06**
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone display keys: 7 · 3 MSB · 6 · 2 NRD · 5 DIG · 1 **3060** · 4 TRN · 0 3160
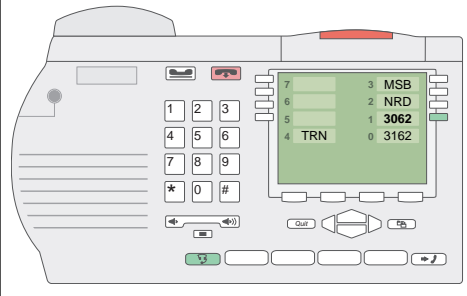
Agt. 3161 Grp 3050   Catherine Brock

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 01**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD02**		TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone display keys: 7 · 3 MSB · 6 · 2 NRD · 5 · 1 **3061** · 4 TRN · 0 3161

Agt. 3162 Grp 3050   Katherine Poole

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 02**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD03**		TGAR: **1**

Hunting & Forwarding		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone display keys: 7 · 3 MSB · 6 · 2 NRD · 5 · 1 **3062** · 4 TRN · 0 3162
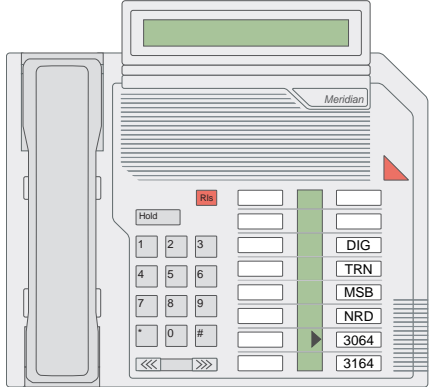
Agt. 3163 Grp 3050   Kathy Frank
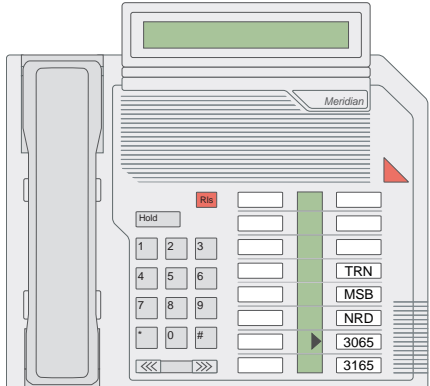
Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 03**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD04**		TGAR: **1**
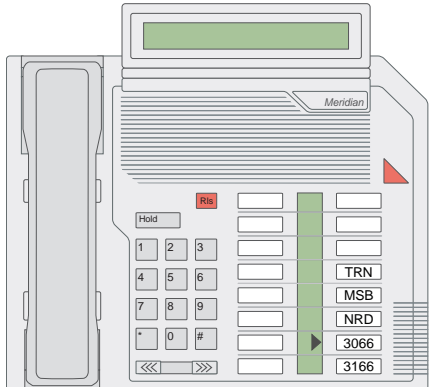
Hunting & Forwarding		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone display keys: 7 · 3 MSB · 6 · 2 NRD · 5 · 1 **3063** · 4 TRN · 0 3163
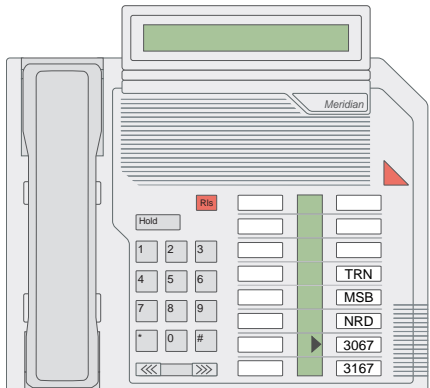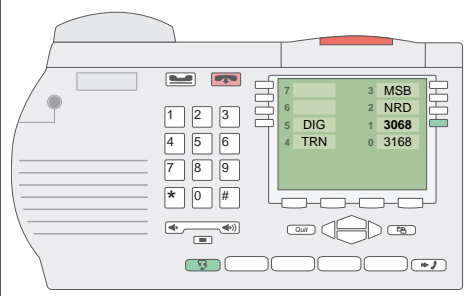
Agt. 3164 Grp 3050   Kathryn Logan

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 04**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD05**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom: **1-01**
Hunt Int:	Ext:	Speed Call:
Hunt Key:		System Speed Call:

Keys: DIG, TRN, MSB, NRD, 3064, 3164

Agt. 3165 Grp 3050   Rita Owen

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 05**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD06**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:
Hunt Int:	Ext:	Speed Call:
Hunt Key:		System Speed Call:

Keys: TRN, MSB, NRD, 3065, 3165

Agt. 3166 Grp 3050   Esther Bass

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 06**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD07**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:
Hunt Int:	Ext:	Speed Call:
Hunt Key:		System Speed Call:

Keys: TRN, MSB, NRD, 3066, 3166

Agt. 3167 Grp 3050   Cathy Marsh

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 07**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD08**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:
Hunt Int:	Ext:	Speed Call:
Hunt Key:		System Speed Call:

Keys: TRN, MSB, NRD, 3067, 3167
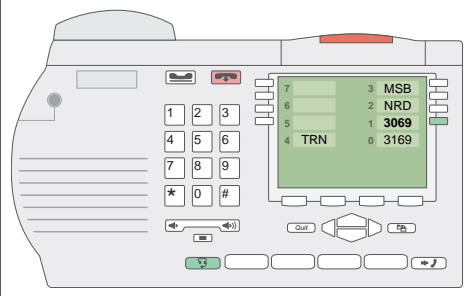
Agt. 3168 Grp 3050 — Katie Drake

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 08**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD09**		TGAR: **1**

Phone keys:
- 7 / 3 MSB
- 6 / 2 NRD
- 5 DIG / 1 **3068**
- 4 TRN / 0 3168

Hunting & Forwarding
Fwd Int:	Ext:
Hunt Int:	Ext:
Hunt Key:	

Groups
Pickup: **0**	Intercom: **4-01**
Speed Call:	
System Speed Call:	

Additional Keys
12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	
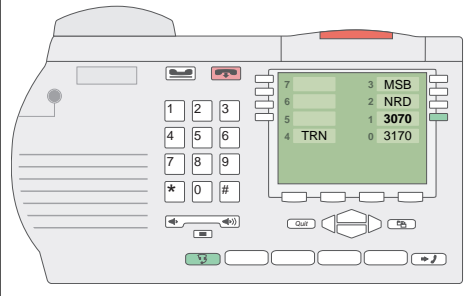
Agt. 3169 Grp 3050 — Beth Wong

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 09**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD10**		TGAR: **1**

Phone keys:
- 7 / 3 MSB
- 6 / 2 NRD
- 5 / 1 **3069**
- 4 TRN / 0 3169

Hunting & Forwarding
Fwd Int:	Ext:
Hunt Int:	Ext:
Hunt Key:	

Groups
Pickup: **0**	Intercom:
Speed Call:	
System Speed Call:	

Additional Keys
12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Agt. 3170 Grp 3050 — Natalie Jefferson

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 10**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD11**		TGAR: **1**

Phone keys:
- 7 / 3 MSB
- 6 / 2 NRD
- 5 / 1 **3070**
- 4 TRN / 0 3170

Hunting & Forwarding
Fwd Int:	Ext:
Hunt Int:	Ext:
Hunt Key:	

Groups
Pickup: **0**	Intercom:
Speed Call:	
System Speed Call:	

Additional Keys
12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	
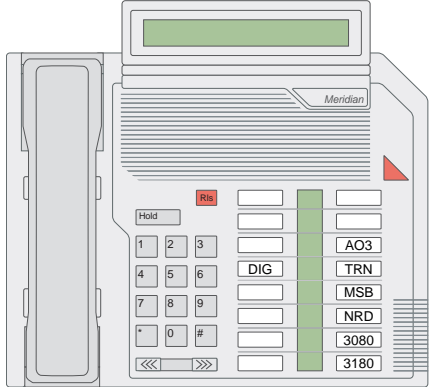
Agt. 3171 Grp 3050 — Paul Park
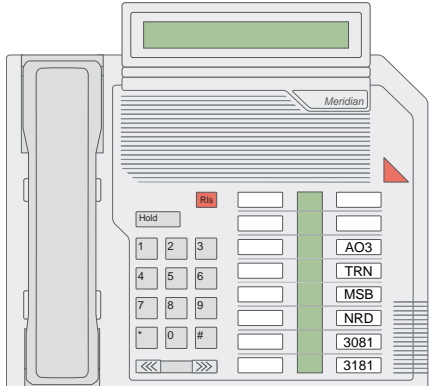
Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **004 0 03 11**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD12**		TGAR: **1**
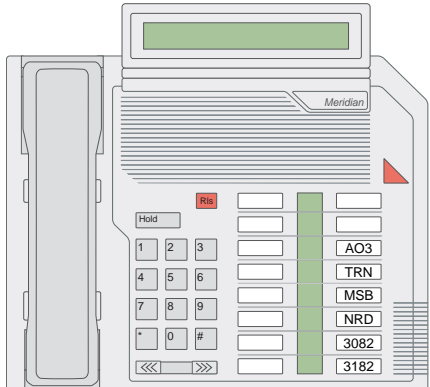
Phone keys:
- 7 / 3 MSB
- 6 / 2 NRD
- 5 / 1 **3071**
- 4 TRN / 0 3171

Hunting & Forwarding
Fwd Int:	Ext:
Hunt Int:	Ext:
Hunt Key:	

Groups
Pickup: **0**	Intercom:
Speed Call:	
System Speed Call:	
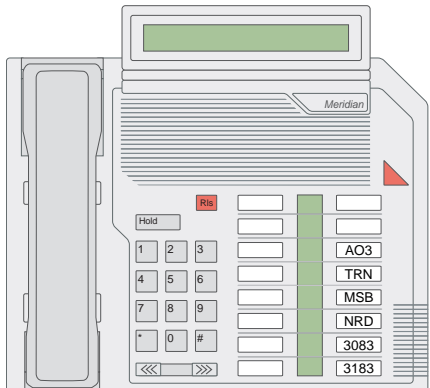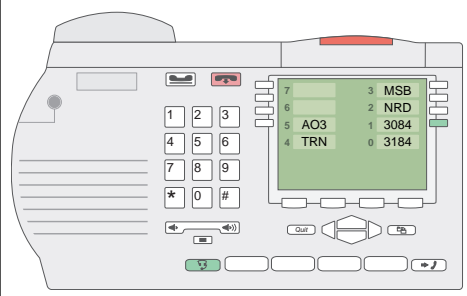
Additional Keys
12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Agt. 3180 Grp 3075   Douglas Morton

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 00**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD201**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom: **1-07**	
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Agt. 3181 Grp 3075   Bruce Abbott

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 01**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD202**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:	
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Agt. 3182 Grp 3075   Louis Sparks

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 02**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD203**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:	
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Agt. 3183 Grp 3075   Maurice Patrick

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 03**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD204**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0** Intercom:	
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	
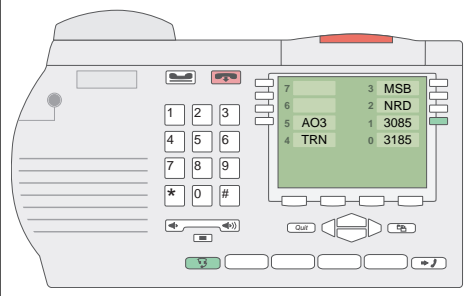
Agt. 3184 Grp 3075 — Raul Norton

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 04**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD205**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone keys: 7, 3 MSB, 6, 2 NRD, 5 AO3, 1 3084, 4 TRN, 0 3184

Agt. 3185 Grp 3075 — Laura Huff

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 05**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD206**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone keys: 7, 3 MSB, 6, 2 NRD, 5 AO3, 1 3085, 4 TRN, 0 3185

Agt. 3186 Grp 3075 — Louise Clayton

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 06**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD207**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone keys: 7, 3 MSB, 6, 2 NRD, 5 AO3, 1 3086, 4 TRN, 0 3186
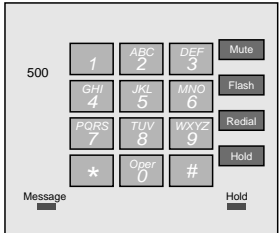
Agt. 3187 Grp 3075 — Paula Massey

Set Type: **3905**	Customer: **0**	CLS: **CTD**
TN: **008 0 08 07**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **ACD208**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Phone keys: 7, 3 MSB, 6, 2 NRD, 5 AO3, 1 3087, 4 TRN, 0 3187
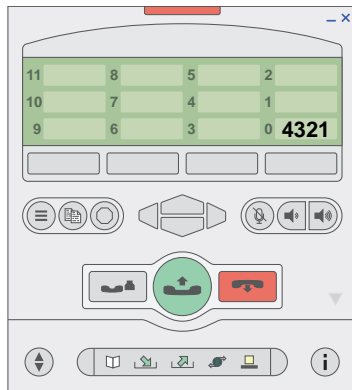
Ext: 3333 — CallPilot Modem

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 07**	Service Date: **8 JUN 2009**	NCOS: **5**
DES: **CALLP**		TGAR: **1**

Hunting & Forwarding

		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	
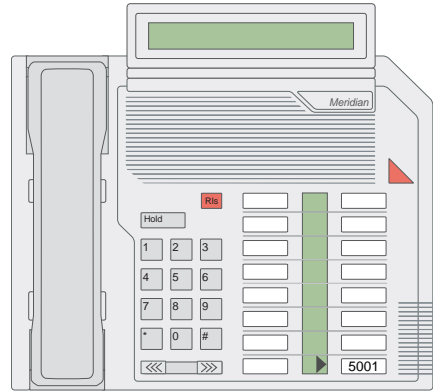
Ext: 4321 — SoftPhone Experiment

Set Type: **2050PC**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 31**	Service Date: **29 FEB 2010**	NCOS: **7**
DES: **SFTPHO**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Additional Keys
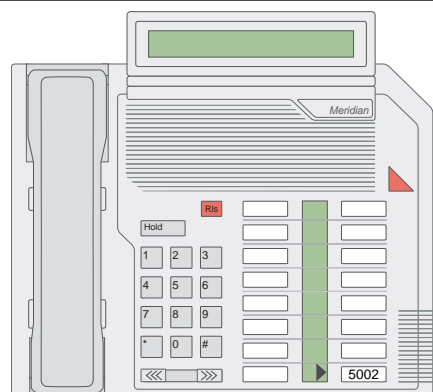
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16:	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 5001 — Pauline Lloyd

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 07 01**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **FL2J13**		TGAR: **1**

Hunting & Forwarding

		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Ext: 5002 — Lauren Figueroa

Set Type: **2616**	Customer: **0**	CLS: **CTD**
TN: **008 0 07 02**	Service Date: **21 MAY 2009**	NCOS: **0**
DES: **FL1J08**		TGAR: **1**

Hunting & Forwarding

		Groups	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
Hunt Key:		System Speed Call:	

Ext: 5500 — Michelle Jenkins

Set Type: **3904**	Customer: **0**	CLS: **CTD**
TN: **008 0 07 10**	Service Date: **18 JAN 2010**	NCOS: **5**
DES: **FL1J06**		TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **2** Intercom:
Speed Call:
System Speed Call:

Keys: 1 **5500**, 4 **6500**

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Ext: 5500 — Michelle Jenkins

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 02 14**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FL1J44**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **1** Intercom:
Speed Call:
System Speed Call: **0000**

Keys: 1 **6500**, 0 **5500**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 5505 — Nicole Perry

Set Type: **2004P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 04**	Service Date: **11 JUN 2009**	NCOS: **5**
DES: **FL3J40**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding

Fwd Int: **2800** Ext:
Hunt Int: **2800** Ext:
Hunt Key: **1**

Groups

Pickup: **1** Intercom: **2-03**
Speed Call:
System Speed Call: **0000**

Keys: DIG, 2 **5500**, 1 **6505**, 0 **5505**

Additional Keys

12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 5520 — Rachel Powell

Set Type: **3904**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 08**	Service Date: **18 JAN 2010**	NCOS: **5**
DES: **FL2J02**		TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999** Ext:
Hunt Int: **2999** Ext:
Hunt Key: **1**

Groups

Pickup: **2** Intercom:
Speed Call: **0002**
System Speed Call:

Keys: 4 **6520**, 0 **5520** (ADL others)

Additional Keys

12:	20: **RGA**	28: **RLT**
13: **SCC**	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	
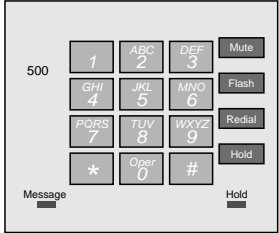
Ext: 5525 — Jacqueline Long

Set Type: **3904**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 09**	Service Date: **14 JUN 2009**	NCOS: **5**
DES: **FL1J10**		TGAR: **1**

Hunting & Forwarding

Fwd Int: **2999**   Ext:
Hunt Int: **2999**   Ext:
Hunt Key: **1**

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Keys:
- 11 ADL
- 10 ADL
- 9 ADL
- 5 ADL
- 4 ADL
- 3 ADL
- 8 ADL
- 7 ADL
- 6 ADL
- 2 ADL
- 1 6525
- 0 5525

Additional Keys
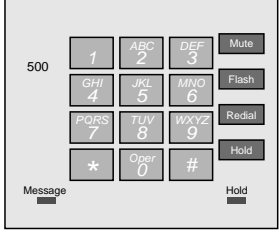
12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Ext: 5527 — Phantom Forward

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **068 0 01 00**	Service Date: **13 JUN 2009**	NCOS: **0**
DES: **FWD**		TGAR: **1**
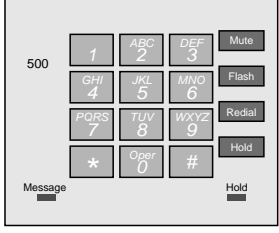
Hunting & Forwarding

Fwd Int: Ext:
Hunt Int: Ext:

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Ext: 5528 — Phantom Forward

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **068 0 01 01**	Service Date: **13 JUN 2009**	NCOS: **0**
DES: **FWD**		TGAR: **1**

Hunting & Forwarding

Fwd Int: Ext:
Hunt Int: Ext:

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:

Ext: 5529 — Phantom Forward

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **068 0 01 02**	Service Date: **13 JUN 2009**	NCOS: **0**
DES: **FWD**		TGAR: **1**

Hunting & Forwarding

Fwd Int: Ext:
Hunt Int: Ext:

Groups

Pickup: **0**   Intercom:
Speed Call:
System Speed Call:
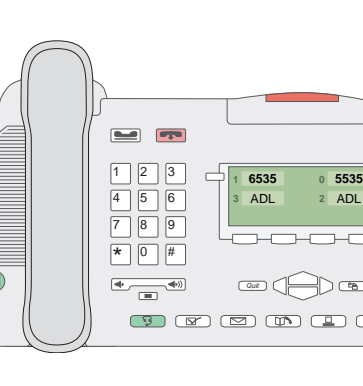
Ext: 5530 — Laurie Carson

Display: 3 / 2 — 1: **6530**, 0: **5530**

Set Type: **1220**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 03**	Service Date: **7 JUN 2009**	NCOS: **5**
DES: **FL2J36**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
- Fwd Int: **2800**   Ext:
- Hunt Int: **2800**   Ext:
- Hunt Key: **1**

Groups
- Pickup: **0**   Intercom:
- Speed Call: **0002**
- System Speed Call: **0000**

Additional Keys

4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8: **SCU**	16: **MWK**	24: **PRS**	
9:	17: **TRN**	25: **CHG**	
10:	18: **AO6**	26: **CPN**	
11:	19: **CFW**	27:	

Ext: 5535 — Victoria Patterson

Display: 1: **6535**, 0: **5535**, 3: **ADL**, 2: **ADL**
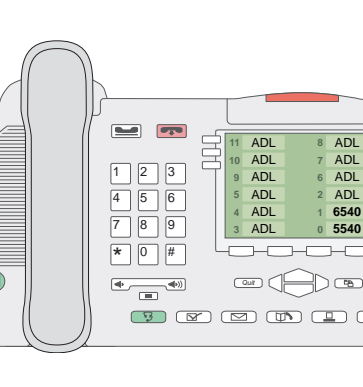
Set Type: **3903**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 07**	Service Date: **18 JAN 2010**	NCOS: **5**
DES: **FL2J04**		TGAR: **1**

Hunting & Forwarding
- Fwd Int: **2999**   Ext:
- Hunt Int: **2999**   Ext:
- Hunt Key: **1**

Groups
- Pickup: **2**   Intercom:
- Speed Call:
- System Speed Call:

Additional Keys

4: **ADL**	12:	20: **RGA**	28: **RLT**
5: **ADL**	13:	21: **PRK**	29:
6: **ADL**	14:	22: **RNP**	30:
7: **ADL**	15:	23:	31:
8: **ADL**	16: **MWK**	24: **PRS**	
9: **ADL**	17: **TRN**	25: **CHG**	
10: **ADL**	18: **AO6**	26: **CPN**	
11: **ADL**	19: **CFW**	27: **CLT**	

Ext: 5540 — Lucille Hughes

Display: 11: **ADL**, 8: **ADL**, 10: **ADL**, 7: **ADL**, 9: **ADL**, 6: **ADL**, 5: **ADL**, 2: **ADL**, 4: **ADL**, 1: **6540**, 3: **ADL**, 0: **5540**
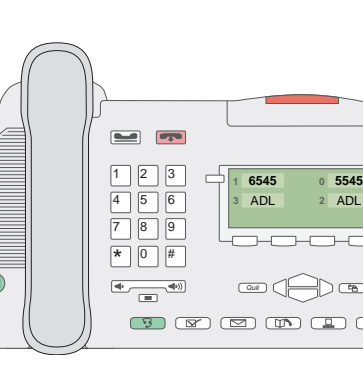
Set Type: **3904**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 05**	Service Date: **18 JAN 2010**	NCOS: **5**
DES: **FL1J01**		TGAR: **1**

Hunting & Forwarding
- Fwd Int: **2999**   Ext:
- Hunt Int: **2999**   Ext:
- Hunt Key: **1**

Groups
- Pickup: **2**   Intercom:
- Speed Call:
- System Speed Call:

Additional Keys

12:	20: **RGA**	28: **RLT**
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23:	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27: **CLT**	

Ext: 5545 — Michele Flores

Display: 1: **6545**, 0: **5545**, 3: **ADL**, 2: **ADL**

Set Type: **3903**	Customer: **0**	CLS: **UNR**
TN: **008 0 07 06**	Service Date: **18 JAN 2010**	NCOS: **5**
DES: **FL1J16**		TGAR: **1**

Hunting & Forwarding
- Fwd Int: **2999**   Ext:
- Hunt Int: **2999**   Ext:
- Hunt Key: **1**

Groups
- Pickup: **2**   Intercom:
- Speed Call: **0002**
- System Speed Call:

Additional Keys

4: **ADL**	12: **SCU**	20: **RGA**	28: **RLT**
5: **ADL**	13:	21: **PRK**	29:
6: **ADL**	14:	22: **RNP**	30:
7: **ADL**	15:	23:	31:
8: **ADL**	16: **MWK**	24: **PRS**	
9: **ADL**	17: **TRN**	25: **CHG**	
10: **ADL**	18: **AO6**	26: **CPN**	
11: **ADL**	19: **CFW**	27: **CLT**	

Ext: 5549 — Maureen Bowers

Set Type: **2210**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 18**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FL1J30**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: Ext:
Hunt Int: **000**   Ext:
Hunt Key: **1**

Groups
Pickup: **0**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
1:	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
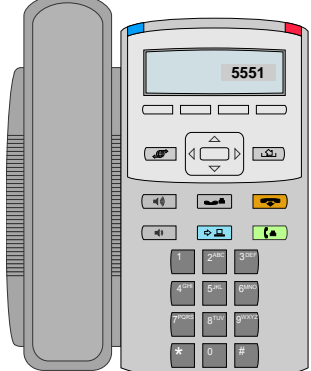
Ext: 5550 — Courtney Roberson

Set Type: **2004P2**	Customer: **0**	CLS: **UNR**
TN: **064 0 01 16**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FL2J03**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: Ext:
Hunt Int: **000**   Ext:
Hunt Key: **1**

Groups
Pickup: **2**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
12:	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	
18: **AO6**	26: **CPN**	
19: **CFW**	27:	

Ext: 5551 — David Barton

Set Type: **1110**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 17**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FL1J38**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: Ext:
Hunt Int: **000**   Ext:
Hunt Key: **1**

Groups
Pickup: **1**   Intercom:
Speed Call:
System Speed Call: **0000**

Additional Keys
1:	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23: **SSU**	31:
8:	16: **MWK**	24: **PRS**	
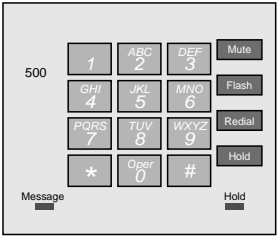
Ext: 5553 — Kevin Tran

Set Type: **1230**	Customer: **0**	CLS: **CTD**
TN: **064 0 01 19**	Service Date: **9 JUL 2009**	NCOS: **5**
DES: **FL3J03**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding
Fwd Int: Ext:
Hunt Int: **000**   Ext:
Hunt Key: **1**

Groups
Pickup: **0**   Intercom:
Speed Call: **0006**
System Speed Call: **0000**

Additional Keys
10:	18: **AO6**	26: **CPN**
11:	19: **CFW**	27:
12: **SCU**	20: **RGA**	28:
13:	21: **PRK**	29:
14:	22: **RNP**	30:
15:	23: **SSU**	31:
16: **MWK**	24: **PRS**	
17: **TRN**	25: **CHG**	

Ext: 5560   Vicki Washington

Set Type: **500**	Customer: **0**	CLS: **CTD**
TN: **008 0 09 00**	Service Date: **14 JUN 2009**	NCOS: **5**
DES: **FL1J19**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	

Ext: 5560   Vicki Washington

Display: **5560**

Set Type: **2001P2**	Customer: **0**	CLS: **CTD**
TN: **064 0 03 05**	Service Date: **14 JUN 2009**	NCOS: **5**
DES: **CONFRM**	ZONE: **1**	TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int: **2800**	Ext:	Pickup: **0**	Intercom:
Hunt Int: **2800**	Ext:	Speed Call:	
Hunt Key: **0**		System Speed Call:	

Additional Keys

1:	9:	17: **TRN**	25: **CHG**
2:	10:	18: **AO6**	26: **CPN**
3:	11:	19: **CFW**	27:
4:	12:	20: **RGA**	28:
5:	13:	21: **PRK**	29:
6:	14:	22: **RNP**	30:
7:	15:	23:	31:
8:	16:	24: **PRS**	

Ext: 5599   Lucy Butler FAX

Set Type: **500**	Customer: **0**	CLS: **UNR**
TN: **008 0 09 04**	Service Date: **7 JUN 2009**	NCOS: **5**
DES: **FAX**		TGAR: **1**

Hunting & Forwarding		**Groups**	
Fwd Int:	Ext:	Pickup: **0**	Intercom:
Hunt Int:	Ext:	Speed Call:	
		System Speed Call:	

1.2. Call Pickup Groups

This section contains listings of all stations that share the same Call Pickup Group.

Format

The section is organized by Call Pickup Group, and then by extension number within the Group.

We have purposefully omitted more technical information (such as TN and DES) from this report to avoid confusion should these reports be distributed to your users.

Use

This information may be distributed to each member of each Group so they may have an accurate listing of members in their Call Pickup Group.

Call Pickup Groups that have only one station assigned are listed in the Action Items section as items which may be cleaned up.

Call Pickup Group: 1

Stations in this Call Pickup Group:

Extension	Name
2804	Clarence Anderson
2809	Stanley Jackson
2810	Travis White
2813	Bradley Thompson
2814	Francisco Garcia
2820	Brad Lee
2821	Claude Walker
2823	Amanda Allen
2824	Frances Young
2825	Diane Hernandez
2826	Heather King
2830	Joan Lopez
2833	Diana Hill
2836	Gladys Scott
2838	Tracy Green
2840	Grace Adams
2852	Antonio French
2853	Charlotte Nelson
2867	Joann Turner
2880	Conference Room
2904	Charlene Sanchez
2909	Mitchell Copeland
2911	Pearl Morris
2929	Ruben Murphy
2931	Deborah Rivera

Extension	Name
2932	Rebecca Cooper
2935	Robin Howard
2939	Patricia Pittman
2940	Roberta Peterson
2943	Richard Ramirez
2944	Jack James
2947	Presentation Room
2949	Ricky Sanders
2966	Oscar Bennett
5500	Michelle Jenkins
5505	Nicole Perry
5551	David Barton
Total Members in Group: 37	

Call Pickup Group: 2

Stations in this Call Pickup Group:

Extension	Name
2816	Shane Robinson
2817	Charlie Clark
2818	Duane Rodriguez
2855	Juanita Carter
2866	Joanne Roberts
2915	Robert Reed
5500	Michelle Jenkins
5520	Rachel Powell
5535	Victoria Patterson
5540	Lucille Hughes
5545	Michele Flores
5550	Courtney Roberson
Total Members in Group: 12	

Call Pickup Group: 5

Stations in this Call Pickup Group:

Extension	Name
2850	Peter Mclaughlin
Total Members in Group: 1	

Call Pickup Group: 66

Stations in this Call Pickup Group:

Extension	Name
2903	Stacey Stewart
Total Members in Group: 1	

1.3. Intercom Directories

This section contains listings of all stations that share the same Dial Intercom Group.

Format

This section is organized by Intercom Group, and then by extension number within the Group. The right most column provides the Dial Code for each member of the Intercom Group.

We have purposefully omitted more technical information (such as TN and DES) from this report to avoid confusion should these reports be distributed to your users.

Use

This information may be distributed to each member of each Group so they may have an accurate directory of their Dial Intercom Group.

Intercom Groups which have only one station assigned are listed in the Action Items section as items which may be cleaned up.

Dial Intercom Group: 1

Stations in this Dial Intercom Group:

Extension	Name	Dial Code
2828	Jean Wright	05
2850	Peter Mclaughlin	04
2935	Robin Howard	02
2977	Zachary Wood	03
3160	Kathleen Holloway	06
3164	Kathryn Logan	01
3180	Douglas Morton	07
Total Members in Group: 7		

Dial Intercom Group: 2

Stations in this Dial Intercom Group:

Extension	Name	Dial Code
2818	Duane Rodriguez	04
2903	Stacey Stewart	05
2915	Robert Reed	01
2946	Victor Brooks	02
5505	Nicole Perry	03
Total Members in Group: 5		

Dial Intercom Group: 3

Stations in this Dial Intercom Group:

Extension	Name	Dial Code
2942	Ruth Mccormick	01
Total Members in Group: 1		

Dial Intercom Group: 4

Stations in this Dial Intercom Group:

Extension	Name	Dial Code
2811	Chad Harris	04
2823	Amanda Allen	02
2944	Jack James	03
3168	Katie Drake	01
Total Members in Group: 4		

Dial Intercom Group: 5

Stations in this Dial Intercom Group:

Extension	Name	Dial Code
2934	Ruby Cox	01
Total Members in Group: 1		

1.4. Station Speed Call

Station Speed Call provides station users the ability to dial frequently called telephone numbers using a 1 to 3 digit code.

Format

This section contains a listing of all stations that have been programmed for Station Speed Call capabilities. It is sorted by Station Speed Call list number, then by extension for stations sharing the same list. Extensions noted with a ✓ in the 'Controller' column have the ability to add to or modify the Speed Call list. We also provide each station's DES (usually indicating the station's location), Equipment (TN), and set type.

Use

Speed Call lists consume valuable system memory. You will be able to conserve memory by reducing the number of lists. Employees who have shared responsibilities may be able to share a common Station Speed Call list as opposed to having individual lists, thus saving memory.

For the purpose of uniformity, this report should be consulted when establishing new Station Speed Call lists in order to easily determine the next available Station Speed Call list number.

List	Controller	Name	Extension	DES	Equipment	Type
0002		Claude Walker	2821	FL3J08	064 0 03 15	2004P2
0002	✓	Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
0002	✓	Rachel Powell	5520	FL2J02	008 0 07 08	3904
0002		Laurie Carson	5530	FL2J36	064 0 03 03	1220
0002		Michele Flores	5545	FL1J16	008 0 07 06	3903
0003		Robin Howard	2935	FL1J27	064 0 01 14	2004P2
0003		Richard Ramirez	2943	FL3J21	064 0 02 05	1230
0006		Clarence Anderson	2804	FL2J49	064 0 02 21	2210
0006		Antonio French	2852	FL3J04	064 0 01 30	1210
0006	✓	Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
0006		Kevin Tran	5553	FL3J03	064 0 01 19	1230
Total number of Station Speed Call users: 11						

1.5. System Speed Call

System Speed Call gives station users access to a System Speed Call list allowing them to dial frequently called telephone numbers using a 1 to 3 digit code. System Speed Call also overrides any restrictions placed on an extension. Thus, even a fully restricted station can reach a distant office if the distant office's telephone number is placed on the System Speed Call list.

Format

This report contains listings of all stations that have been programmed for access to the same System Speed Call list. Each listing is sorted by extension number. Extensions noted with a ✓ in the 'Controller' column have the ability to add to or modify the Speed Call List. Following each list, we also provide the telephone numbers programmed for each code within the list, and a space you may use to identify the number.

Use

System Speed Call numbers are not limited by a station's Network Class of Service. As a consequence, they are an important tool for providing extended calling privileges to stations with limited NCOS. Use this report to ensure that all stations that should have access to the System Speed Call feature are correctly programmed.

You may also wish to distribute the Codes and Numbers to each member of a System Speed Call list for reference and updating purposes.

Did You Know?

As System Speed Call overrides a station's restriction, you may wish to verify these assignments for appropriateness. The InfoPlus Security Audit investigates and analyzes this and 82 other configurations to help identify and block unintended use or access.

System Speed Call List: 0000

Stations using this list:

Name	Controller	Extension	DES	Equipment	Type
Clarence Anderson		2804	FL2J49	064 0 02 21	2210
Sean Thomas		2805	FL2J42	064 0 02 22	1140
Stanley Jackson		2809	FL4J35	064 0 02 29	2004P2
Travis White		2810	FL4J09	064 0 02 30	1140
Chad Harris		2811	FL4J22	064 0 02 26	2004P2
Francis Martin		2812	FL2J44	064 0 02 23	1230
Bradley Thompson	✓	2813	FL4J01	064 0 02 24	2007
Francisco Garcia		2814	FL4J13	064 0 02 25	2004P2
Dean Martinez		2815	FL3J29	064 0 03 14	1165
Shane Robinson		2816	FL2J40	064 0 03 00	1230
Duane Rodriguez		2818	FL4J31	064 0 03 16	2004P2
Franklin Lewis		2819	FL3J38	064 0 02 18	2004P2
Brad Lee		2820	FL2J50	064 0 03 18	1220
Claude Walker		2821	FL3J08	064 0 03 15	2004P2
Sharon Hall		2822	FL3J05	064 0 01 22	2007
Amanda Allen	✓	2823	FL3J23	064 0 01 21	1140

Name	Controller	Extension	DES	Equipment	Type
Frances Young		2824	FL3J26	064 0 01 28	2004P2
Diane Hernandez		2825	FL3J34	064 0 02 19	2004P2
Heather King		2826	FL4J40	064 0 03 01	2007
Joan Lopez		2830	FL3J26	064 0 03 12	2212
Diana Hill		2833	FL1J48	064 0 03 07	2004P2
Tracy Green		2838	FL1J41	064 0 03 21	2004P2
Grace Adams		2840	FL3J07	064 0 03 26	1165
Shannon Baker		2841	FL1J49	064 0 03 20	2007
Elaine Gonzalez		2843	FL1J36	064 0 03 11	2004P2
Peter Mclaughlin		2850	FL3J30	064 0 02 17	1120
Arthur Zimmerman		2851	FL3J31	064 0 02 20	2004P2
Antonio French		2852	FL3J04	064 0 01 30	1210
Charlotte Nelson		2853	FL2J41	064 0 03 25	2004P2
Juanita Carter		2855	FL3J14	064 0 01 29	1220
Eva Mitchell		2856	FL3J24	064 0 01 31	1230
Clara Perez		2865	FL3J09	064 0 01 23	2002P2
Joanne Roberts		2866	FL3J19	064 0 01 24	2004P2
Joann Turner		2867	FL3J20	064 0 01 25	1210
Nathan Buchanan		2868	FL3J06	064 0 01 26	2004P2
Beatrice Phillips		2869	FL3J16	064 0 01 27	1120
Conference Room		2880	FL3J13	064 0 01 20	2033
Jeanne Collins		2902	FL1J13	064 0 01 01	2004P2
Stacey Stewart		2903	FL2J22	064 0 01 02	1110
Charlene Sanchez		2904	FL2J17	064 0 01 03	2004P2
Mathew Roy		2910	FL4J08	064 0 02 28	2004P2
Claudia Rogers		2912	FL2J30	064 0 01 04	1120
Robert Reed		2915	FL2J05	064 0 01 05	1140
Bobby Morgan		2921	FL1J36	064 0 01 06	1120
Roberto Bell		2922	FL1J27	064 0 01 07	1210
Ruben Murphy		2929	FL1J14	064 0 01 08	2004P2
Gabriel Bailey		2930	FL2J18	064 0 01 09	1220
Deborah Rivera		2931	FL2J25	064 0 01 10	1230
Rebecca Cooper		2932	FL2J21	064 0 01 11	1140
Ruby Cox		2934	FL2J33	064 0 01 13	1210
Robin Howard	✓	2935	FL1J27	064 0 01 14	2004P2
Amber Ward		2936	FL1J26	064 0 01 15	1140
Patricia Pittman		2939	FL3J18	064 0 02 01	2210
Roberta Peterson		2940	FL3J28	064 0 02 02	2004P2
Ruth Mccormick		2942	FL3J11	064 0 02 04	1120
Richard Ramirez		2943	FL3J21	064 0 02 05	1230
Jack James		2944	FL3J07	064 0 02 06	1220
Nicholas Watson		2945	FL3J27	064 0 02 07	2004P2
Victor Brooks	✓	2946	FL3J17	064 0 02 08	2004P2
Presentation Room		2947	FL2J45	064 0 02 09	2033

Name	Controller	Extension	DES	Equipment	Type
Ricky Sanders		2949	FL2J47	064 0 02 10	2004P2
Micheal Price		2962	FL2J43	064 0 02 11	2007
Oscar Bennett		2966	FL1J42	064 0 02 12	1230
Zachary Wood		2977	FL1J46	064 0 02 13	1120
Michelle Jenkins		5500	FL1J44	064 0 02 14	2004P2
Nicole Perry		5505	FL3J40	064 0 03 04	2004P2
Laurie Carson		5530	FL2J36	064 0 03 03	1220
Maureen Bowers		5549	FL1J30	064 0 01 18	2210
Courtney Roberson		5550	FL2J03	064 0 01 16	2004P2
David Barton		5551	FL1J38	064 0 01 17	1110
Kevin Tran		5553	FL3J03	064 0 01 19	1230
Total number of stations using this list: 71					

Numbers in this System Speed Call List can be at most 16 digits long.

System Speed Call List Entries:

Code	Number	Name / Organization
00	9 1 (571) 555-9022	
01	9 1 (758) 555-6332	
02	9 1 (935) 555-3716	
03	9 1 (830) 555-8567	
04	9 1 (293) 555-7202	
05	9 1 (602) 555-3038	
06	9 1 (602) 555-3038	
07	9 1 (602) 555-3034	
08	9 1 (602) 555-3034	
09	9 1 (371) 555-9720	
10	9 1 (698) 555-8162	
11	9 1 (720) 555-2147	
12	9 1 (767) 555-3053	
13	9 1 (303) 555-7136	
14	9 1 (303) 555-3032	
15	9 1 (303) 555-4721	
16	9 1 (303) 555-1729	
17	9 1 (832) 555-9693	
18	9 1 (433) 555-0182	
19	9 1 (972) 555-2742	
20	9 1 (816) 555-3055	
21	9 1 (214) 555-2147	
22	9 1 (305) 555-7132	
23	9 1 (713) 555-4155	
24	9 1 (303) 555-9542	
25	9 1 (602) 555-2168	
26	9 1 (399) 555-3147	
27	9 1 (399) 555-8162	

Code	Number	Name / Organization
28	9 1 (602) 555-5108	
29	9 1 (964) 555-3126	
30	9 1 (602) 555-5048	
31	9 1 (602) 555-3032	
32	9 1 (602) 555-0130	
33	9 1 (305) 555-3039	
34	9 1 (214) 555-3032	
35	9 1 (713) 555-7207	
36	9 1 (415) 555-7207	
37	9 1 (954) 555-7207	
38	9 1 (216) 555-3034	
39	9 1 (314) 555-3034	
40	9 1 (816) 555-3038	
41	9 1 (510) 555-3033	
42	9 1 (312) 555-3038	
43	9 1 (504) 555-2025	
44	9 1 (303) 555-2125	
45	9 1 (871) 555-5087	
46	9 1 (013) 555-7205	
47	9 1 (303) 555-7208	
48	9 1 (303) 555-6022	
49	9 1 (720) 555-2168	
50	9 1 (720) 555-7083	
51	9 1 (720) 555-3104	
52	9 1 (303) 555-6022	
53	9 1 (303) 555-3055	
54	9 1 (303) 555-2147	
55	9 1 (303) 555-3032	
56	9 1 (303) 555-3034	
57	9 1 (844) 555-3032	
58	9 1 (722) 555-3036	
59	9 1 (744) 555-3036	
60	9 1 (202) 555-3055	
61	9 1 (212) 555-6022	
62	9 1 (508) 555-7136	
63	9 1 (894) 555-2147	
64	9 1 (922) 555-4155	
65	9 1 (727) 555-4155	
66	9 1 (722) 555-8008	
67	9 1 (753) 555-8005	
68	9 1 (629) 555-7192	
69	9 1 (720) 555-7195	
70	9 1 (720) 555-7195	
71	9 1 (602) 555-8002	

Code	Number	Name / Organization
72	9 1 (216) 555-2147	
73	9 1 (708) 555-3055	
74	9 1 (831) 555-7136	
75	9 1 (310) 555-8006	
76	9 1 (602) 555-6156	
77	9 1 (305) 555-8009	
78	9 1 (214) 555-8162	
79	9 1 (303) 555-6022	
80	9 1 (779) 555-3128	
81	9 1 (303) 555-8002	
82	9 1 (303) 555-3036	
83	9 1 (303) 555-7134	
84	9 1 (303) 555-8194	
85	9 1 (499) 555-8194	
86	9 1 (305) 555-6144	
87	9 1 (602) 555-3152	
88	9 1 (713) 555-8419	
89	9 1 (214) 555-8419	
90	9 1 (415) 555-8419	
91	9 1 (415) 555-8121	
92	9 1 (800) 555-8004	
93	9 1 (800) 555-2162	
94	9 1 (719) 555-2169	
95	9 1 (719) 555-8002	
96	9 1 (871) 555-8002	
97	9 1 (298) 555-2165	
98	9 1 (986) 555-2167	
99	9 1 (719) 555-2167	

System Speed Call List: 0001

Stations using this list:

Name	Controller	Extension	DES	Equipment	Type
There are no users of this System Speed Call list.					
Total number of stations using this list: 0					

Numbers in this System Speed Call List can be at most 16 digits long.

System Speed Call List Entries:

Code	Number	Name / Organization
00	9 1 (571) 555-9022	
01	9 1 (758) 555-6332	
02	9 1 (935) 555-3716	
03	9 1 (830) 555-8567	
04	9 1 (293) 555-7202	

Code	Number	Name / Organization
05	9 1 (602) 555-3038	
06	9 1 (602) 555-3038	
07	9 1 (602) 555-3034	
08	9 1 (602) 555-3034	
09	9 1 (371) 555-9720	

1.6. ACD Groups

This section identifies the Automatic Call Distribution (ACD) Groups that exist within your system.

Format

For each ACD Group defined for this customer, we identify the associated agents noting Supervisory positions with a ✓ in the 'Supervisor' column. To the extent possible, we also note those Routes that may be dedicated to the ACD Group including RAN routes, Music Routes, and others by virtue of their instructions to auto-terminate at the ACD Group number. We also note any CDNs pointed to each ACD Group along with their associated RAN and Music settings.

Use

The report may be used to identify ACD Group sizing, and the Routes that may be associated with each Group.

ACD Group: 3050

Maximum Positions: 12
Night Call Forward: 92014760600
Observe Tone: No Observe Tone

There are no trunks that auto-terminate at this ACD Group.

There are no CDNs that are pointing to this ACD Group.

ACD Agents in this group:

Name	Supervisor	Agent ID	DES	Equipment	Type
Kathleen Holloway		3160	ACD01	004 0 03 00	3905
Catherine Brock		3161	ACD02	004 0 03 01	3905
Katherine Poole	✓	3162	ACD03	004 0 03 02	3905
Kathy Frank		3163	ACD04	004 0 03 03	3905
Kathryn Logan		3164	ACD05	004 0 03 04	2616
Rita Owen		3165	ACD06	004 0 03 05	2616
Esther Bass		3166	ACD07	004 0 03 06	2616
Cathy Marsh		3167	ACD08	004 0 03 07	2616
Katie Drake		3168	ACD09	004 0 03 08	3905
Beth Wong		3169	ACD10	004 0 03 09	3905
Natalie Jefferson		3170	ACD11	004 0 03 10	3905
Paul Park		3171	ACD12	004 0 03 11	3905
Total number of agents in this ACD Group: 12					

ACD Group: 3055

Maximum Positions: 1
Night Call Forward: 3050
Observe Tone: No Observe Tone

There are no trunks that auto-terminate at this ACD Group.

There are no CDNs that are pointing to this ACD Group.

ACD Agents in this group:

Name	Supervisor	Agent ID	DES	Equipment	Type
There are no ACD Agents in this ACD Group.					
Total number of agents in this ACD Group: 0					

ACD Group: 3075

Maximum Positions: 32
Night Call Forward: None
Observe Tone: No Observe Tone

There are no trunks that auto-terminate at this ACD Group.

There are no CDNs that are pointing to this ACD Group.

ACD Agents in this group:

Name	Supervisor	Agent ID	DES	Equipment	Type
Douglas Morton	✓	3180	ACD201	008 0 08 00	2616
Bruce Abbott		3181	ACD202	008 0 08 01	2616
Louis Sparks		3182	ACD203	008 0 08 02	2616
Maurice Patrick		3183	ACD204	008 0 08 03	2616
Raul Norton		3184	ACD205	008 0 08 04	3905
Laura Huff		3185	ACD206	008 0 08 05	3905
Louise Clayton		3186	ACD207	008 0 08 06	3905
Paula Massey		3187	ACD208	008 0 08 07	3905
Total number of agents in this ACD Group: 8					

ACD Group: 3098

Maximum Positions: 1
Night Call Forward: None
Observe Tone: No Observe Tone

There are no trunks that auto-terminate at this ACD Group.

The following CDNs are pointed to this ACD Group:

CDN	1st RAN Route	2nd RAN Route	Music Route
2999	11		6
Total number of CDNs: 1			

ACD Agents in this group:

Name	Supervisor	Agent ID	DES	Equipment	Type
There are no ACD Agents in this ACD Group.					
Total number of agents in this ACD Group: 0					

ACD Group: 3099

Maximum Positions: 6

Night Call Forward: None
Observe Tone: No Observe Tone

There are no trunks that auto-terminate at this ACD Group.

There are no CDNs that are pointing to this ACD Group.

ACD Agents in this group:

Name	Supervisor	Agent ID	DES	Equipment	Type
CallPilot 0		3100	CP00	004 0 09 00	2008
CallPilot 1		3101	CP01	004 0 09 01	2008
CallPilot 2		3102	CP02	004 0 09 02	2008
CallPilot 3		3103	CP03	004 0 09 03	2008
CallPilot 4		3104	CP04	004 0 09 04	2008
CallPilot 5		3105	CP05	004 0 09 05	2008
Total number of agents in this ACD Group: 6					

2. Directories

This section of the SourceBook contains directories of the users defined for this customer in multiple formats for easy reference. Listings are provided sorted by Name, Extension, and DES - allowing you to cross-reference information in the Communication Server regardless of the piece of information you know.

2.1. Extension Directory

This section presents a listing of all extensions defined for this customer.

Format

This section is organized in numerical order, by extension. Should the extension number be a PDN (appearing either on Key 0 of a multi-button set or on a single line set), it is so noted. Additionally, extensions that have more than one appearance are also noted.

Use

When disconnecting instruments, this section may be consulted to determine if any extension number appearing on the set to be removed has other appearances that may be affected.

Extension Directory

Name	Extension	PDN	Multiple Appearances
Attendant	0	✓	
Bill Elliott	1291		
Tyler Chavez	1742		
Gilbert Sims	1744		
Milton Austin	2291		
Clarence Anderson	2804	✓	
Sean Thomas	2805	✓	
Stanley Jackson	2809	✓	
Travis White	2810	✓	
Chad Harris	2811	✓	
Francis Martin	2812	✓	
Bradley Thompson	2813	✓	
Francisco Garcia	2814	✓	
Dean Martinez	2815	✓	✓
Shane Robinson	2816	✓	
Charlie Clark	2817	✓	
Duane Rodriguez	2818	✓	
Franklin Lewis	2819	✓	
Brad Lee	2820	✓	
Claude Walker	2821	✓	
Sharon Hall	2822	✓	
Amanda Allen	2823	✓	
Frances Young	2824	✓	
Diane Hernandez	2825	✓	
Heather King	2826	✓	
Jean Wright	2828	✓	
Joan Lopez	2830	✓	
Diana Hill	2833	✓	
Gladys Scott	2836	✓	

Name	Extension	PDN	Multiple Appearances
Tracy Green	2838	✓	
Grace Adams	2840	✓	
Shannon Baker	2841	✓	
Elaine Gonzalez	2843	✓	
Peter Mclaughlin	2850	✓	
Arthur Zimmerman	2851	✓	
Antonio French	2852	✓	
Charlotte Nelson	2853	✓	
Juanita Carter	2855	✓	
Eva Mitchell	2856	✓	
Clara Perez	2865	✓	✓
Joanne Roberts	2866	✓	
Joann Turner	2867	✓	
Nathan Buchanan	2868	✓	
Beatrice Phillips	2869	✓	
Conference Room	2880	✓	
Ana Parker Modem	2898	✓	
Ida Evans Modem	2899	✓	
Jeanette Edwards	2901	✓	
Jeanne Collins	2902	✓	
Stacey Stewart	2903	✓	
Charlene Sanchez	2904	✓	
Nathaniel Moran	2905	✓	
Spare Modem	2906	✓	
Spare Fax	2907	✓	
POTS Line	2908	✓	
Mitchell Copeland	2909	✓	
Mathew Roy	2910	✓	
Pearl Morris	2911	✓	
Claudia Rogers	2912	✓	
Robert Reed	2915	✓	✓
Albert Cook	2920	✓	
Bobby Morgan	2921	✓	
Roberto Bell	2922	✓	
Ruben Murphy	2929	✓	
Gabriel Bailey	2930	✓	
Deborah Rivera	2931	✓	
Rebecca Cooper	2932	✓	
Debra Richardson	2933	✓	
Ruby Cox	2934	✓	
Robin Howard	2935	✓	
Amber Ward	2936	✓	
Debbie Torres	2938	✓	✓

Name	Extension	PDN	Multiple Appearances
Patricia Pittman	2939	✓	
Roberta Peterson	2940	✓	
Michael Gray	2941	✓	
Ruth Mccormick	2942	✓	
Richard Ramirez	2943	✓	
Jack James	2944	✓	
Nicholas Watson	2945	✓	✓
Victor Brooks	2946	✓	
Presentation Room	2947	✓	
Ricky Sanders	2949	✓	
Micheal Price	2962	✓	
Oscar Bennett	2966	✓	
Zachary Wood	2977	✓	
Hector Barnes FAX	2990	✓	
Kitchen FAX	2991	✓	
Computer Room FAX	2996	✓	
CallPilot 0 2nd	3000		
CallPilot 1 2nd	3001		
CallPilot 2 2nd	3002		
CallPilot 3 2nd	3003		
CallPilot 4 2nd	3004		
CallPilot 5 2nd	3005		
Kathleen Holloway 2nd	3060		
Catherine Brock 2nd	3061		
Katherine Poole 2nd	3062		
Kathy Frank 2nd	3063		
Kathryn Logan 2nd	3064		
Rita Owen 2nd	3065		
Esther Bass 2nd	3066		
Cathy Marsh 2nd	3067		
Katie Drake 2nd	3068		
Beth Wong 2nd	3069		
Natalie Jefferson 2nd	3070		
Paul Park 2nd	3071	✓	✓
Douglas Morton 2nd	3080		
Bruce Abbott 2nd	3081		
Louis Sparks 2nd	3082		
Maurice Patrick 2nd	3083		
Raul Norton 2nd	3084		
Laura Huff 2nd	3085		
Louise Clayton 2nd	3086		
Paula Massey 2nd	3087		
CallPilot 0	3100		

Name	Extension	PDN	Multiple Appearances
CallPilot 1	3101		
CallPilot 2	3102		
CallPilot 3	3103		
CallPilot 4	3104		
CallPilot 5	3105		
Kathleen Holloway	3160		
Catherine Brock	3161		
Katherine Poole	3162		
Kathy Frank	3163		
Kathryn Logan	3164		
Rita Owen	3165		
Esther Bass	3166		
Cathy Marsh	3167		
Katie Drake	3168		
Beth Wong	3169		
Natalie Jefferson	3170		
Paul Park	3171		
Douglas Morton	3180		
Bruce Abbott	3181		
Louis Sparks	3182		
Maurice Patrick	3183		
Raul Norton	3184		
Laura Huff	3185		
Louise Clayton	3186		
Paula Massey	3187		
CallPilot Modem	3333	✓	
Clarence Anderson 2nd	3804		✓
Sean Thomas 2nd	3805		✓
Darren Blair	3806		
Stanley Jackson 2nd	3809		
Travis White 2nd	3810		
Chad Harris 2nd	3811		
Francis Martin 2nd	3812		
Bradley Thompson 2nd	3813		
Francisco Garcia 2nd	3814		
Dean Martinez 2nd	3815		✓
Charlie Clark 2nd	3817		
Duane Rodriguez 2nd	3818		
Franklin Lewis 2nd	3819		
Brad Lee 2nd	3820		✓
Claude Walker 2nd	3821		
Jean Wright 2nd	3828		
Joan Lopez 2nd	3830		

Name	Extension	PDN	Multiple Appearances
Diana Hill 2nd	3833		
Gladys Scott 2nd	3836		
Tracy Green 2nd	3838		
Grace Adams 2nd	3840		
Shannon Baker 2nd	3841		
Elaine Gonzalez 2nd	3843		
Arthur Zimmerman 2nd	3851		
Charlotte Nelson 2nd	3853		
Juanita Carter 2nd	3855		
Clara Perez 2nd	3865		
Carrie Conner	3888		
Jeanette Edwards 2nd	3901		
Jeanne Collins 2nd	3902		
Stacey Stewart 2nd	3903		
Charlene Sanchez 2nd	3904		
Claudia Rogers 2nd	3912		
Robert Reed 2nd	3915		✓
Bobby Morgan 2nd	3921		
Roberto Bell 2nd	3922		
Ruben Murphy 2nd	3929		
Gabriel Bailey 2nd	3930		
Deborah Rivera 2nd	3931		
Rebecca Cooper 2nd	3932		
Debra Richardson 2nd	3933		
Ruby Cox 2nd	3934		
Robin Howard 2nd	3935		
Amber Ward 2nd	3936		
Debbie Torres 2nd	3938		✓
Patricia Pittman 2nd	3939		
Roberta Peterson 2nd	3940		
Michael Gray 2nd	3941		
Ruth Mccormick 2nd	3942		
Richard Ramirez 2nd	3943		
Jack James 2nd	3944		
Nicholas Watson 2nd	3945		
Victor Brooks 2nd	3946		
Presentation Room 2nd	3947		
Ricky Sanders 2nd	3949		
Micheal Price 2nd	3962		
Oscar Bennett 2nd	3966		
Zachary Wood 2nd	3977		
SoftPhone Experiment	4321	✓	
Cecil Coleman	4902		

Name	Extension	PDN	Multiple Appearances
Pauline Lloyd	5001	✓	
Lauren Figueroa	5002	✓	
Michelle Jenkins	5500	✓	✓
Nicole Perry	5505	✓	
Rachel Powell	5520	✓	✓
Jacqueline Long	5525	✓	✓
Phantom Forward	5527	✓	
Phantom Forward	5528	✓	
Phantom Forward	5529	✓	
Laurie Carson	5530	✓	
Victoria Patterson	5535	✓	✓
Lucille Hughes	5540	✓	✓
Michele Flores	5545	✓	✓
Maureen Bowers	5549	✓	
Courtney Roberson	5550	✓	
David Barton	5551	✓	
Kevin Tran	5553	✓	
Vicki Washington	5560	✓	✓
Lucy Butler FAX	5599	✓	
Jackie Simmons	6500		✓
Nicole Perry 2nd	6505		
Rachel Powell 2nd	6520		✓
Jacqueline Long 2nd	6525		✓
Laurie Carson 2nd	6530		
Victoria Patterson 2nd	6535	✓	✓
Lucille Hughes 2nd	6540		✓
Michele Flores 2nd	6545		✓
Tyler Chavez 2nd	6742		
Tyler Chavez 3rd	6744		
Lisa Padilla	6804		
Jessica Simon	6805		
Rose Waters	6806		
Rosa Nunez	6820		
Josephine Ballard	6851		
Leslie Schwartz	6888		
Elsie Mcbride	6905		
Extensions Listed: 237			

2.2. Alphabetical Directory

The Communication Server has the ability to store and display names associated with extension numbers. This section presents a directory of all names defined for this customer.

Format

This section is organized in alphabetical order by name. For each name defined for this customer, we display the associated extension number and details about the station for which the extension is a Prime DN. If there is not a unique station for which the extension is a Prime DN, we show details for the station on which the extension is MARPed.

Use

This directory allows you to determine information about station programming when all you know is the name of the user.

Alphabetical Directory

Name	Extension	TN	DES	Type
Albert Cook	2920	064 0 02 15	FL1J45	2004P2
Amanda Allen	2823	064 0 01 21	FL3J23	1140
Amber Ward	2936	064 0 01 15	FL1J26	1140
Amber Ward 2nd	3936	064 0 01 15	FL1J26	1140
Ana Parker Modem	2898	008 0 09 06	CPMOD	500
Antonio French	2852	064 0 01 30	FL3J04	1210
Arthur Zimmerman	2851	064 0 02 20	FL3J31	2004P2
Arthur Zimmerman 2nd	3851	064 0 02 13	FL1J46	1120
Attendant	0	008 0 07 12		2250
Beatrice Phillips	2869	064 0 01 27	FL3J16	1120
Beth Wong	3169	004 0 03 09	ACD10	3905
Beth Wong 2nd	3069	004 0 03 09	ACD10	3905
Bill Elliott	1291	064 0 01 06	FL1J36	1120
Bobby Morgan	2921	064 0 01 06	FL1J36	1120
Bobby Morgan 2nd	3921	064 0 01 06	FL1J36	1120
Brad Lee	2820	064 0 03 18	FL2J50	1220
Brad Lee 2nd	3820	064 0 03 18	FL2J50	1220
Bradley Thompson	2813	064 0 02 24	FL4J01	2007
Bradley Thompson 2nd	3813	064 0 02 24	FL4J01	2007
Bruce Abbott	3181	008 0 08 01	ACD202	2616
Bruce Abbott 2nd	3081	008 0 08 01	ACD202	2616
CallPilot 0	3100	004 0 09 00	CP00	2008
CallPilot 0 2nd	3000	004 0 09 00	CP00	2008
CallPilot 1	3101	004 0 09 01	CP01	2008
CallPilot 1 2nd	3001	004 0 09 01	CP01	2008
CallPilot 2	3102	004 0 09 02	CP02	2008
CallPilot 2 2nd	3002	004 0 09 02	CP02	2008
CallPilot 3	3103	004 0 09 03	CP03	2008

Name	Extension	TN	DES	Type
CallPilot 3 2nd	3003	004 0 09 03	CP03	2008
CallPilot 4	3104	004 0 09 04	CP04	2008
CallPilot 4 2nd	3004	004 0 09 04	CP04	2008
CallPilot 5	3105	004 0 09 05	CP05	2008
CallPilot 5 2nd	3005	004 0 09 05	CP05	2008
CallPilot Modem	3333	008 0 09 07	CALLP	500
Carrie Conner	3888	064 0 02 13	FL1J46	1120
Catherine Brock	3161	004 0 03 01	ACD02	3905
Catherine Brock 2nd	3061	004 0 03 01	ACD02	3905
Cathy Marsh	3167	004 0 03 07	ACD08	2616
Cathy Marsh 2nd	3067	004 0 03 07	ACD08	2616
Cecil Coleman	4902	064 0 01 01	FL1J13	2004P2
Chad Harris	2811	064 0 02 26	FL4J22	2004P2
Chad Harris 2nd	3811	064 0 02 26	FL4J22	2004P2
Charlene Sanchez	2904	064 0 01 03	FL2J17	2004P2
Charlene Sanchez 2nd	3904	064 0 01 03	FL2J17	2004P2
Charlie Clark	2817	064 0 03 10	FL1J40	1140
Charlie Clark 2nd	3817	064 0 03 10	FL1J40	1140
Charlotte Nelson	2853	064 0 03 25	FL2J41	2004P2
Charlotte Nelson 2nd	3853	064 0 03 25	FL2J41	2004P2
Clara Perez	2865	064 0 01 23	FL3J09	2002P2
Clara Perez 2nd	3865	064 0 01 23	FL3J09	2002P2
Clarence Anderson	2804	064 0 02 21	FL2J49	2210
Clarence Anderson 2nd	3804	064 0 02 21	FL2J49	2210
Claude Walker	2821	064 0 03 15	FL3J08	2004P2
Claude Walker 2nd	3821	064 0 03 15	FL3J08	2004P2
Claudia Rogers	2912	064 0 01 04	FL2J30	1120
Claudia Rogers 2nd	3912	064 0 01 04	FL2J30	1120
Computer Room FAX	2996	008 0 09 10	CPUFAX	500
Conference Room	2880	064 0 01 20	FL3J13	2033
Courtney Roberson	5550	064 0 01 16	FL2J03	2004P2
Darren Blair	3806	064 0 02 13	FL1J46	1120
David Barton	5551	064 0 01 17	FL1J38	1110
Dean Martinez	2815	064 0 03 14	FL3J29	1165
Dean Martinez 2nd	3815	064 0 03 14	FL3J29	1165
Debbie Torres	2938	064 0 02 00	FL3J08	2004P2
Debbie Torres 2nd	3938	064 0 02 00	FL3J08	2004P2
Deborah Rivera	2931	064 0 01 10	FL2J25	1230
Deborah Rivera 2nd	3931	064 0 01 10	FL2J25	1230
Debra Richardson	2933	064 0 01 12	FL2J31	2004P2
Debra Richardson 2nd	3933	064 0 01 12	FL2J31	2004P2
Diana Hill	2833	064 0 03 07	FL1J48	2004P2
Diana Hill 2nd	3833	064 0 03 07	FL1J48	2004P2
Diane Hernandez	2825	064 0 02 19	FL3J34	2004P2

Name	Extension	TN	DES	Type
Douglas Morton	3180	008 0 08 00	ACD201	2616
Douglas Morton 2nd	3080	008 0 08 00	ACD201	2616
Duane Rodriguez	2818	064 0 03 16	FL4J31	2004P2
Duane Rodriguez 2nd	3818	064 0 03 16	FL4J31	2004P2
Elaine Gonzalez	2843	064 0 03 11	FL1J36	2004P2
Elaine Gonzalez 2nd	3843	064 0 03 11	FL1J36	2004P2
Elsie Mcbride	6905	008 0 07 00	FL1J03	2616
Esther Bass	3166	004 0 03 06	ACD07	2616
Esther Bass 2nd	3066	004 0 03 06	ACD07	2616
Eva Mitchell	2856	064 0 01 31	FL3J24	1230
Frances Young	2824	064 0 01 28	FL3J26	2004P2
Francis Martin	2812	064 0 02 23	FL2J44	1230
Francis Martin 2nd	3812	064 0 02 23	FL2J44	1230
Francisco Garcia	2814	064 0 02 25	FL4J13	2004P2
Francisco Garcia 2nd	3814	064 0 02 25	FL4J13	2004P2
Franklin Lewis	2819	064 0 02 18	FL3J38	2004P2
Franklin Lewis 2nd	3819	064 0 02 18	FL3J38	2004P2
Gabriel Bailey	2930	064 0 01 09	FL2J18	1220
Gabriel Bailey 2nd	3930	064 0 01 09	FL2J18	1220
Gilbert Sims	1744	064 0 02 13	FL1J46	1120
Gladys Scott	2836	064 0 03 13	FL3J16	1110
Gladys Scott 2nd	3836	064 0 03 13	FL3J16	1110
Grace Adams	2840	064 0 03 26	FL3J07	1165
Grace Adams 2nd	3840	064 0 03 26	FL3J07	1165
Heather King	2826	064 0 03 01	FL4J40	2007
Hector Barnes FAX	2990	008 0 09 01	FAX	500
Ida Evans Modem	2899	008 0 09 05	MODEM	500
Jack James	2944	064 0 02 06	FL3J07	1220
Jack James 2nd	3944	064 0 02 06	FL3J07	1220
Jackie Simmons	6500	064 0 02 14	FL1J44	2004P2
Jacqueline Long	5525	008 0 07 09	FL1J10	3904
Jacqueline Long 2nd	6525	008 0 07 09	FL1J10	3904
Jean Wright	2828	064 0 02 31	FL3J14	2004P2
Jean Wright 2nd	3828	064 0 02 31	FL3J14	2004P2
Jeanette Edwards	2901	064 0 01 00	FL1J23	2002P2
Jeanette Edwards 2nd	3901	064 0 01 00	FL1J23	2002P2
Jeanne Collins	2902	064 0 01 01	FL1J13	2004P2
Jeanne Collins 2nd	3902	064 0 01 01	FL1J13	2004P2
Jessica Simon	6805	064 0 02 13	FL1J46	1120
Joan Lopez	2830	064 0 03 12	FL3J26	2212
Joan Lopez 2nd	3830	064 0 03 12	FL3J26	2212
Joann Turner	2867	064 0 01 25	FL3J20	1210
Joanne Roberts	2866	064 0 01 24	FL3J19	2004P2
Josephine Ballard	6851			

Name	Extension	TN	DES	Type
Juanita Carter	2855	064 0 01 29	FL3J14	1220
Juanita Carter 2nd	3855	064 0 01 29	FL3J14	1220
Katherine Poole	3162	004 0 03 02	ACD03	3905
Katherine Poole 2nd	3062	004 0 03 02	ACD03	3905
Kathleen Holloway	3160	004 0 03 00	ACD01	3905
Kathleen Holloway 2nd	3060	004 0 03 00	ACD01	3905
Kathryn Logan	3164	004 0 03 04	ACD05	2616
Kathryn Logan 2nd	3064	004 0 03 04	ACD05	2616
Kathy Frank	3163	004 0 03 03	ACD04	3905
Kathy Frank 2nd	3063	004 0 03 03	ACD04	3905
Katie Drake	3168	004 0 03 08	ACD09	3905
Katie Drake 2nd	3068	004 0 03 08	ACD09	3905
Kevin Tran	5553	064 0 01 19	FL3J03	1230
Kitchen FAX	2991	008 0 09 08	KITFAX	500
Laura Huff	3185	008 0 08 05	ACD206	3905
Laura Huff 2nd	3085	008 0 08 05	ACD206	3905
Lauren Figueroa	5002	008 0 07 02	FL1J08	2616
Laurie Carson	5530	064 0 03 03	FL2J36	1220
Laurie Carson 2nd	6530	064 0 03 03	FL2J36	1220
Leslie Schwartz	6888	064 0 02 13	FL1J46	1120
Lisa Padilla	6804	064 0 02 13	FL1J46	1120
Louis Sparks	3182	008 0 08 02	ACD203	2616
Louis Sparks 2nd	3082	008 0 08 02	ACD203	2616
Louise Clayton	3186	008 0 08 06	ACD207	3905
Louise Clayton 2nd	3086	008 0 08 06	ACD207	3905
Lucille Hughes	5540	008 0 07 05	FL1J01	3904
Lucille Hughes 2nd	6540	008 0 07 05	FL1J01	3904
Lucy Butler FAX	5599	008 0 09 04	FAX	500
Mathew Roy	2910	064 0 02 28	FL4J08	2004P2
Maureen Bowers	5549	064 0 01 18	FL1J30	2210
Maurice Patrick	3183	008 0 08 03	ACD204	2616
Maurice Patrick 2nd	3083	008 0 08 03	ACD204	2616
Michael Gray	2941	064 0 02 03	FL3J01	2007
Michael Gray 2nd	3941	064 0 02 03	FL3J01	2007
Micheal Price	2962	064 0 02 11	FL2J43	2007
Micheal Price 2nd	3962	064 0 02 11	FL2J43	2007
Michele Flores	5545	008 0 07 06	FL1J16	3903
Michele Flores 2nd	6545	008 0 07 06	FL1J16	3903
Michelle Jenkins	5500	064 0 02 14	FL1J44	2004P2
Milton Austin	2291	064 0 01 06	FL1J36	1120
Mitchell Copeland	2909	064 0 02 27	FL4J06	1140
Natalie Jefferson	3170	004 0 03 10	ACD11	3905
Natalie Jefferson 2nd	3070	004 0 03 10	ACD11	3905
Nathan Buchanan	2868	064 0 01 26	FL3J06	2004P2

Name	Extension	TN	DES	Type
Nathaniel Moran	2905	008 0 07 00	FL1J03	2616
Nicholas Watson	2945	064 0 02 07	FL3J27	2004P2
Nicholas Watson 2nd	3945	064 0 02 07	FL3J27	2004P2
Nicole Perry	5505	064 0 03 04	FL3J40	2004P2
Nicole Perry 2nd	6505	064 0 03 04	FL3J40	2004P2
Oscar Bennett	2966	064 0 02 12	FL1J42	1230
Oscar Bennett 2nd	3966	064 0 02 12	FL1J42	1230
Patricia Pittman	2939	064 0 02 01	FL3J18	2210
Patricia Pittman 2nd	3939	064 0 02 01	FL3J18	2210
Paul Park	3171	004 0 03 11	ACD12	3905
Paul Park 2nd	3071	004 0 03 31	DATA	Data
Paula Massey	3187	008 0 08 07	ACD208	3905
Paula Massey 2nd	3087	008 0 08 07	ACD208	3905
Pauline Lloyd	5001	008 0 07 01	FL2J13	2616
Pearl Morris	2911	064 0 02 16	FL3J45	2004P2
Peter Mclaughlin	2850	064 0 02 17	FL3J30	1120
Phantom Forward	5527	068 0 01 00	FWD	500
Phantom Forward	5528	068 0 01 01	FWD	500
Phantom Forward	5529	068 0 01 02	FWD	500
POTS Line	2908	008 0 09 09	FL1J14	500
Presentation Room	2947	064 0 02 09	FL2J45	2033
Presentation Room 2nd	3947	064 0 02 09	FL2J45	2033
Rachel Powell	5520	008 0 07 08	FL2J02	3904
Rachel Powell 2nd	6520	008 0 07 08	FL2J02	3904
Raul Norton	3184	008 0 08 04	ACD205	3905
Raul Norton 2nd	3084	008 0 08 04	ACD205	3905
Rebecca Cooper	2932	064 0 01 11	FL2J21	1140
Rebecca Cooper 2nd	3932	064 0 01 11	FL2J21	1140
Richard Ramirez	2943	064 0 02 05	FL3J21	1230
Richard Ramirez 2nd	3943	064 0 02 05	FL3J21	1230
Ricky Sanders	2949	064 0 02 10	FL2J47	2004P2
Ricky Sanders 2nd	3949	064 0 02 10	FL2J47	2004P2
Rita Owen	3165	004 0 03 05	ACD06	2616
Rita Owen 2nd	3065	004 0 03 05	ACD06	2616
Robert Reed	2915	064 0 01 05	FL2J05	1140
Robert Reed 2nd	3915	064 0 01 05	FL2J05	1140
Roberta Peterson	2940	064 0 02 02	FL3J28	2004P2
Roberta Peterson 2nd	3940	064 0 02 02	FL3J28	2004P2
Roberto Bell	2922	064 0 01 07	FL1J27	1210
Roberto Bell 2nd	3922	064 0 01 07	FL1J27	1210
Robin Howard	2935	064 0 01 14	FL1J27	2004P2
Robin Howard 2nd	3935	064 0 01 14	FL1J27	2004P2
Rosa Nunez	6820	064 0 02 13	FL1J46	1120
Rose Waters	6806	064 0 02 13	FL1J46	1120

Name	Extension	TN	DES	Type
Ruben Murphy	2929	064 0 01 08	FL1J14	2004P2
Ruben Murphy 2nd	3929	064 0 01 08	FL1J14	2004P2
Ruby Cox	2934	064 0 01 13	FL2J33	1210
Ruby Cox 2nd	3934	064 0 01 13	FL2J33	1210
Ruth Mccormick	2942	064 0 02 04	FL3J11	1120
Ruth Mccormick 2nd	3942	064 0 02 04	FL3J11	1120
Sean Thomas	2805	064 0 02 22	FL2J42	1140
Sean Thomas 2nd	3805	064 0 02 22	FL2J42	1140
Shane Robinson	2816	064 0 03 00	FL2J40	1230
Shannon Baker	2841	064 0 03 20	FL1J49	2007
Shannon Baker 2nd	3841	064 0 03 20	FL1J49	2007
Sharon Hall	2822	064 0 01 22	FL3J05	2007
SoftPhone Experiment	4321	064 0 03 31	SFTPHO	2050PC
Spare Fax	2907	008 0 09 03	FL2J23	500
Spare Modem	2906	008 0 09 02	FL2J27	500
Stacey Stewart	2903	064 0 01 02	FL2J22	1110
Stacey Stewart 2nd	3903	064 0 01 02	FL2J22	1110
Stanley Jackson	2809	064 0 02 29	FL4J35	2004P2
Stanley Jackson 2nd	3809	064 0 02 29	FL4J35	2004P2
Tracy Green	2838	064 0 03 21	FL1J41	2004P2
Tracy Green 2nd	3838	064 0 03 21	FL1J41	2004P2
Travis White	2810	064 0 02 30	FL4J09	1140
Travis White 2nd	3810	064 0 02 30	FL4J09	1140
Tyler Chavez	1742	064 0 02 13	FL1J46	1120
Tyler Chavez 2nd	6742	064 0 02 13	FL1J46	1120
Tyler Chavez 3rd	6744	064 0 02 13	FL1J46	1120
Vicki Washington	5560	008 0 09 00	FL1J19	500
Victor Brooks	2946	064 0 02 08	FL3J17	2004P2
Victor Brooks 2nd	3946	064 0 02 08	FL3J17	2004P2
Victoria Patterson	5535	008 0 07 07	FL2J04	3903
Victoria Patterson 2nd	6535	008 0 07 23	DATAPT	Data
Zachary Wood	2977	064 0 02 13	FL1J46	1120
Zachary Wood 2nd	3977	064 0 02 13	FL1J46	1120
Names Listed: 237				

2.3. DES Directory

Each station in your system may optionally be assigned a freeform identifier called a DES. The DES is typically used to indicate the location of the set within the premises. As the system does not force any constraints on the format, the DES reflects exactly what the technician typed.

Format

The entries in the directory are sorted by the DES field. TNs with identical DES identifiers are then sorted by extension number, and if necessary TN.

Use

A uniform format of the DES field will greatly aid in locating stations within the system, thereby reducing the time and expense of subsequent telephone work, either installation or repair.

DES Directory

Name	Extension	DES	TN	Type
Kathleen Holloway	3160	ACD01	004 0 03 00	3905
Catherine Brock	3161	ACD02	004 0 03 01	3905
Katherine Poole	3162	ACD03	004 0 03 02	3905
Kathy Frank	3163	ACD04	004 0 03 03	3905
Kathryn Logan	3164	ACD05	004 0 03 04	2616
Rita Owen	3165	ACD06	004 0 03 05	2616
Esther Bass	3166	ACD07	004 0 03 06	2616
Cathy Marsh	3167	ACD08	004 0 03 07	2616
Katie Drake	3168	ACD09	004 0 03 08	3905
Beth Wong	3169	ACD10	004 0 03 09	3905
Natalie Jefferson	3170	ACD11	004 0 03 10	3905
Paul Park	3171	ACD12	004 0 03 11	3905
Douglas Morton	3180	ACD201	008 0 08 00	2616
Bruce Abbott	3181	ACD202	008 0 08 01	2616
Louis Sparks	3182	ACD203	008 0 08 02	2616
Maurice Patrick	3183	ACD204	008 0 08 03	2616
Raul Norton	3184	ACD205	008 0 08 04	3905
Laura Huff	3185	ACD206	008 0 08 05	3905
Louise Clayton	3186	ACD207	008 0 08 06	3905
Paula Massey	3187	ACD208	008 0 08 07	3905
CallPilot Modem	3333	CALLP	008 0 09 07	500
Vicki Washington	5560	CONFRM	064 0 03 05	2001P2
CallPilot 0	3100	CP00	004 0 09 00	2008
CallPilot 1	3101	CP01	004 0 09 01	2008
CallPilot 2	3102	CP02	004 0 09 02	2008
CallPilot 3	3103	CP03	004 0 09 03	2008
CallPilot 4	3104	CP04	004 0 09 04	2008
CallPilot 5	3105	CP05	004 0 09 05	2008
Ana Parker Modem	2898	CPMOD	008 0 09 06	500

Name	Extension	DES	TN	Type
Computer Room FAX	2996	CPUFAX	008 0 09 10	500
Paul Park 2nd	3071	DATA	004 0 03 31	Data
Victoria Patterson 2nd	6535	DATAPT	008 0 07 23	Data
Hector Barnes FAX	2990	FAX	008 0 09 01	500
Lucy Butler FAX	5599	FAX	008 0 09 04	500
Lucille Hughes	5540	FL1J01	008 0 07 05	3904
Nathaniel Moran	2905	FL1J03	008 0 07 00	2616
Michelle Jenkins	5500	FL1J06	008 0 07 10	3904
Lauren Figueroa	5002	FL1J08	008 0 07 02	2616
Jacqueline Long	5525	FL1J10	008 0 07 09	3904
Jeanne Collins	2902	FL1J13	064 0 01 01	2004P2
POTS Line	2908	FL1J14	008 0 09 09	500
Ruben Murphy	2929	FL1J14	064 0 01 08	2004P2
Michele Flores	5545	FL1J16	008 0 07 06	3903
Vicki Washington	5560	FL1J19	008 0 09 00	500
Jeanette Edwards	2901	FL1J23	064 0 01 00	2002P2
Amber Ward	2936	FL1J26	064 0 01 15	1140
Roberto Bell	2922	FL1J27	064 0 01 07	1210
Robin Howard	2935	FL1J27	064 0 01 14	2004P2
Maureen Bowers	5549	FL1J30	064 0 01 18	2210
Elaine Gonzalez	2843	FL1J36	064 0 03 11	2004P2
Bobby Morgan	2921	FL1J36	064 0 01 06	1120
David Barton	5551	FL1J38	064 0 01 17	1110
Charlie Clark	2817	FL1J40	064 0 03 10	1140
Tracy Green	2838	FL1J41	064 0 03 21	2004P2
Oscar Bennett	2966	FL1J42	064 0 02 12	1230
Michelle Jenkins	5500	FL1J44	064 0 02 14	2004P2
Albert Cook	2920	FL1J45	064 0 02 15	2004P2
Zachary Wood	2977	FL1J46	064 0 02 13	1120
Diana Hill	2833	FL1J48	064 0 03 07	2004P2
Shannon Baker	2841	FL1J49	064 0 03 20	2007
Rachel Powell	5520	FL2J02	008 0 07 08	3904
Courtney Roberson	5550	FL2J03	064 0 01 16	2004P2
Victoria Patterson	5535	FL2J04	008 0 07 07	3903
Robert Reed	2915	FL2J05	064 0 01 05	1140
Pauline Lloyd	5001	FL2J13	008 0 07 01	2616
Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
Gabriel Bailey	2930	FL2J18	064 0 01 09	1220
Rebecca Cooper	2932	FL2J21	064 0 01 11	1140
Stacey Stewart	2903	FL2J22	064 0 01 02	1110
Spare Fax	2907	FL2J23	008 0 09 03	500
Deborah Rivera	2931	FL2J25	064 0 01 10	1230
Spare Modem	2906	FL2J27	008 0 09 02	500
Claudia Rogers	2912	FL2J30	064 0 01 04	1120

Name	Extension	DES	TN	Type
Debra Richardson	2933	FL2J31	064 0 01 12	2004P2
Ruby Cox	2934	FL2J33	064 0 01 13	1210
Laurie Carson	5530	FL2J36	064 0 03 03	1220
Shane Robinson	2816	FL2J40	064 0 03 00	1230
Charlotte Nelson	2853	FL2J41	064 0 03 25	2004P2
Sean Thomas	2805	FL2J42	064 0 02 22	1140
Micheal Price	2962	FL2J43	064 0 02 11	2007
Francis Martin	2812	FL2J44	064 0 02 23	1230
Presentation Room	2947	FL2J45	064 0 02 09	2033
Ricky Sanders	2949	FL2J47	064 0 02 10	2004P2
Clarence Anderson	2804	FL2J49	064 0 02 21	2210
Brad Lee	2820	FL2J50	064 0 03 18	1220
Michael Gray	2941	FL3J01	064 0 02 03	2007
Kevin Tran	5553	FL3J03	064 0 01 19	1230
Antonio French	2852	FL3J04	064 0 01 30	1210
Sharon Hall	2822	FL3J05	064 0 01 22	2007
Nathan Buchanan	2868	FL3J06	064 0 01 26	2004P2
Grace Adams	2840	FL3J07	064 0 03 26	1165
Jack James	2944	FL3J07	064 0 02 06	1220
Claude Walker	2821	FL3J08	064 0 03 15	2004P2
Debbie Torres	2938	FL3J08	064 0 02 00	2004P2
Clara Perez	2865	FL3J09	064 0 01 23	2002P2
Ruth Mccormick	2942	FL3J11	064 0 02 04	1120
Conference Room	2880	FL3J13	064 0 01 20	2033
Jean Wright	2828	FL3J14	064 0 02 31	2004P2
Juanita Carter	2855	FL3J14	064 0 01 29	1220
Gladys Scott	2836	FL3J16	064 0 03 13	1110
Beatrice Phillips	2869	FL3J16	064 0 01 27	1120
Victor Brooks	2946	FL3J17	064 0 02 08	2004P2
Patricia Pittman	2939	FL3J18	064 0 02 01	2210
Joanne Roberts	2866	FL3J19	064 0 01 24	2004P2
Joann Turner	2867	FL3J20	064 0 01 25	1210
Richard Ramirez	2943	FL3J21	064 0 02 05	1230
Amanda Allen	2823	FL3J23	064 0 01 21	1140
Eva Mitchell	2856	FL3J24	064 0 01 31	1230
Frances Young	2824	FL3J26	064 0 01 28	2004P2
Joan Lopez	2830	FL3J26	064 0 03 12	2212
Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
Roberta Peterson	2940	FL3J28	064 0 02 02	2004P2
Dean Martinez	2815	FL3J29	064 0 03 14	1165
Peter Mclaughlin	2850	FL3J30	064 0 02 17	1120
Arthur Zimmerman	2851	FL3J31	064 0 02 20	2004P2
Diane Hernandez	2825	FL3J34	064 0 02 19	2004P2
Franklin Lewis	2819	FL3J38	064 0 02 18	2004P2

Name	Extension	DES	TN	Type
Nicole Perry	5505	FL3J40	064 0 03 04	2004P2
Pearl Morris	2911	FL3J45	064 0 02 16	2004P2
Bradley Thompson	2813	FL4J01	064 0 02 24	2007
Mitchell Copeland	2909	FL4J06	064 0 02 27	1140
Mathew Roy	2910	FL4J08	064 0 02 28	2004P2
Travis White	2810	FL4J09	064 0 02 30	1140
Francisco Garcia	2814	FL4J13	064 0 02 25	2004P2
Chad Harris	2811	FL4J22	064 0 02 26	2004P2
Duane Rodriguez	2818	FL4J31	064 0 03 16	2004P2
Stanley Jackson	2809	FL4J35	064 0 02 29	2004P2
Heather King	2826	FL4J40	064 0 03 01	2007
Phantom Forward	5527	FWD	068 0 01 00	500
Phantom Forward	5528	FWD	068 0 01 01	500
Phantom Forward	5529	FWD	068 0 01 02	500
ATT00		ITG_TRK	004 0 05 00	IPTI
ATT01		ITG_TRK	004 0 05 01	IPTI
ATT02		ITG_TRK	004 0 05 02	IPTI
ATT03		ITG_TRK	004 0 05 03	IPTI
ATT04		ITG_TRK	004 0 05 04	IPTI
ATT05		ITG_TRK	004 0 05 05	IPTI
ATT06		ITG_TRK	004 0 05 06	IPTI
ATT07		ITG_TRK	004 0 05 07	IPTI
ATT08		ITG_TRK	004 0 05 08	IPTI
ATT09		ITG_TRK	004 0 05 09	IPTI
ATT10		ITG_TRK	004 0 05 10	IPTI
ATT11		ITG_TRK	004 0 05 11	IPTI
ATT12		ITG_TRK	004 0 05 12	IPTI
ATT13		ITG_TRK	004 0 05 13	IPTI
ATT14		ITG_TRK	004 0 05 14	IPTI
ATT15		ITG_TRK	004 0 05 15	IPTI
ATT16		ITG_TRK	004 0 05 16	IPTI
ATT17		ITG_TRK	004 0 05 17	IPTI
ATT18		ITG_TRK	004 0 05 18	IPTI
ATT19		ITG_TRK	004 0 05 19	IPTI
ATT20		ITG_TRK	004 0 05 20	IPTI
ATT21		ITG_TRK	004 0 05 21	IPTI
ATT22		ITG_TRK	004 0 05 22	IPTI
ATT23		ITG_TRK	004 0 05 23	IPTI
ATT24		ITG_TRK	004 0 05 24	IPTI
ATT25		ITG_TRK	004 0 05 25	IPTI
ATT26		ITG_TRK	004 0 05 26	IPTI
ATT27		ITG_TRK	004 0 05 27	IPTI
ATT28		ITG_TRK	004 0 05 28	IPTI
ATT29		ITG_TRK	004 0 05 29	IPTI

Name	Extension	DES	TN	Type
ATT30		ITG_TRK	004 0 05 30	IPTI
ATT31		ITG_TRK	004 0 05 31	IPTI
		ITG00	008 0 01 00	VGW
		ITG01	008 0 01 01	VGW
		ITG02	008 0 01 02	VGW
		ITG03	008 0 01 03	VGW
		ITG04	008 0 01 04	VGW
		ITG05	008 0 01 05	VGW
		ITG06	008 0 01 06	VGW
		ITG07	008 0 01 07	VGW
		ITG200	008 0 02 00	VGW
		ITG201	008 0 02 01	VGW
		ITG202	008 0 02 02	VGW
		ITG203	008 0 02 03	VGW
		ITG204	008 0 02 04	VGW
		ITG205	008 0 02 05	VGW
		ITG206	008 0 02 06	VGW
		ITG207	008 0 02 07	VGW
Kitchen FAX	2991	KITFAX	008 0 09 08	500
Dean Martinez	2815	MOBILE	064 0 03 22	UEXT/MOBX
Clara Perez	2865	MOBILE	064 0 03 23	UEXT/MOBX
Nicholas Watson	2945	MOBILE	064 0 03 24	UEXT/MOBX
Ida Evans Modem	2899	MODEM	008 0 09 05	500
HWA_2300		PRI11	011 01	DID
HWA_2301		PRI11	011 02	DID
HWA_2302		PRI11	011 03	DID
HWA_2303		PRI11	011 04	DID
HWA_2304		PRI11	011 05	DID
HWA_2305		PRI11	011 06	DID
HWA_2306		PRI11	011 07	DID
HWA_2307		PRI11	011 08	DID
HWA_2308		PRI11	011 09	DID
HWA_2309		PRI11	011 10	DID
HWA_2310		PRI11	011 11	DID
HWA_2311		PRI11	011 12	DID
HWA_2312		PRI11	011 13	DID
HWA_2313		PRI11	011 14	DID
HWA_2314		PRI11	011 15	DID
HWA_2315		PRI11	011 16	DID
HWA_2316		PRI11	011 17	DID
HWA_2317		PRI11	011 18	DID
HWA_2318		PRI11	011 19	DID
HWA_2319		PRI11	011 20	DID
HWA_2320		PRI11	011 21	DID

Name	Extension	DES	TN	Type
HWA_2321		PRI11	011 22	DID
HWA_2322		PRI11	011 23	DID
SoftPhone Experiment	4321	SFTPHO	064 0 03 31	2050PC
		VGW	004 0 00 00	VGW
		VGW	004 0 00 01	VGW
		VGW	004 0 00 02	VGW
		VGW	004 0 00 03	VGW
		VGW	004 0 00 04	VGW
		VGW	004 0 00 05	VGW
		VGW	004 0 00 06	VGW
		VGW	004 0 00 07	VGW
		VGW	004 0 00 08	VGW
		VGW	004 0 00 09	VGW
		VGW	004 0 00 10	VGW
		VGW	004 0 00 11	VGW
		VGW	004 0 00 12	VGW
		VGW	004 0 00 13	VGW
		VGW	004 0 00 14	VGW
		VGW	004 0 00 15	VGW
		VGW	004 0 00 16	VGW
		VGW	004 0 00 17	VGW
		VGW	004 0 00 18	VGW
		VGW	004 0 00 19	VGW
		VGW	004 0 00 20	VGW
		VGW	004 0 00 21	VGW
		VGW	004 0 00 22	VGW
		VGW	004 0 00 23	VGW
		VGW	004 0 00 24	VGW
		VGW	004 0 00 25	VGW
		VGW	004 0 00 26	VGW
		VGW	004 0 00 27	VGW
		VGW	004 0 00 28	VGW
		VGW	004 0 00 29	VGW
		VGW	004 0 00 30	VGW
		VGW	004 0 00 31	VGW
		VGW	008 0 00 00	VGW
		VGW	008 0 00 01	VGW
		VGW	008 0 00 02	VGW
		VGW	008 0 00 03	VGW
		VGW	008 0 00 04	VGW
		VGW	008 0 00 05	VGW
		VGW	008 0 00 06	VGW
		VGW	008 0 00 07	VGW
		VGW	008 0 00 08	VGW

Name	Extension	DES	TN	Type
		VGW	008 0 00 09	VGW
		VGW	008 0 00 10	VGW
		VGW	008 0 00 11	VGW
		VGW	008 0 00 12	VGW
		VGW	008 0 00 13	VGW
		VGW	008 0 00 14	VGW
		VGW	008 0 00 15	VGW
		VGW	008 0 00 16	VGW
		VGW	008 0 00 17	VGW
		VGW	008 0 00 18	VGW
		VGW	008 0 00 19	VGW
		VGW	008 0 00 20	VGW
		VGW	008 0 00 21	VGW
		VGW	008 0 00 22	VGW
		VGW	008 0 00 23	VGW
		VGW	008 0 00 24	VGW
		VGW	008 0 00 25	VGW
		VGW	008 0 00 26	VGW
		VGW	008 0 00 27	VGW
		VGW	008 0 00 28	VGW
		VGW	008 0 00 29	VGW
		VGW	008 0 00 30	VGW
		VGW	008 0 00 31	VGW
		VGW00	004 0 06 00	VGW
		VGW01	004 0 06 01	VGW
		VGW02	004 0 06 02	VGW
		VGW03	004 0 06 03	VGW
		VGW04	004 0 06 04	VGW
		VGW05	004 0 06 05	VGW
		VGW06	004 0 06 06	VGW
		VGW07	004 0 06 07	VGW
		VGW08	004 0 06 08	VGW
		VGW09	004 0 06 09	VGW
		VGW10	004 0 06 10	VGW
		VGW11	004 0 06 11	VGW
		VGW12	004 0 06 12	VGW
		VGW13	004 0 06 13	VGW
		VGW14	004 0 06 14	VGW
		VGW15	004 0 06 15	VGW
		VGW16	004 0 06 16	VGW
		VGW17	004 0 06 17	VGW
		VGW18	004 0 06 18	VGW
		VGW19	004 0 06 19	VGW
		VGW20	004 0 06 20	VGW

Name	Extension	DES	TN	Type
		VGW21	004 0 06 21	VGW
		VGW22	004 0 06 22	VGW
		VGW23	004 0 06 23	VGW
		VGW24	004 0 06 24	VGW
		VGW25	004 0 06 25	VGW
		VGW26	004 0 06 26	VGW
		VGW27	004 0 06 27	VGW
		VGW28	004 0 06 28	VGW
		VGW29	004 0 06 29	VGW
		VGW30	004 0 06 30	VGW
		VGW31	004 0 06 31	VGW
BELL00		VTRK	064 0 04 00	IPTI
BELL01		VTRK	064 0 04 01	IPTI
BELL02		VTRK	064 0 04 02	IPTI
BELL03		VTRK	064 0 04 03	IPTI
BELL04		VTRK	064 0 04 04	IPTI
BELL05		VTRK	064 0 04 05	IPTI
BELL06		VTRK	064 0 04 06	IPTI
BELL07		VTRK	064 0 04 07	IPTI
BELL08		VTRK	064 0 04 08	IPTI
BELL09		VTRK	064 0 04 09	IPTI
BELL10		VTRK	064 0 04 10	IPTI
BELL11		VTRK	064 0 04 11	IPTI
BELL12		VTRK	064 0 04 12	IPTI
BELL13		VTRK	064 0 04 13	IPTI
BELL14		VTRK	064 0 04 14	IPTI
BELL15		VTRK	064 0 04 15	IPTI
BELL16		VTRK	064 0 04 16	IPTI
BELL17		VTRK	064 0 04 17	IPTI
BELL18		VTRK	064 0 04 18	IPTI
BELL19		VTRK	064 0 04 19	IPTI
BELL20		VTRK	064 0 04 20	IPTI
BELL21		VTRK	064 0 04 21	IPTI
BELL22		VTRK	064 0 04 22	IPTI
BELL23		VTRK	064 0 04 23	IPTI
TNs Listed: 328				

2.4. MARP Directory

Each station DN within a customer has a Multiple Appearance Redirection Prime (MARP) assignment on exactly one multi-line station key or analog station DN prompt. The station with the MARP assigned to it will be in control of hunting and forwarding treatments for calls to that extension (DN).

Format

This section is organized in numerical order, by extension. Along with each extension listed is the associated device that has been assigned the MARP. For digital stations, the key with the MARP designation is also shown.

Use

This report may be used to troubleshoot or theorize call treatments in busy or no answer scenarios.

MARP Directory

Extension	Name	TN	Type	Key
1291	Bill Elliott	064 0 01 06	1120	32
1742	Tyler Chavez	064 0 02 13	1120	32
1744	Gilbert Sims	064 0 02 13	1120	38
2291	Milton Austin	064 0 01 06	1120	33
2804	Clarence Anderson	064 0 02 21	2210	0
2805	Sean Thomas	064 0 02 22	1140	0
2809	Stanley Jackson	064 0 02 29	2004P2	0
2810	Travis White	064 0 02 30	1140	0
2811	Chad Harris	064 0 02 26	2004P2	0
2812	Francis Martin	064 0 02 23	1230	0
2813	Bradley Thompson	064 0 02 24	2007	0
2814	Francisco Garcia	064 0 02 25	2004P2	0
2815	Dean Martinez	064 0 03 14	1165	0
2816	Shane Robinson	064 0 03 00	1230	0
2817	Charlie Clark	064 0 03 10	1140	0
2818	Duane Rodriguez	064 0 03 16	2004P2	0
2819	Franklin Lewis	064 0 02 18	2004P2	0
2820	Brad Lee	064 0 03 18	1220	0
2821	Claude Walker	064 0 03 15	2004P2	0
2822	Sharon Hall	064 0 01 22	2007	0
2823	Amanda Allen	064 0 01 21	1140	0
2824	Frances Young	064 0 01 28	2004P2	0
2825	Diane Hernandez	064 0 02 19	2004P2	0
2826	Heather King	064 0 03 01	2007	0
2828	Jean Wright	064 0 02 31	2004P2	0
2830	Joan Lopez	064 0 03 12	2212	0
2833	Diana Hill	064 0 03 07	2004P2	0
2836	Gladys Scott	064 0 03 13	1110	0
2838	Tracy Green	064 0 03 21	2004P2	0

Extension	Name	TN	Type	Key
2840	Grace Adams	064 0 03 26	1165	0
2841	Shannon Baker	064 0 03 20	2007	0
2843	Elaine Gonzalez	064 0 03 11	2004P2	0
2850	Peter Mclaughlin	064 0 02 17	1120	0
2851	Arthur Zimmerman	064 0 02 20	2004P2	0
2852	Antonio French	064 0 01 30	1210	0
2853	Charlotte Nelson	064 0 03 25	2004P2	0
2855	Juanita Carter	064 0 01 29	1220	0
2856	Eva Mitchell	064 0 01 31	1230	0
2865	Clara Perez	064 0 01 23	2002P2	0
2866	Joanne Roberts	064 0 01 24	2004P2	0
2867	Joann Turner	064 0 01 25	1210	0
2868	Nathan Buchanan	064 0 01 26	2004P2	0
2869	Beatrice Phillips	064 0 01 27	1120	0
2880	Conference Room	064 0 01 20	2033	0
2898	Ana Parker Modem	008 0 09 06	500	--
2899	Ida Evans Modem	008 0 09 05	500	--
2901	Jeanette Edwards	064 0 01 00	2002P2	0
2902	Jeanne Collins	064 0 01 01	2004P2	0
2903	Stacey Stewart	064 0 01 02	1110	0
2904	Charlene Sanchez	064 0 01 03	2004P2	0
2905	Nathaniel Moran	008 0 07 00	2616	0
2906	Spare Modem	008 0 09 02	500	--
2907	Spare Fax	008 0 09 03	500	--
2908	POTS Line	008 0 09 09	500	--
2909	Mitchell Copeland	064 0 02 27	1140	0
2910	Mathew Roy	064 0 02 28	2004P2	0
2911	Pearl Morris	064 0 02 16	2004P2	0
2912	Claudia Rogers	064 0 01 04	1120	0
2915	Robert Reed	064 0 01 05	1140	0
2920	Albert Cook	064 0 02 15	2004P2	0
2921	Bobby Morgan	064 0 01 06	1120	0
2922	Roberto Bell	064 0 01 07	1210	0
2929	Ruben Murphy	064 0 01 08	2004P2	0
2930	Gabriel Bailey	064 0 01 09	1220	0
2931	Deborah Rivera	064 0 01 10	1230	0
2932	Rebecca Cooper	064 0 01 11	1140	0
2933	Debra Richardson	064 0 01 12	2004P2	0
2934	Ruby Cox	064 0 01 13	1210	0
2935	Robin Howard	064 0 01 14	2004P2	0
2936	Amber Ward	064 0 01 15	1140	0
2938	Debbie Torres	064 0 02 00	2004P2	0
2939	Patricia Pittman	064 0 02 01	2210	0
2940	Roberta Peterson	064 0 02 02	2004P2	0

Extension	Name	TN	Type	Key
2941	Michael Gray	064 0 02 03	2007	0
2942	Ruth Mccormick	064 0 02 04	1120	0
2943	Richard Ramirez	064 0 02 05	1230	0
2944	Jack James	064 0 02 06	1220	0
2945	Nicholas Watson	064 0 02 07	2004P2	0
2946	Victor Brooks	064 0 02 08	2004P2	0
2947	Presentation Room	064 0 02 09	2033	0
2949	Ricky Sanders	064 0 02 10	2004P2	0
2962	Micheal Price	064 0 02 11	2007	0
2966	Oscar Bennett	064 0 02 12	1230	0
2977	Zachary Wood	064 0 02 13	1120	0
2990	Hector Barnes FAX	008 0 09 01	500	--
2991	Kitchen FAX	008 0 09 08	500	--
2996	Computer Room FAX	008 0 09 10	500	--
3000	CallPilot 0 2nd	004 0 09 00	2008	1
3001	CallPilot 1 2nd	004 0 09 01	2008	1
3002	CallPilot 2 2nd	004 0 09 02	2008	1
3003	CallPilot 3 2nd	004 0 09 03	2008	1
3004	CallPilot 4 2nd	004 0 09 04	2008	1
3005	CallPilot 5 2nd	004 0 09 05	2008	1
3060	Kathleen Holloway 2nd	004 0 03 00	3905	1
3061	Catherine Brock 2nd	004 0 03 01	3905	1
3062	Katherine Poole 2nd	004 0 03 02	3905	1
3063	Kathy Frank 2nd	004 0 03 03	3905	1
3064	Kathryn Logan 2nd	004 0 03 04	2616	1
3065	Rita Owen 2nd	004 0 03 05	2616	1
3066	Esther Bass 2nd	004 0 03 06	2616	1
3067	Cathy Marsh 2nd	004 0 03 07	2616	1
3068	Katie Drake 2nd	004 0 03 08	3905	1
3069	Beth Wong 2nd	004 0 03 09	3905	1
3070	Natalie Jefferson 2nd	004 0 03 10	3905	1
3071	Paul Park 2nd	004 0 03 11	3905	1
3080	Douglas Morton 2nd	008 0 08 00	2616	1
3081	Bruce Abbott 2nd	008 0 08 01	2616	1
3082	Louis Sparks 2nd	008 0 08 02	2616	1
3083	Maurice Patrick 2nd	008 0 08 03	2616	1
3084	Raul Norton 2nd	008 0 08 04	3905	1
3085	Laura Huff 2nd	008 0 08 05	3905	1
3086	Louise Clayton 2nd	008 0 08 06	3905	1
3087	Paula Massey 2nd	008 0 08 07	3905	1
3333	CallPilot Modem	008 0 09 07	500	--
3804	Clarence Anderson 2nd	064 0 02 21	2210	1
3805	Sean Thomas 2nd	064 0 02 22	1140	1
3806	Darren Blair	064 0 02 13	1120	52

Extension	Name	TN	Type	Key
3809	Stanley Jackson 2nd	064 0 02 29	2004P2	1
3810	Travis White 2nd	064 0 02 30	1140	1
3811	Chad Harris 2nd	064 0 02 26	2004P2	1
3812	Francis Martin 2nd	064 0 02 23	1230	1
3813	Bradley Thompson 2nd	064 0 02 24	2007	1
3814	Francisco Garcia 2nd	064 0 02 25	2004P2	1
3815	Dean Martinez 2nd	064 0 03 14	1165	1
3817	Charlie Clark 2nd	064 0 03 10	1140	1
3818	Duane Rodriguez 2nd	064 0 03 16	2004P2	1
3819	Franklin Lewis 2nd	064 0 02 18	2004P2	1
3820	Brad Lee 2nd	064 0 03 18	1220	1
3821	Claude Walker 2nd	064 0 03 15	2004P2	1
3828	Jean Wright 2nd	064 0 02 31	2004P2	1
3830	Joan Lopez 2nd	064 0 03 12	2212	1
3833	Diana Hill 2nd	064 0 03 07	2004P2	1
3836	Gladys Scott 2nd	064 0 03 13	1110	1
3838	Tracy Green 2nd	064 0 03 21	2004P2	1
3840	Grace Adams 2nd	064 0 03 26	1165	1
3841	Shannon Baker 2nd	064 0 03 20	2007	1
3843	Elaine Gonzalez 2nd	064 0 03 11	2004P2	1
3851	Arthur Zimmerman 2nd	064 0 02 13	1120	58
3853	Charlotte Nelson 2nd	064 0 03 25	2004P2	1
3855	Juanita Carter 2nd	064 0 01 29	1220	1
3865	Clara Perez 2nd	064 0 01 23	2002P2	1
3888	Carrie Conner	064 0 02 13	1120	35
3901	Jeanette Edwards 2nd	064 0 01 00	2002P2	1
3902	Jeanne Collins 2nd	064 0 01 01	2004P2	1
3903	Stacey Stewart 2nd	064 0 01 02	1110	1
3904	Charlene Sanchez 2nd	064 0 01 03	2004P2	1
3912	Claudia Rogers 2nd	064 0 01 04	1120	1
3915	Robert Reed 2nd	064 0 01 05	1140	1
3921	Bobby Morgan 2nd	064 0 01 06	1120	1
3922	Roberto Bell 2nd	064 0 01 07	1210	1
3929	Ruben Murphy 2nd	064 0 01 08	2004P2	1
3930	Gabriel Bailey 2nd	064 0 01 09	1220	1
3931	Deborah Rivera 2nd	064 0 01 10	1230	1
3932	Rebecca Cooper 2nd	064 0 01 11	1140	1
3933	Debra Richardson 2nd	064 0 01 12	2004P2	1
3934	Ruby Cox 2nd	064 0 01 13	1210	1
3935	Robin Howard 2nd	064 0 01 14	2004P2	1
3936	Amber Ward 2nd	064 0 01 15	1140	1
3938	Debbie Torres 2nd	064 0 02 00	2004P2	1
3939	Patricia Pittman 2nd	064 0 02 01	2210	1
3940	Roberta Peterson 2nd	064 0 02 02	2004P2	1

Extension	Name	TN	Type	Key
3941	Michael Gray 2nd	064 0 02 03	2007	1
3942	Ruth Mccormick 2nd	064 0 02 04	1120	1
3943	Richard Ramirez 2nd	064 0 02 05	1230	1
3944	Jack James 2nd	064 0 02 06	1220	1
3945	Nicholas Watson 2nd	064 0 02 07	2004P2	1
3946	Victor Brooks 2nd	064 0 02 08	2004P2	1
3947	Presentation Room 2nd	064 0 02 09	2033	1
3949	Ricky Sanders 2nd	064 0 02 10	2004P2	1
3962	Micheal Price 2nd	064 0 02 11	2007	1
3966	Oscar Bennett 2nd	064 0 02 12	1230	1
3977	Zachary Wood 2nd	064 0 02 13	1120	1
4321	SoftPhone Experiment	064 0 03 31	2050PC	0
4902	Cecil Coleman	064 0 01 01	2004P2	2
5001	Pauline Lloyd	008 0 07 01	2616	0
5002	Lauren Figueroa	008 0 07 02	2616	0
5500	Michelle Jenkins	064 0 02 14	2004P2	0
5505	Nicole Perry	064 0 03 04	2004P2	0
5520	Rachel Powell	008 0 07 08	3904	0
5525	Jacqueline Long	008 0 07 09	3904	0
5527	Phantom Forward	068 0 01 00	500	--
5528	Phantom Forward	068 0 01 01	500	--
5529	Phantom Forward	068 0 01 02	500	--
5530	Laurie Carson	064 0 03 03	1220	0
5535	Victoria Patterson	008 0 07 07	3903	0
5540	Lucille Hughes	008 0 07 05	3904	0
5545	Michele Flores	008 0 07 06	3903	0
5549	Maureen Bowers	064 0 01 18	2210	0
5550	Courtney Roberson	064 0 01 16	2004P2	0
5551	David Barton	064 0 01 17	1110	0
5553	Kevin Tran	064 0 01 19	1230	0
5560	Vicki Washington	008 0 09 00	500	--
5599	Lucy Butler FAX	008 0 09 04	500	--
6500	Jackie Simmons	064 0 02 14	2004P2	1
6505	Nicole Perry 2nd	064 0 03 04	2004P2	1
6520	Rachel Powell 2nd	008 0 07 08	3904	1
6525	Jacqueline Long 2nd	008 0 07 09	3904	1
6530	Laurie Carson 2nd	064 0 03 03	1220	1
6535	Victoria Patterson 2nd	008 0 07 07	3903	1
6540	Lucille Hughes 2nd	008 0 07 05	3904	1
6545	Michele Flores 2nd	008 0 07 06	3903	1
6742	Tyler Chavez 2nd	064 0 02 13	1120	33
6744	Tyler Chavez 3rd	064 0 02 13	1120	39
6804	Lisa Padilla	064 0 02 13	1120	51
6805	Jessica Simon	064 0 02 13	1120	55

Extension	Name	TN	Type	Key
6806	Rose Waters	064 0 02 13	1120	53
6820	Rosa Nunez	064 0 02 13	1120	57
6888	Leslie Schwartz	064 0 02 13	1120	36
6905	Elsie Mcbride	008 0 07 00	2616	1
Extensions Listed: 209				

2.5. Phantom DN Directory

This section lists all Phantom DNs defined for this customer with their related call forwarding and identification information.

Format

This section is organized in numerical order, by extension. For each Phantom DN, the programming details of applicable call forwarding features (DCFW, CFW, FDN, and CFXA) and identification information (TN, Name, and DES) are listed. A ✓ in the CFXA column indicates that the 'Call Forward All Calls to External DN' feature is allowed, meaning the Phantom DN could be forwarded to an external destination.

Use

This section may be referenced as an inventory of Phantom DNs and their related configuration parameters. It is especially useful to ensure the forwarding destinations of Phantom DNs are accurate, and the 'Call Forward All Calls to External DN' feature (CFXD/CFXA) is only used when necessary.

Phantom DN Directory

Ext.	DCFW	CFW	FDN	CFXA	TN	Name	DES
5527	2999	3075		✓	068 0 01 00	Phantom Forward	FWD
5528	3050			✓	068 0 01 01	Phantom Forward	FWD
5529	3075	3050			068 0 01 02	Phantom Forward	FWD
Number of Phantom DNs Listed: 3							

2.6. Universal Extension Directory

Universal Extensions allow the use of SIP Line clients, mobile phones and other devices to operate in parallel with or in place of your office phone. Calls to and from such devices are indistinguishable from an employee's desk phone. Common operations such as call transfer and conferencing can be performed from the mobile device providing seamless interaction with an employee's desk phone or other office phones.

Format

Each Universal Extension defined for this customer is listed and grouped with any TNs that share its Primary DN (PDN). Each extension is listed once at the start of its group. The shared DN is listed in the left most column as Extension and will span the rows of TNs that are in its group. Listed to the right of that is information that is pertinent to the administration of UEXTs. CLID is the UXID prompt in the UEXT's TNB. It is the calling line ID of the device associated with the UEXT. The Forwarding column displays the digits necessary to dial the associated device and is the HOT P or HOT U number from the UEXT's TNB.

Use

This section should be referenced to aid the administration and maintenance of Universal Extensions. From this section you will be able to determine which users have their extensions forked to a Universal Extension. You will know their names, the phone number to which calls are forked, and what resource they relate to within the Communication Server.

Universal Extension Directory

Extension	Name	Type	TN	PDN	MARP	CLID	Forwarding
2815	Dean Martinez	UEXT/MOBX	064 0 03 22	✓		2015551929	912015551929
		2033	064 0 01 20				
		1165	064 0 03 14	✓	✓		
2865	Clara Perez	UEXT/MOBX	064 0 03 23	✓		3035551532	913035551532
		2002P2	064 0 01 23	✓	✓		
2945	Nicholas Watson	UEXT/MOBX	064 0 03 24	✓		4045550716	914045550716
		2004P2	064 0 02 07	✓	✓		
Number of Universal Extensions Listed: 3							

3. Trunking Information

Whereas the previous sections of the SourceBook have dealt mainly with the programming of the stations in the Communication Server, this section addresses topics related to trunking. Included is an analysis of how the trunking facilities of the Communication Server are grouped, and what access to those facilities your users have.

3.1. Routes

A Route is a grouping of similar Trunks performing an identical purpose. For example, all DID Trunks for the main telephone number would be part of a single Route.

Format

This section is organized by Route number, with the left most column of each report reflecting the Member number within the Route.

System software of Generic 11, Release 19 and later also provide for the entering of Trunk ID (TKID) information that, if entered, is listed in the 'Circuit ID' column.

In older Releases, Route 31 may be a special Route that contains all Trunks that terminate directly on buttons of specific telephone sets. All other Routes can serve a multitude of purposes.

Use

The Route reports give you a quick listing of the number of Trunks associated with each Route, along with their associated Circuit IDs. We would suggest that your technician provide you with the actual circuit numbers associated with each member in the Route, and its associated RJ21X jack and pin number. This will greatly aid in resolving telephone company repair problems.

You may also use these reports to verify the 'Grading' of your system. Ideally, Trunks within a Route should be spread over all available Equipment so that failure of any one card would not affect an entire Route, but would minimally impact several Routes. There is no way to protect against this type of failure for circuits associated with a T-1.

💡 Did You Know?

While this section of the SourceBook will tell you the number of trunks in each Route, only the InfoPlus Traffic Study will help you determine whether you have too many or too few to meet your business needs. Too many trunks and you're wasting money. Too few and you're hindering business. An annual review of trunking requirements is one of the five components of prudent communications management. Call your salesperson to arrange for an InfoPlus Traffic Study to begin next week.

Special Prefix Number (SPRE)

The Special Prefix Number can be used by a technician to seize a specific trunk for testing purposes.

Special Prefix Number (SPRE): 27

The following maintenance telephones were detected in this Communication Server:

Extension	Name	TN	Type
2905	Nathaniel Moran	008 0 07 00	2616
Total number of maintenance telephones: 1			

Route: 0

DES: PRI
Type: DID
Route Access Code: 2020
Trunk Direction: Incoming and/or Outgoing

Digital Trunk Type: Primary Rate Interface (PRI)
Trunk Access Restriction Groups (TARG): None
Call Detail Recording: CDR is not enabled for this route

Trunks assigned to this Route:

Member	Circuit ID	DES	Equipment	Type
1	HWA_2300	PRI11	011 01	DID
2	HWA_2301	PRI11	011 02	DID
3	HWA_2302	PRI11	011 03	DID
4	HWA_2303	PRI11	011 04	DID
5	HWA_2304	PRI11	011 05	DID
6	HWA_2305	PRI11	011 06	DID
7	HWA_2306	PRI11	011 07	DID
8	HWA_2307	PRI11	011 08	DID
9	HWA_2308	PRI11	011 09	DID
10	HWA_2309	PRI11	011 10	DID
11	HWA_2310	PRI11	011 11	DID
12	HWA_2311	PRI11	011 12	DID
13	HWA_2312	PRI11	011 13	DID
14	HWA_2313	PRI11	011 14	DID
15	HWA_2314	PRI11	011 15	DID
16	HWA_2315	PRI11	011 16	DID
17	HWA_2316	PRI11	011 17	DID
18	HWA_2317	PRI11	011 18	DID
19	HWA_2318	PRI11	011 19	DID
20	HWA_2319	PRI11	011 20	DID
21	HWA_2320	PRI11	011 21	DID
22	HWA_2321	PRI11	011 22	DID
23	HWA_2322	PRI11	011 23	DID
Total number of members in this Route: 23				

Route: 1

DES: TEST
Type: COT
Route Access Code: 2996
Trunk Direction: Incoming and/or Outgoing
Trunk Access Restriction Groups (TARG): None
Call Detail Recording: CDR is not enabled for this route

Trunks assigned to this Route:

Member	Circuit ID	DES	Equipment	Type
There are no trunk members in this Route.				
Total number of members in this Route: 0				

Route: 3

DES: IPTRUNK
Type: TIE
Route Access Code: 10106
Trunk Direction: Incoming and/or Outgoing
Trunk Access Restriction Groups (TARG): 01, 09
Call Detail Recording: CDR is enabled for this route

Trunks assigned to this Route:

Member	Circuit ID	DES	Equipment	Type
0	ATT00	ITG_TRK	004 0 05 00	IPTI
1	ATT01	ITG_TRK	004 0 05 01	IPTI
2	ATT02	ITG_TRK	004 0 05 02	IPTI
3	ATT03	ITG_TRK	004 0 05 03	IPTI
4	ATT04	ITG_TRK	004 0 05 04	IPTI
5	ATT05	ITG_TRK	004 0 05 05	IPTI
6	ATT06	ITG_TRK	004 0 05 06	IPTI
7	ATT07	ITG_TRK	004 0 05 07	IPTI
8	ATT08	ITG_TRK	004 0 05 08	IPTI
9	ATT09	ITG_TRK	004 0 05 09	IPTI
10	ATT10	ITG_TRK	004 0 05 10	IPTI
11	ATT11	ITG_TRK	004 0 05 11	IPTI
12	ATT12	ITG_TRK	004 0 05 12	IPTI
13	ATT13	ITG_TRK	004 0 05 13	IPTI
14	ATT14	ITG_TRK	004 0 05 14	IPTI
15	ATT15	ITG_TRK	004 0 05 15	IPTI
16	ATT16	ITG_TRK	004 0 05 16	IPTI
17	ATT17	ITG_TRK	004 0 05 17	IPTI
18	ATT18	ITG_TRK	004 0 05 18	IPTI
19	ATT19	ITG_TRK	004 0 05 19	IPTI
20	ATT20	ITG_TRK	004 0 05 20	IPTI
21	ATT21	ITG_TRK	004 0 05 21	IPTI
22	ATT22	ITG_TRK	004 0 05 22	IPTI
23	ATT23	ITG_TRK	004 0 05 23	IPTI
24	ATT24	ITG_TRK	004 0 05 24	IPTI
25	ATT25	ITG_TRK	004 0 05 25	IPTI
26	ATT26	ITG_TRK	004 0 05 26	IPTI
27	ATT27	ITG_TRK	004 0 05 27	IPTI
28	ATT28	ITG_TRK	004 0 05 28	IPTI
29	ATT29	ITG_TRK	004 0 05 29	IPTI
30	ATT30	ITG_TRK	004 0 05 30	IPTI
31	ATT31	ITG_TRK	004 0 05 31	IPTI
Total number of members in this Route: 32				

Route: 112

DES: SIP_ROUT
Type: TIE
Virtual Route Protocol: SIP
Zone: 10
Node: 1000
Route Access Code: 80112
Trunk Direction: Incoming and/or Outgoing
Trunk Access Restriction Groups (TARG): 01, 09
Call Detail Recording: CDR is enabled for this route

Trunks assigned to this Route:

Member	Circuit ID	DES	Equipment	Type
1	BELL00	VTRK	064 0 04 00	IPTI
2	BELL01	VTRK	064 0 04 01	IPTI
3	BELL02	VTRK	064 0 04 02	IPTI
4	BELL03	VTRK	064 0 04 03	IPTI
5	BELL04	VTRK	064 0 04 04	IPTI
6	BELL05	VTRK	064 0 04 05	IPTI
7	BELL06	VTRK	064 0 04 06	IPTI
8	BELL07	VTRK	064 0 04 07	IPTI
9	BELL08	VTRK	064 0 04 08	IPTI
10	BELL09	VTRK	064 0 04 09	IPTI
11	BELL10	VTRK	064 0 04 10	IPTI
12	BELL11	VTRK	064 0 04 11	IPTI
13	BELL12	VTRK	064 0 04 12	IPTI
14	BELL13	VTRK	064 0 04 13	IPTI
15	BELL14	VTRK	064 0 04 14	IPTI
16	BELL15	VTRK	064 0 04 15	IPTI
17	BELL16	VTRK	064 0 04 16	IPTI
18	BELL17	VTRK	064 0 04 17	IPTI
19	BELL18	VTRK	064 0 04 18	IPTI
20	BELL19	VTRK	064 0 04 19	IPTI
21	BELL20	VTRK	064 0 04 20	IPTI
22	BELL21	VTRK	064 0 04 21	IPTI
23	BELL22	VTRK	064 0 04 22	IPTI
24	BELL23	VTRK	064 0 04 23	IPTI
Total number of members in this Route: 24				

3.2. Route Lists

Route Lists define the Routes to be used when calling specific Area Codes, as well as the Network Classes of Service (NCOS) that may have access to the Routes.

Format

This report is organized in numerical Route List order.

Use

This report may be used to verify the design of the Basic Automatic Route Selection (BARS) system. First, the Area Codes assigned to each Route List are presented, along with a description of the geographic region covered by those Area Codes. We then list the Routes to be used in completing calls to the identified Area Codes. For each Route, we list its Route Number (as identified in the Routes section), the type of trunk and the Network Classes of Service (NCOS) that have access to that Route.

Consistency in calling privileges may be checked by matching the Network Classes of Service against other Route Lists.

As new Area Codes are added, they may be easily matched to existing Route Lists instead of creating a new Route List.

An overall communications objective would be to have the fewest number of Route Lists that meet the call processing needs of the organization.

Did You Know?

The InfoPlus Security Audit performs an in-depth review of all Route Lists from a security perspective. This is but one of 83 separate analyses performed in the Security Audit. Performing annual audits is the best way to ensure your system design thwarts unintended use and access.

Route List: 1

This Route List serves the following Area Codes:

281, 713, 800, 832, 866, 877, 888, 936

These Area Codes cover the following geographic region(s):

Some of Texas, some of Toll-Free Area Codes.

Route List Entries

Entry	Route	Type	Accessible by Classes of Service
0	112	TIE	1-7
1	3	TIE	1-7
2	0	DID	1-7
Total number of entries in this Route List: 3			

Route List: 2

This Route List serves the following Area Codes:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

These Area Codes cover the following geographic region(s):

Northwest, Plain States, Alabama, Alaska, Alberta, Anguilla, Antigua, Arizona, Arkansas, Bahamas, Barbados, Bermuda, British Columbia, British Virgin Is, Cayman Is, Delaware, Dominica, Guam, Hawaii, High-Toll Area Codes, Illinois, Jamaica, Kentucky, Louisiana, Maine, Manitoba, Maryland, Massachusetts, Montserrat, Nevada, New Brunswick, New Hampshire, New Jersey, New Mexico, New York, Newfoundland, Non-Geographic Canadian Area Codes, North Carolina, Northern Mariana Is, Nova Scotia, Ohio, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, Saskatchewan, South Carolina, St. Kitts & Nevis, St. Lucia, St. Vincent, Tennessee, Trinidad & Tobago, Turks & Caicos Is, US Virgin Is, Utah, Vermont, Washington, Washington DC, West Virginia, Wisconsin, Wyoming, Yukon & NW Terr., some of California, some of Colorado, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Toll-Free Area Codes, some of Virginia.

Route List Entries

Entry	Route	Type	Accessible by Classes of Service
0	3	TIE	5-7
1	0	DID	5-7
Total number of entries in this Route List: 2			

Route List: 3

This Route List serves the following Area Codes:

719, 720, 721

These Area Codes cover the following geographic region(s):

St. Martin, some of Colorado.

Route List Entries

Entry	Route	Type	Accessible by Classes of Service
0	5		5-7
Total number of entries in this Route List: 1			

Route List: 4

This Route List serves the following Area Codes:

None

Route List Entries

Entry	Route	Type	Accessible by Classes of Service
0	1	COT	5-7
Total number of entries in this Route List: 1			

Route List: 10

This Route List serves the following Area Codes:

None

Route List Entries

Entry	Route	Type	Accessible by Classes of Service
0	112	TIE	0-99
1	0	DID	0-99
Total number of entries in this Route List: 2			

3.3. Calling Privileges

This section summarizes the Calling Privileges of each station defined for this customer. Calling Privileges are a combination of each station's Class of Service (CLS), Network Class of Service (NCOS) and Trunk Group Access Restriction (TGAR). This information is then matched against each Route and Facility Restriction Level (FRL) in each Route List to determine the station's capabilities.

Format

This section is organized into groups of Calling Privileges as determined by a station's CLS, NCOS and TGAR assignments. For each Privilege Group, we summarize the calling abilities and identify the geographic areas that may be called. We then identify, in numerical order by extension, all stations having those abilities. Along with the extension number we provide the name, the DES (usually indicating the station's location), the equipment (TN), and the set type.

Use

Use this section to review overall Calling Privileges, and to assess the appropriateness of each station's assignment. You may also use the section as an aid when assigning a new station's call capabilities by first identifying the capabilities desired, and then matching the new station's CLS, NCOS and TGAR to the values noted for the correct Privilege Group.

Did You Know?

In the establishment of Calling Privileges, security guidelines may have been violated. An InfoPlus Security Audit will help you assess Communication Server programming from a security perspective. In the audit, stations whose calling abilities are extensive are highlighted for review.

Privilege Group 1

The members of this Privilege Group share the following parameters:

Class of Service: CTD
Network Class of Service (NCOS): 0
Facility Restriction Level (FRL): 0
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Conditionally Toll-Denied - Allowed to originate and receive internal calls, and to receive calls from the exchange network. Unrestricted for toll calls placed through Basic/Network Alternate Route Selection (BARS/NARS), but toll-denied for calls placed via direct access to trunks.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

201

These Area Codes cover the following geographic region(s):

Some of New Jersey.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Dean Martinez	2815	MOBILE	064 0 03 22	UEXT/MOBX
Peter Mclaughlin	2850	FL3J30	064 0 02 17	1120
Clara Perez	2865	MOBILE	064 0 03 23	UEXT/MOBX
Nicholas Watson	2945	MOBILE	064 0 03 24	UEXT/MOBX
Kathleen Holloway	3160	ACD01	004 0 03 00	3905
Catherine Brock	3161	ACD02	004 0 03 01	3905
Katherine Poole	3162	ACD03	004 0 03 02	3905
Kathy Frank	3163	ACD04	004 0 03 03	3905
Kathryn Logan	3164	ACD05	004 0 03 04	2616
Rita Owen	3165	ACD06	004 0 03 05	2616
Esther Bass	3166	ACD07	004 0 03 06	2616
Cathy Marsh	3167	ACD08	004 0 03 07	2616
Katie Drake	3168	ACD09	004 0 03 08	3905
Beth Wong	3169	ACD10	004 0 03 09	3905
Natalie Jefferson	3170	ACD11	004 0 03 10	3905
Paul Park	3171	ACD12	004 0 03 11	3905
Douglas Morton	3180	ACD201	008 0 08 00	2616
Bruce Abbott	3181	ACD202	008 0 08 01	2616
Louis Sparks	3182	ACD203	008 0 08 02	2616
Maurice Patrick	3183	ACD204	008 0 08 03	2616
Raul Norton	3184	ACD205	008 0 08 04	3905
Laura Huff	3185	ACD206	008 0 08 05	3905
Louise Clayton	3186	ACD207	008 0 08 06	3905
Paula Massey	3187	ACD208	008 0 08 07	3905
Pauline Lloyd	5001	FL2J13	008 0 07 01	2616
Lauren Figueroa	5002	FL1J08	008 0 07 02	2616
Phantom Forward	5527	FWD	068 0 01 00	500
Phantom Forward	5528	FWD	068 0 01 01	500
Phantom Forward	5529	FWD	068 0 01 02	500
ATT00		ITG_TRK	004 0 05 00	IPTI
ATT01		ITG_TRK	004 0 05 01	IPTI
ATT02		ITG_TRK	004 0 05 02	IPTI
ATT03		ITG_TRK	004 0 05 03	IPTI
ATT04		ITG_TRK	004 0 05 04	IPTI
ATT05		ITG_TRK	004 0 05 05	IPTI

Name	Extension	DES	Equipment	Type
ATT06		ITG_TRK	004 0 05 06	IPTI
ATT07		ITG_TRK	004 0 05 07	IPTI
ATT08		ITG_TRK	004 0 05 08	IPTI
ATT09		ITG_TRK	004 0 05 09	IPTI
ATT10		ITG_TRK	004 0 05 10	IPTI
ATT11		ITG_TRK	004 0 05 11	IPTI
ATT12		ITG_TRK	004 0 05 12	IPTI
ATT13		ITG_TRK	004 0 05 13	IPTI
ATT14		ITG_TRK	004 0 05 14	IPTI
ATT15		ITG_TRK	004 0 05 15	IPTI
ATT16		ITG_TRK	004 0 05 16	IPTI
ATT17		ITG_TRK	004 0 05 17	IPTI
ATT18		ITG_TRK	004 0 05 18	IPTI
ATT19		ITG_TRK	004 0 05 19	IPTI
ATT20		ITG_TRK	004 0 05 20	IPTI
ATT21		ITG_TRK	004 0 05 21	IPTI
ATT22		ITG_TRK	004 0 05 22	IPTI
ATT23		ITG_TRK	004 0 05 23	IPTI
ATT24		ITG_TRK	004 0 05 24	IPTI
ATT25		ITG_TRK	004 0 05 25	IPTI
ATT26		ITG_TRK	004 0 05 26	IPTI
ATT27		ITG_TRK	004 0 05 27	IPTI
ATT28		ITG_TRK	004 0 05 28	IPTI
ATT29		ITG_TRK	004 0 05 29	IPTI
ATT30		ITG_TRK	004 0 05 30	IPTI
ATT31		ITG_TRK	004 0 05 31	IPTI
Total number of members in this Privilege Group: 61				

Privilege Group 2

The members of this Privilege Group share the following parameters:

Class of Service: CTD
Network Class of Service (NCOS): 4
Facility Restriction Level (FRL): 4
Trunk Group Access Restriction (TGAR): 9

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Conditionally Toll-Denied - Allowed to originate and receive internal calls, and to receive calls from the exchange network. Unrestricted for toll calls placed through Basic/Network Alternate Route Selection (BARS/NARS), but toll-denied for calls placed via direct access to trunks.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

201, 281, 713, 800, 832, 866, 877, 888, 936

These Area Codes cover the following geographic region(s):

Some of New Jersey, some of Texas, some of Toll-Free Area Codes.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Stacey Stewart	2903	FL2J22	064 0 01 02	1110
Claudia Rogers	2912	FL2J30	064 0 01 04	1120
Total number of members in this Privilege Group: 2				

Privilege Group 3

The members of this Privilege Group share the following parameters:

Class of Service: CTD
Network Class of Service (NCOS): 5
Facility Restriction Level (FRL): 5
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Conditionally Toll-Denied - Allowed to originate and receive internal calls, and to receive calls from the exchange network. Unrestricted for toll calls placed through Basic/Network Alternate Route Selection (BARS/NARS), but toll-denied for calls placed via direct access to trunks.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 713, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

These Area Codes cover the following geographic region(s):

Northwest, Plain States, Alabama, Alaska, Alberta, Anguilla, Antigua, Arizona, Arkansas, Bahamas, Barbados, Bermuda, British Columbia, British Virgin Is, Cayman Is, Delaware, Dominica, Guam, Hawaii, High-Toll Area Codes, Illinois, Jamaica, Kentucky, Louisiana, Maine, Manitoba, Maryland, Massachusetts, Montserrat, Nevada, New Brunswick, New Hampshire, New Jersey, New Mexico, New York, Newfoundland, Non-Geographic Canadian Area Codes, North Carolina, Northern Mariana Is, Nova Scotia, Ohio, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, Saskatchewan, South Carolina, St. Kitts & Nevis, St. Lucia, St. Vincent, Tennessee, Toll-Free Area Codes, Trinidad & Tobago, Turks & Caicos Is, US Virgin Is, Utah, Vermont, Washington, Washington DC, West Virginia, Wisconsin, Wyoming, Yukon & NW Terr., some of California, some of Colorado, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Virginia.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Clarence Anderson	2804	FL2J49	064 0 02 21	2210
Sean Thomas	2805	FL2J42	064 0 02 22	1140
Stanley Jackson	2809	FL4J35	064 0 02 29	2004P2
Travis White	2810	FL4J09	064 0 02 30	1140
Chad Harris	2811	FL4J22	064 0 02 26	2004P2
Francis Martin	2812	FL2J44	064 0 02 23	1230
Bradley Thompson	2813	FL4J01	064 0 02 24	2007
Francisco Garcia	2814	FL4J13	064 0 02 25	2004P2
Dean Martinez	2815	FL3J29	064 0 03 14	1165
Shane Robinson	2816	FL2J40	064 0 03 00	1230
Charlie Clark	2817	FL1J40	064 0 03 10	1140
Duane Rodriguez	2818	FL4J31	064 0 03 16	2004P2
Franklin Lewis	2819	FL3J38	064 0 02 18	2004P2
Brad Lee	2820	FL2J50	064 0 03 18	1220
Claude Walker	2821	FL3J08	064 0 03 15	2004P2
Sharon Hall	2822	FL3J05	064 0 01 22	2007
Amanda Allen	2823	FL3J23	064 0 01 21	1140
Frances Young	2824	FL3J26	064 0 01 28	2004P2
Diane Hernandez	2825	FL3J34	064 0 02 19	2004P2
Heather King	2826	FL4J40	064 0 03 01	2007
Jean Wright	2828	FL3J14	064 0 02 31	2004P2
Joan Lopez	2830	FL3J26	064 0 03 12	2212
Diana Hill	2833	FL1J48	064 0 03 07	2004P2
Gladys Scott	2836	FL3J16	064 0 03 13	1110
Tracy Green	2838	FL1J41	064 0 03 21	2004P2
Grace Adams	2840	FL3J07	064 0 03 26	1165
Shannon Baker	2841	FL1J49	064 0 03 20	2007
Elaine Gonzalez	2843	FL1J36	064 0 03 11	2004P2
Arthur Zimmerman	2851	FL3J31	064 0 02 20	2004P2
Antonio French	2852	FL3J04	064 0 01 30	1210
Charlotte Nelson	2853	FL2J41	064 0 03 25	2004P2
Juanita Carter	2855	FL3J14	064 0 01 29	1220
Eva Mitchell	2856	FL3J24	064 0 01 31	1230
Clara Perez	2865	FL3J09	064 0 01 23	2002P2
Joanne Roberts	2866	FL3J19	064 0 01 24	2004P2
Joann Turner	2867	FL3J20	064 0 01 25	1210
Nathan Buchanan	2868	FL3J06	064 0 01 26	2004P2
Beatrice Phillips	2869	FL3J16	064 0 01 27	1120
Conference Room	2880	FL3J13	064 0 01 20	2033
Jeanette Edwards	2901	FL1J23	064 0 01 00	2002P2
Jeanne Collins	2902	FL1J13	064 0 01 01	2004P2
Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
Spare Modem	2906	FL2J27	008 0 09 02	500

Name	Extension	DES	Equipment	Type
Spare Fax	2907	FL2J23	008 0 09 03	500
POTS Line	2908	FL1J14	008 0 09 09	500
Mitchell Copeland	2909	FL4J06	064 0 02 27	1140
Mathew Roy	2910	FL4J08	064 0 02 28	2004P2
Pearl Morris	2911	FL3J45	064 0 02 16	2004P2
Robert Reed	2915	FL2J05	064 0 01 05	1140
Albert Cook	2920	FL1J45	064 0 02 15	2004P2
Roberto Bell	2922	FL1J27	064 0 01 07	1210
Ruben Murphy	2929	FL1J14	064 0 01 08	2004P2
Gabriel Bailey	2930	FL2J18	064 0 01 09	1220
Deborah Rivera	2931	FL2J25	064 0 01 10	1230
Rebecca Cooper	2932	FL2J21	064 0 01 11	1140
Debra Richardson	2933	FL2J31	064 0 01 12	2004P2
Ruby Cox	2934	FL2J33	064 0 01 13	1210
Robin Howard	2935	FL1J27	064 0 01 14	2004P2
Amber Ward	2936	FL1J26	064 0 01 15	1140
Debbie Torres	2938	FL3J08	064 0 02 00	2004P2
Patricia Pittman	2939	FL3J18	064 0 02 01	2210
Roberta Peterson	2940	FL3J28	064 0 02 02	2004P2
Michael Gray	2941	FL3J01	064 0 02 03	2007
Ruth Mccormick	2942	FL3J11	064 0 02 04	1120
Richard Ramirez	2943	FL3J21	064 0 02 05	1230
Jack James	2944	FL3J07	064 0 02 06	1220
Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
Victor Brooks	2946	FL3J17	064 0 02 08	2004P2
Presentation Room	2947	FL2J45	064 0 02 09	2033
Ricky Sanders	2949	FL2J47	064 0 02 10	2004P2
Micheal Price	2962	FL2J43	064 0 02 11	2007
Oscar Bennett	2966	FL1J42	064 0 02 12	1230
Zachary Wood	2977	FL1J46	064 0 02 13	1120
Hector Barnes FAX	2990	FAX	008 0 09 01	500
Michelle Jenkins	5500	FL1J06	008 0 07 10	3904
Michelle Jenkins	5500	FL1J44	064 0 02 14	2004P2
Nicole Perry	5505	FL3J40	064 0 03 04	2004P2
Laurie Carson	5530	FL2J36	064 0 03 03	1220
Maureen Bowers	5549	FL1J30	064 0 01 18	2210
David Barton	5551	FL1J38	064 0 01 17	1110
Kevin Tran	5553	FL3J03	064 0 01 19	1230
Vicki Washington	5560	FL1J19	008 0 09 00	500
Vicki Washington	5560	CONFRM	064 0 03 05	2001P2
Total number of members in this Privilege Group: 83				

Privilege Group 4

The members of this Privilege Group share the following parameters:

Class of Service: CTD
Network Class of Service (NCOS): 5
Facility Restriction Level (FRL): 5
Trunk Group Access Restriction (TGAR): 2

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Conditionally Toll-Denied - Allowed to originate and receive internal calls, and to receive calls from the exchange network. Unrestricted for toll calls placed through Basic/Network Alternate Route Selection (BARS/NARS), but toll-denied for calls placed via direct access to trunks.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
3	TIE	10106
112	TIE	80112
Number of directly accessible Routes: 4		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674,

675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 713, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

These Area Codes cover the following geographic region(s):

Northwest, Plain States, Alabama, Alaska, Alberta, Anguilla, Antigua, Arizona, Arkansas, Bahamas, Barbados, Bermuda, British Columbia, British Virgin Is, Cayman Is, Delaware, Dominica, Guam, Hawaii, High-Toll Area Codes, Illinois, Jamaica, Kentucky, Louisiana, Maine, Manitoba, Maryland, Massachusetts, Montserrat, Nevada, New Brunswick, New Hampshire, New Jersey, New Mexico, New York, Newfoundland, Non-Geographic Canadian Area Codes, North Carolina, Northern Mariana Is, Nova Scotia, Ohio, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, Saskatchewan, South Carolina, St. Kitts & Nevis, St. Lucia, St. Vincent, Tennessee, Toll-Free Area Codes, Trinidad & Tobago, Turks & Caicos Is, US Virgin Is, Utah, Vermont, Washington, Washington DC, West Virginia, Wisconsin, Wyoming, Yukon & NW Terr., some of California, some of Colorado, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Virginia.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Bobby Morgan	2921	FL1J36	064 0 01 06	1120
Total number of members in this Privilege Group: 1				

Privilege Group 5

The members of this Privilege Group share the following parameters:

Class of Service: CTD
Network Class of Service (NCOS): 7
Facility Restriction Level (FRL): 7
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Conditionally Toll-Denied - Allowed to originate and receive internal calls, and to receive calls from the exchange network. Unrestricted for toll calls placed through Basic/Network Alternate Route Selection (BARS/NARS), but toll-denied for calls placed via direct access to trunks.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 713, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

These Area Codes cover the following geographic region(s):

Northwest, Plain States, Alabama, Alaska, Alberta, Anguilla, Antigua, Arizona, Arkansas, Bahamas, Barbados, Bermuda, British Columbia, British Virgin Is, Cayman Is, Delaware, Dominica, Guam, Hawaii, High-Toll Area Codes, Illinois, Jamaica, Kentucky, Louisiana, Maine, Manitoba, Maryland, Massachusetts, Montserrat, Nevada, New Brunswick, New Hampshire, New Jersey, New Mexico, New York, Newfoundland, Non-Geographic Canadian Area Codes, North Carolina, Northern Mariana Is, Nova Scotia, Ohio, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, Saskatchewan, South Carolina, St. Kitts & Nevis, St. Lucia, St. Vincent, Tennessee, Toll-Free Area Codes, Trinidad & Tobago, Turks & Caicos Is, US Virgin Is, Utah, Vermont, Washington, Washington DC, West Virginia, Wisconsin, Wyoming, Yukon & NW Terr., some of California, some of Colorado, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Virginia.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
SoftPhone Experiment	4321	SFTPHO	064 0 03 31	2050PC
Total number of members in this Privilege Group: 1				

Privilege Group 6

The members of this Privilege Group share the following parameters:

Class of Service: UNR
Network Class of Service (NCOS): 0
Facility Restriction Level (FRL): 0
Trunk Group Access Restriction (TGAR): 0

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Unrestricted - Allowed to originate and receive internal calls, and calls to and from the exchange network.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
3	TIE	10106
112	TIE	80112
Number of directly accessible Routes: 4		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

201

These Area Codes cover the following geographic region(s):

Some of New Jersey.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
BELL00		VTRK	064 0 04 00	IPTI
BELL01		VTRK	064 0 04 01	IPTI
BELL02		VTRK	064 0 04 02	IPTI
BELL03		VTRK	064 0 04 03	IPTI
BELL04		VTRK	064 0 04 04	IPTI
BELL05		VTRK	064 0 04 05	IPTI
BELL06		VTRK	064 0 04 06	IPTI
BELL07		VTRK	064 0 04 07	IPTI
BELL08		VTRK	064 0 04 08	IPTI
BELL09		VTRK	064 0 04 09	IPTI
BELL10		VTRK	064 0 04 10	IPTI
BELL11		VTRK	064 0 04 11	IPTI
BELL12		VTRK	064 0 04 12	IPTI
BELL13		VTRK	064 0 04 13	IPTI
BELL14		VTRK	064 0 04 14	IPTI
BELL15		VTRK	064 0 04 15	IPTI
BELL16		VTRK	064 0 04 16	IPTI
BELL17		VTRK	064 0 04 17	IPTI
BELL18		VTRK	064 0 04 18	IPTI
BELL19		VTRK	064 0 04 19	IPTI
BELL20		VTRK	064 0 04 20	IPTI
BELL21		VTRK	064 0 04 21	IPTI
BELL22		VTRK	064 0 04 22	IPTI
BELL23		VTRK	064 0 04 23	IPTI
Total number of members in this Privilege Group: 24				

Privilege Group 7

The members of this Privilege Group share the following parameters:

Class of Service: UNR
Network Class of Service (NCOS): 0
Facility Restriction Level (FRL): 0
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Unrestricted - Allowed to originate and receive internal calls, and calls to and from the exchange network.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

201

These Area Codes cover the following geographic region(s):

Some of New Jersey.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
CallPilot 0	3100	CP00	004 0 09 00	2008
CallPilot 1	3101	CP01	004 0 09 01	2008
CallPilot 2	3102	CP02	004 0 09 02	2008
CallPilot 3	3103	CP03	004 0 09 03	2008
CallPilot 4	3104	CP04	004 0 09 04	2008
CallPilot 5	3105	CP05	004 0 09 05	2008
Total number of members in this Privilege Group: 6				

Privilege Group 8

The members of this Privilege Group share the following parameters:

Class of Service: UNR
Network Class of Service (NCOS): 5
Facility Restriction Level (FRL): 5
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Unrestricted - Allowed to originate and receive internal calls, and calls to and from the exchange network.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996

Route	Type	Code
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 713, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

These Area Codes cover the following geographic region(s):

Northwest, Plain States, Alabama, Alaska, Alberta, Anguilla, Antigua, Arizona, Arkansas, Bahamas, Barbados, Bermuda, British Columbia, British Virgin Is, Cayman Is, Delaware, Dominica, Guam, Hawaii, High-Toll Area Codes, Illinois, Jamaica, Kentucky, Louisiana, Maine, Manitoba, Maryland, Massachusetts, Montserrat, Nevada, New Brunswick, New Hampshire, New Jersey, New Mexico, New York, Newfoundland, Non-Geographic Canadian Area Codes, North Carolina, Northern Mariana Is, Nova Scotia, Ohio, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, Saskatchewan, South Carolina, St. Kitts & Nevis, St. Lucia, St. Vincent, Tennessee, Toll-Free Area Codes, Trinidad & Tobago, Turks & Caicos Is, US Virgin Is, Utah, Vermont, Washington, Washington DC, West Virginia, Wisconsin, Wyoming, Yukon & NW Terr., some

of California, some of Colorado, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Virginia.

The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Ana Parker Modem	2898	CPMOD	008 0 09 06	500
Ida Evans Modem	2899	MODEM	008 0 09 05	500
Kitchen FAX	2991	KITFAX	008 0 09 08	500
Computer Room FAX	2996	CPUFAX	008 0 09 10	500
Paul Park 2nd	3071	DATA	004 0 03 31	Data
CallPilot Modem	3333	CALLP	008 0 09 07	500
Rachel Powell	5520	FL2J02	008 0 07 08	3904
Jacqueline Long	5525	FL1J10	008 0 07 09	3904
Victoria Patterson	5535	FL2J04	008 0 07 07	3903
Lucille Hughes	5540	FL1J01	008 0 07 05	3904
Michele Flores	5545	FL1J16	008 0 07 06	3903
Courtney Roberson	5550	FL2J03	064 0 01 16	2004P2
Lucy Butler FAX	5599	FAX	008 0 09 04	500
Victoria Patterson 2nd	6535	DATAPT	008 0 07 23	Data
Total number of members in this Privilege Group: 14				

Privilege Group 9

The members of this Privilege Group share the following parameters:

Class of Service: UNR
Network Class of Service (NCOS): 7
Facility Restriction Level (FRL): 7
Trunk Group Access Restriction (TGAR): 1

Below is a description of the calling privileges the members of this Privilege Group have:

Calling Abilities

Unrestricted - Allowed to originate and receive internal calls, and calls to and from the exchange network.

Direct Access

The members of this Privilege Group can access the following Routes directly by dialing their access code:

Route	Type	Code
0	DID	2020
1	COT	2996
Number of directly accessible Routes: 2		

Calling Areas

The following Area Codes can be dialed by this Privilege Group through BARS/NARS:

200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 425, 426, 427, 428, 429, 431, 433, 434, 435, 436, 437, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 469, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 704, 705, 706, 707, 708, 709, 710, 712, 713, 714, 715, 716, 717, 718, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 948, 949, 950, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999

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The following TNs are members of this Privilege Group:

Name	Extension	DES	Equipment	Type
Nathaniel Moran	2905	FL1J03	008 0 07 00	2616

Name	Extension	DES	Equipment	Type
Total number of members in this Privilege Group: 1				

4. System Information

This section of the SourceBook addresses additional high-level topics related to system configuration including VoIP zones, Voicemail, and a graphical depiction of the Communication Server's hardware resources. The Action Items topic in this section is a summary of recommended actions to take to ensure efficient and accurate operation of your communications system.

4.1. Port Counts

For management purposes, it is often useful to have an inventory of all Port Types in your system. This information may be used for asset management and spares planning.

Format

This section groups the ports that are assigned to this customer by their type. The list for each port type is sorted in numerical order by primary extension number or TN if appropriate. For station types, we list the extension number of each set, its DES (usually indicating the station's location), and the equipment (TN). Directly below each table we indicate the total number of ports of that specific type.

Use

This information may be used to verify maintenance contracts and establish an inventory of system hardware.

Port Type: 500

Name	Extension	DES	Equipment	Type
Ana Parker Modem	2898	CPMOD	008 0 09 06	500
Ida Evans Modem	2899	MODEM	008 0 09 05	500
Spare Modem	2906	FL2J27	008 0 09 02	500
Spare Fax	2907	FL2J23	008 0 09 03	500
POTS Line	2908	FL1J14	008 0 09 09	500
Hector Barnes FAX	2990	FAX	008 0 09 01	500
Kitchen FAX	2991	KITFAX	008 0 09 08	500
Computer Room FAX	2996	CPUFAX	008 0 09 10	500
CallPilot Modem	3333	CALLP	008 0 09 07	500
Vicki Washington	5560	FL1J19	008 0 09 00	500
Lucy Butler FAX	5599	FAX	008 0 09 04	500
Total number of ports of this type: 11				

Port Type: 500 PHANTOM

Name	Extension	DES	Equipment	Type
Phantom Forward	5527	FWD	068 0 01 00	500
Phantom Forward	5528	FWD	068 0 01 01	500
Phantom Forward	5529	FWD	068 0 01 02	500
Total number of ports of this type: 3				

Port Type: 1110

Name	Extension	DES	Equipment	Type
Gladys Scott	2836	FL3J16	064 0 03 13	1110
Stacey Stewart	2903	FL2J22	064 0 01 02	1110
David Barton	5551	FL1J38	064 0 01 17	1110
Total number of ports of this type: 3				

Port Type: 1120

Name	Extension	DES	Equipment	Type
Peter Mclaughlin	2850	FL3J30	064 0 02 17	1120
Beatrice Phillips	2869	FL3J16	064 0 01 27	1120
Claudia Rogers	2912	FL2J30	064 0 01 04	1120
Bobby Morgan	2921	FL1J36	064 0 01 06	1120
Ruth Mccormick	2942	FL3J11	064 0 02 04	1120
Zachary Wood	2977	FL1J46	064 0 02 13	1120
Total number of ports of this type: 6				

Port Type: 1140

Name	Extension	DES	Equipment	Type
Sean Thomas	2805	FL2J42	064 0 02 22	1140
Travis White	2810	FL4J09	064 0 02 30	1140
Charlie Clark	2817	FL1J40	064 0 03 10	1140
Amanda Allen	2823	FL3J23	064 0 01 21	1140
Mitchell Copeland	2909	FL4J06	064 0 02 27	1140
Robert Reed	2915	FL2J05	064 0 01 05	1140
Rebecca Cooper	2932	FL2J21	064 0 01 11	1140
Amber Ward	2936	FL1J26	064 0 01 15	1140
Total number of ports of this type: 8				

Port Type: 1165

Name	Extension	DES	Equipment	Type
Dean Martinez	2815	FL3J29	064 0 03 14	1165
Grace Adams	2840	FL3J07	064 0 03 26	1165
Total number of ports of this type: 2				

Port Type: 1210

Name	Extension	DES	Equipment	Type
Antonio French	2852	FL3J04	064 0 01 30	1210
Joann Turner	2867	FL3J20	064 0 01 25	1210
Roberto Bell	2922	FL1J27	064 0 01 07	1210
Ruby Cox	2934	FL2J33	064 0 01 13	1210
Total number of ports of this type: 4				

Port Type: 1220

Name	Extension	DES	Equipment	Type
Brad Lee	2820	FL2J50	064 0 03 18	1220
Juanita Carter	2855	FL3J14	064 0 01 29	1220

Name	Extension	DES	Equipment	Type
Gabriel Bailey	2930	FL2J18	064 0 01 09	1220
Jack James	2944	FL3J07	064 0 02 06	1220
Laurie Carson	5530	FL2J36	064 0 03 03	1220
Total number of ports of this type: 5				

Port Type: 1230

Name	Extension	DES	Equipment	Type
Francis Martin	2812	FL2J44	064 0 02 23	1230
Shane Robinson	2816	FL2J40	064 0 03 00	1230
Eva Mitchell	2856	FL3J24	064 0 01 31	1230
Deborah Rivera	2931	FL2J25	064 0 01 10	1230
Richard Ramirez	2943	FL3J21	064 0 02 05	1230
Oscar Bennett	2966	FL1J42	064 0 02 12	1230
Kevin Tran	5553	FL3J03	064 0 01 19	1230
Total number of ports of this type: 7				

Port Type: 2001P2

Name	Extension	DES	Equipment	Type
Vicki Washington	5560	CONFRM	064 0 03 05	2001P2
Total number of ports of this type: 1				

Port Type: 2002P2

Name	Extension	DES	Equipment	Type
Clara Perez	2865	FL3J09	064 0 01 23	2002P2
Jeanette Edwards	2901	FL1J23	064 0 01 00	2002P2
Total number of ports of this type: 2				

Port Type: 2004P2

Name	Extension	DES	Equipment	Type
Stanley Jackson	2809	FL4J35	064 0 02 29	2004P2
Chad Harris	2811	FL4J22	064 0 02 26	2004P2
Francisco Garcia	2814	FL4J13	064 0 02 25	2004P2
Duane Rodriguez	2818	FL4J31	064 0 03 16	2004P2
Franklin Lewis	2819	FL3J38	064 0 02 18	2004P2
Claude Walker	2821	FL3J08	064 0 03 15	2004P2
Frances Young	2824	FL3J26	064 0 01 28	2004P2
Diane Hernandez	2825	FL3J34	064 0 02 19	2004P2
Jean Wright	2828	FL3J14	064 0 02 31	2004P2
Diana Hill	2833	FL1J48	064 0 03 07	2004P2
Tracy Green	2838	FL1J41	064 0 03 21	2004P2

Name	Extension	DES	Equipment	Type
Elaine Gonzalez	2843	FL1J36	064 0 03 11	2004P2
Arthur Zimmerman	2851	FL3J31	064 0 02 20	2004P2
Charlotte Nelson	2853	FL2J41	064 0 03 25	2004P2
Joanne Roberts	2866	FL3J19	064 0 01 24	2004P2
Nathan Buchanan	2868	FL3J06	064 0 01 26	2004P2
Jeanne Collins	2902	FL1J13	064 0 01 01	2004P2
Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
Mathew Roy	2910	FL4J08	064 0 02 28	2004P2
Pearl Morris	2911	FL3J45	064 0 02 16	2004P2
Albert Cook	2920	FL1J45	064 0 02 15	2004P2
Ruben Murphy	2929	FL1J14	064 0 01 08	2004P2
Debra Richardson	2933	FL2J31	064 0 01 12	2004P2
Robin Howard	2935	FL1J27	064 0 01 14	2004P2
Debbie Torres	2938	FL3J08	064 0 02 00	2004P2
Roberta Peterson	2940	FL3J28	064 0 02 02	2004P2
Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
Victor Brooks	2946	FL3J17	064 0 02 08	2004P2
Ricky Sanders	2949	FL2J47	064 0 02 10	2004P2
Michelle Jenkins	5500	FL1J44	064 0 02 14	2004P2
Nicole Perry	5505	FL3J40	064 0 03 04	2004P2
Courtney Roberson	5550	FL2J03	064 0 01 16	2004P2
Total number of ports of this type: 32				

Port Type: 2007

Name	Extension	DES	Equipment	Type
Bradley Thompson	2813	FL4J01	064 0 02 24	2007
Sharon Hall	2822	FL3J05	064 0 01 22	2007
Heather King	2826	FL4J40	064 0 03 01	2007
Shannon Baker	2841	FL1J49	064 0 03 20	2007
Michael Gray	2941	FL3J01	064 0 02 03	2007
Micheal Price	2962	FL2J43	064 0 02 11	2007
Total number of ports of this type: 6				

Port Type: 2008

Name	Extension	DES	Equipment	Type
CallPilot 0	3100	CP00	004 0 09 00	2008
CallPilot 1	3101	CP01	004 0 09 01	2008
CallPilot 2	3102	CP02	004 0 09 02	2008
CallPilot 3	3103	CP03	004 0 09 03	2008
CallPilot 4	3104	CP04	004 0 09 04	2008
CallPilot 5	3105	CP05	004 0 09 05	2008
Total number of ports of this type: 6				

Port Type: 2033

Name	Extension	DES	Equipment	Type
Conference Room	2880	FL3J13	064 0 01 20	2033
Presentation Room	2947	FL2J45	064 0 02 09	2033
Total number of ports of this type: 2				

Port Type: 2050PC

Name	Extension	DES	Equipment	Type
SoftPhone Experiment	4321	SFTPHO	064 0 03 31	2050PC
Total number of ports of this type: 1				

Port Type: 2210

Name	Extension	DES	Equipment	Type
Clarence Anderson	2804	FL2J49	064 0 02 21	2210
Patricia Pittman	2939	FL3J18	064 0 02 01	2210
Maureen Bowers	5549	FL1J30	064 0 01 18	2210
Total number of ports of this type: 3				

Port Type: 2212

Name	Extension	DES	Equipment	Type
Joan Lopez	2830	FL3J26	064 0 03 12	2212
Total number of ports of this type: 1				

Port Type: 2250

Name	Extension	DES	Equipment	Type
Attendant	0		008 0 07 12	2250
			008 0 07 13	2250
Total number of ports of this type: 2				

Port Type: 2616

Name	Extension	DES	Equipment	Type
Nathaniel Moran	2905	FL1J03	008 0 07 00	2616
Kathryn Logan	3164	ACD05	004 0 03 04	2616
Rita Owen	3165	ACD06	004 0 03 05	2616
Esther Bass	3166	ACD07	004 0 03 06	2616
Cathy Marsh	3167	ACD08	004 0 03 07	2616
Douglas Morton	3180	ACD201	008 0 08 00	2616
Bruce Abbott	3181	ACD202	008 0 08 01	2616
Louis Sparks	3182	ACD203	008 0 08 02	2616

Name	Extension	DES	Equipment	Type
Maurice Patrick	3183	ACD204	008 0 08 03	2616
Pauline Lloyd	5001	FL2J13	008 0 07 01	2616
Lauren Figueroa	5002	FL1J08	008 0 07 02	2616
Total number of ports of this type: 11				

Port Type: 3903

Name	Extension	DES	Equipment	Type
Victoria Patterson	5535	FL2J04	008 0 07 07	3903
Michele Flores	5545	FL1J16	008 0 07 06	3903
Total number of ports of this type: 2				

Port Type: 3904

Name	Extension	DES	Equipment	Type
Michelle Jenkins	5500	FL1J06	008 0 07 10	3904
Rachel Powell	5520	FL2J02	008 0 07 08	3904
Jacqueline Long	5525	FL1J10	008 0 07 09	3904
Lucille Hughes	5540	FL1J01	008 0 07 05	3904
Total number of ports of this type: 4				

Port Type: 3905

Name	Extension	DES	Equipment	Type
Kathleen Holloway	3160	ACD01	004 0 03 00	3905
Catherine Brock	3161	ACD02	004 0 03 01	3905
Katherine Poole	3162	ACD03	004 0 03 02	3905
Kathy Frank	3163	ACD04	004 0 03 03	3905
Katie Drake	3168	ACD09	004 0 03 08	3905
Beth Wong	3169	ACD10	004 0 03 09	3905
Natalie Jefferson	3170	ACD11	004 0 03 10	3905
Paul Park	3171	ACD12	004 0 03 11	3905
Raul Norton	3184	ACD205	008 0 08 04	3905
Laura Huff	3185	ACD206	008 0 08 05	3905
Louise Clayton	3186	ACD207	008 0 08 06	3905
Paula Massey	3187	ACD208	008 0 08 07	3905
Total number of ports of this type: 12				

Port Type: Data

Name	Extension	DES	Equipment	Type
Paul Park 2nd	3071	DATA	004 0 03 31	Data
Victoria Patterson 2nd	6535	DATAPT	008 0 07 23	Data
Total number of ports of this type: 2				

Port Type: DID

Name	Extension	DES	Equipment	Type
HWA_2300		PRI11	011 01	DID
HWA_2301		PRI11	011 02	DID
HWA_2302		PRI11	011 03	DID
HWA_2303		PRI11	011 04	DID
HWA_2304		PRI11	011 05	DID
HWA_2305		PRI11	011 06	DID
HWA_2306		PRI11	011 07	DID
HWA_2307		PRI11	011 08	DID
HWA_2308		PRI11	011 09	DID
HWA_2309		PRI11	011 10	DID
HWA_2310		PRI11	011 11	DID
HWA_2311		PRI11	011 12	DID
HWA_2312		PRI11	011 13	DID
HWA_2313		PRI11	011 14	DID
HWA_2314		PRI11	011 15	DID
HWA_2315		PRI11	011 16	DID
HWA_2316		PRI11	011 17	DID
HWA_2317		PRI11	011 18	DID
HWA_2318		PRI11	011 19	DID
HWA_2319		PRI11	011 20	DID
HWA_2320		PRI11	011 21	DID
HWA_2321		PRI11	011 22	DID
HWA_2322		PRI11	011 23	DID
Total number of ports of this type: 23				

Port Type: DTR

Name	Extension	DES	Equipment	Type
			004 0 14 00	DTR
			004 0 14 01	DTR
			004 0 14 02	DTR
			004 0 14 03	DTR
			004 0 14 04	DTR
			004 0 14 05	DTR
			004 0 14 06	DTR
			004 0 14 07	DTR
			008 0 14 00	DTR
			008 0 14 01	DTR
			008 0 14 02	DTR
			008 0 14 03	DTR
			008 0 14 04	DTR
			008 0 14 05	DTR

Name	Extension	DES	Equipment	Type
			008 0 14 06	DTR
			008 0 14 07	DTR
Total number of ports of this type: 16				

Port Type: IPTI

Name	Extension	DES	Equipment	Type
ATT00		ITG_TRK	004 0 05 00	IPTI
ATT01		ITG_TRK	004 0 05 01	IPTI
ATT02		ITG_TRK	004 0 05 02	IPTI
ATT03		ITG_TRK	004 0 05 03	IPTI
ATT04		ITG_TRK	004 0 05 04	IPTI
ATT05		ITG_TRK	004 0 05 05	IPTI
ATT06		ITG_TRK	004 0 05 06	IPTI
ATT07		ITG_TRK	004 0 05 07	IPTI
ATT08		ITG_TRK	004 0 05 08	IPTI
ATT09		ITG_TRK	004 0 05 09	IPTI
ATT10		ITG_TRK	004 0 05 10	IPTI
ATT11		ITG_TRK	004 0 05 11	IPTI
ATT12		ITG_TRK	004 0 05 12	IPTI
ATT13		ITG_TRK	004 0 05 13	IPTI
ATT14		ITG_TRK	004 0 05 14	IPTI
ATT15		ITG_TRK	004 0 05 15	IPTI
ATT16		ITG_TRK	004 0 05 16	IPTI
ATT17		ITG_TRK	004 0 05 17	IPTI
ATT18		ITG_TRK	004 0 05 18	IPTI
ATT19		ITG_TRK	004 0 05 19	IPTI
ATT20		ITG_TRK	004 0 05 20	IPTI
ATT21		ITG_TRK	004 0 05 21	IPTI
ATT22		ITG_TRK	004 0 05 22	IPTI
ATT23		ITG_TRK	004 0 05 23	IPTI
ATT24		ITG_TRK	004 0 05 24	IPTI
ATT25		ITG_TRK	004 0 05 25	IPTI
ATT26		ITG_TRK	004 0 05 26	IPTI
ATT27		ITG_TRK	004 0 05 27	IPTI
ATT28		ITG_TRK	004 0 05 28	IPTI
ATT29		ITG_TRK	004 0 05 29	IPTI
ATT30		ITG_TRK	004 0 05 30	IPTI
ATT31		ITG_TRK	004 0 05 31	IPTI
BELL00		VTRK	064 0 04 00	IPTI
BELL01		VTRK	064 0 04 01	IPTI
BELL02		VTRK	064 0 04 02	IPTI
BELL03		VTRK	064 0 04 03	IPTI
BELL04		VTRK	064 0 04 04	IPTI

Name	Extension	DES	Equipment	Type
BELL05		VTRK	064 0 04 05	IPTI
BELL06		VTRK	064 0 04 06	IPTI
BELL07		VTRK	064 0 04 07	IPTI
BELL08		VTRK	064 0 04 08	IPTI
BELL09		VTRK	064 0 04 09	IPTI
BELL10		VTRK	064 0 04 10	IPTI
BELL11		VTRK	064 0 04 11	IPTI
BELL12		VTRK	064 0 04 12	IPTI
BELL13		VTRK	064 0 04 13	IPTI
BELL14		VTRK	064 0 04 14	IPTI
BELL15		VTRK	064 0 04 15	IPTI
BELL16		VTRK	064 0 04 16	IPTI
BELL17		VTRK	064 0 04 17	IPTI
BELL18		VTRK	064 0 04 18	IPTI
BELL19		VTRK	064 0 04 19	IPTI
BELL20		VTRK	064 0 04 20	IPTI
BELL21		VTRK	064 0 04 21	IPTI
BELL22		VTRK	064 0 04 22	IPTI
BELL23		VTRK	064 0 04 23	IPTI
Total number of ports of this type: 56				

Port Type: PWR

Name	Extension	DES	Equipment	Type
			008 0 07 14	PWR
			008 0 07 15	PWR
Total number of ports of this type: 2				

Port Type: UEXT/MOBX

Name	Extension	DES	Equipment	Type
Dean Martinez	2815	MOBILE	064 0 03 22	UEXT/MOBX
Clara Perez	2865	MOBILE	064 0 03 23	UEXT/MOBX
Nicholas Watson	2945	MOBILE	064 0 03 24	UEXT/MOBX
Total number of ports of this type: 3				

Port Type: VGW

Name	Extension	DES	Equipment	Type
		VGW	004 0 00 00	VGW
		VGW	004 0 00 01	VGW
		VGW	004 0 00 02	VGW
		VGW	004 0 00 03	VGW
		VGW	004 0 00 04	VGW

Name	Extension	DES	Equipment	Type
		VGW	004 0 00 05	VGW
		VGW	004 0 00 06	VGW
		VGW	004 0 00 07	VGW
		VGW	004 0 00 08	VGW
		VGW	004 0 00 09	VGW
		VGW	004 0 00 10	VGW
		VGW	004 0 00 11	VGW
		VGW	004 0 00 12	VGW
		VGW	004 0 00 13	VGW
		VGW	004 0 00 14	VGW
		VGW	004 0 00 15	VGW
		VGW	004 0 00 16	VGW
		VGW	004 0 00 17	VGW
		VGW	004 0 00 18	VGW
		VGW	004 0 00 19	VGW
		VGW	004 0 00 20	VGW
		VGW	004 0 00 21	VGW
		VGW	004 0 00 22	VGW
		VGW	004 0 00 23	VGW
		VGW	004 0 00 24	VGW
		VGW	004 0 00 25	VGW
		VGW	004 0 00 26	VGW
		VGW	004 0 00 27	VGW
		VGW	004 0 00 28	VGW
		VGW	004 0 00 29	VGW
		VGW	004 0 00 30	VGW
		VGW	004 0 00 31	VGW
		VGW00	004 0 06 00	VGW
		VGW01	004 0 06 01	VGW
		VGW02	004 0 06 02	VGW
		VGW03	004 0 06 03	VGW
		VGW04	004 0 06 04	VGW
		VGW05	004 0 06 05	VGW
		VGW06	004 0 06 06	VGW
		VGW07	004 0 06 07	VGW
		VGW08	004 0 06 08	VGW
		VGW09	004 0 06 09	VGW
		VGW10	004 0 06 10	VGW
		VGW11	004 0 06 11	VGW
		VGW12	004 0 06 12	VGW
		VGW13	004 0 06 13	VGW
		VGW14	004 0 06 14	VGW
		VGW15	004 0 06 15	VGW
		VGW16	004 0 06 16	VGW

Name	Extension	DES	Equipment	Type
		VGW17	004 0 06 17	VGW
		VGW18	004 0 06 18	VGW
		VGW19	004 0 06 19	VGW
		VGW20	004 0 06 20	VGW
		VGW21	004 0 06 21	VGW
		VGW22	004 0 06 22	VGW
		VGW23	004 0 06 23	VGW
		VGW24	004 0 06 24	VGW
		VGW25	004 0 06 25	VGW
		VGW26	004 0 06 26	VGW
		VGW27	004 0 06 27	VGW
		VGW28	004 0 06 28	VGW
		VGW29	004 0 06 29	VGW
		VGW30	004 0 06 30	VGW
		VGW31	004 0 06 31	VGW
		VGW	008 0 00 00	VGW
		VGW	008 0 00 01	VGW
		VGW	008 0 00 02	VGW
		VGW	008 0 00 03	VGW
		VGW	008 0 00 04	VGW
		VGW	008 0 00 05	VGW
		VGW	008 0 00 06	VGW
		VGW	008 0 00 07	VGW
		VGW	008 0 00 08	VGW
		VGW	008 0 00 09	VGW
		VGW	008 0 00 10	VGW
		VGW	008 0 00 11	VGW
		VGW	008 0 00 12	VGW
		VGW	008 0 00 13	VGW
		VGW	008 0 00 14	VGW
		VGW	008 0 00 15	VGW
		VGW	008 0 00 16	VGW
		VGW	008 0 00 17	VGW
		VGW	008 0 00 18	VGW
		VGW	008 0 00 19	VGW
		VGW	008 0 00 20	VGW
		VGW	008 0 00 21	VGW
		VGW	008 0 00 22	VGW
		VGW	008 0 00 23	VGW
		VGW	008 0 00 24	VGW
		VGW	008 0 00 25	VGW
		VGW	008 0 00 26	VGW
		VGW	008 0 00 27	VGW
		VGW	008 0 00 28	VGW

Name	Extension	DES	Equipment	Type
		VGW	008 0 00 29	VGW
		VGW	008 0 00 30	VGW
		VGW	008 0 00 31	VGW
		ITG00	008 0 01 00	VGW
		ITG01	008 0 01 01	VGW
		ITG02	008 0 01 02	VGW
		ITG03	008 0 01 03	VGW
		ITG04	008 0 01 04	VGW
		ITG05	008 0 01 05	VGW
		ITG06	008 0 01 06	VGW
		ITG07	008 0 01 07	VGW
		ITG200	008 0 02 00	VGW
		ITG201	008 0 02 01	VGW
		ITG202	008 0 02 02	VGW
		ITG203	008 0 02 03	VGW
		ITG204	008 0 02 04	VGW
		ITG205	008 0 02 05	VGW
		ITG206	008 0 02 06	VGW
		ITG207	008 0 02 07	VGW
Total number of ports of this type: 112				

4.2. IP Telephony Configuration

This section provides a high level view of the relationship between, and the configuration of, the key elements that support IP Telephony: the IP Telephony Node, the Call Server and the Media Gateway. The details provided outline both the physical IP layout and key aspects of the IP Telephony configuration from the perspective of the Call Server.

An IP Telephony Node is a logical grouping of Signaling Servers and Media Cards. IP Telephony Nodes play a central role in the configuration and administration of Voice over IP (VoIP) deployments. The purpose of an IP Telephony Node is to centralize the provisioning and management of key characteristics and resources of the group.

The IP Telephony Node works in conjunction with a Call Server and (for applicable systems) Media Gateways.

Format

This section provides key details for the system's IP Telephony Nodes, Call Servers and Media Gateways as visible from the Call Server's perspective.

Use

The insight into the system's IP Telephony Configuration this section provides serves as reference documentation of the system's Embedded LAN (ELAN). This information is essential for making informed engineering decisions with regard to repair and troubleshooting, resource allocation and distribution, as well as system redundancy and survivability.

Content Notice:

The IP Telephony Configuration section will not present entries for elements that are either not required for a system's configuration, or where the information for a given element may not be available from the Call Server (i.e. Co-Resident systems require Linux Base access for Call Server IP information). Information not present due to access issues can be made available for this section if access provisions are made. Contact your support representative to make these arrangements.

NOTE: CS 1000 Geographic Redundant systems do not provide access to all data residing on remote Call Servers. If access to all Geographically Redundant Call Servers was not provided, information such as part numbers for cards, Signaling Servers, other Call Servers, and Media Gateways may not be included or may be inferred from related data.

IP Telephony Nodes

For each IP Telephony Node, the Signaling Servers, Media Cards, and IP Media Services information is listed in addition to any Routes that may be configured to service the node. These tables allow you to understand the configuration of each IP Telephony Node including: the applications available within the node, the maximum and configured number of virtual trunks (VTRKs), and the Zone to which the virtual trunks are assigned. When the Node has IP Media Services configured, details about the Node's IP Tone and IP Ad Hoc Conferencing capabilities will be provided.

Common Telephony Node Applications

Acronym	Application Name	Acronym	Application Name
LTPS	Line Terminal Proxy Server	H323	H.323 Virtual Trunk
GK	GateKeeper	MC32S	32 port Voice Gateway Media Card
SIP	Session Initiated Protocol	SLG	SIP Line Gateway
VGW	Voice Gateway	VTRK	Virtual Trunk

Acronym	Application Name	Acronym	Application Name
IPCONF	IP Ad Hoc Conference	IPTONE	IP Tone
IPMUS	IP Music	IPANN	IP Recorded Announcements

Node: 1000

Servers and Media Cards for Node 1000

IP Address	Hostname	Server Type	Role	Max VTRKs	Applications
10.10.0.12	ss1.your_company.net	Nortel CPPMv1	Leader	2048	LTPS, VTRK
10.10.0.30	VGMC_BR1	MC32S	Follower		VGW
10.10.0.31	VGMC_BR2	SMC	Follower		VGW
Total servers in Node 1000: 3					

Route Summary for Node 1000

Route	Type	DES	Protocol	Zone	Direction	# VTRKs
112	TIE	SIP_ROUT	SIP	10	In and Out	24

Node: 1001

Servers and Media Cards for Node 1001

IP Address	Hostname	Server Type	Role	Max VTRKs	Applications
10.10.0.13	ss2.your_company.net	Nortel CPPMv1	Leader		LTPS
10.10.0.40	VGMC_BR3	MC32S	Follower		VGW
10.10.0.41	VGMC_BR4	SMC	Follower		VGW
Total servers in Node 1001: 3					

Call Servers

Call Servers provide call control and call features for the network. In the following table, the Active and Inactive Primary Call Servers are listed first, followed by any Secondary Call Servers. For each Call Server listed, its IP address, name and role (Active, Inactive, or Secondary) will be provided. Secondary Call Servers provide redundancy for a Primary Call Server. If this report was generated with data obtained from a Secondary Call Server, the Call Server can be both Active and have an alternate role as a Secondary Call Server.

IP	Name	Role	Alt Role
10.10.0.10	IP_ACTIVE	Active CS	
10.10.0.11	IP_INACTIVE	Inactive CS	
10.10.129.10	Piscataway	Secondary CS	
10.10.193.10	Albuquerque	Secondary CS	
Number of Call Servers: 4			

Media Gateways

A Media Gateway's primary role is to provide Digital Signal Processing (DSP) for IP and TDM communications. The following table outlines the configuration for each Media Gateway Controller (MGC). It provides IP and

Loop/Shelf addressing, as well as the bandwidth management Zone the MGC has been assigned to. If available, the MGC's name and the number of equipped DSP ports are also provided. If it can be determined which Media Gateways are local to the Call Server from which this report's data was obtained, a column indicating the results will be included.

IP	Loop Shelf	Name	Equipped DSP	Zone	Local to Active CS
10.10.0.20	004 0	HQ1	32	1	✓
10.10.0.21	008 0	HQ2	32	1	✓
Number of Media Gateways: 2					

4.3. IP Zones

Each Internet Protocol (IP) Terminal Number (TN) is assigned to a Zone. Zones are used for the primary purpose of selecting a codec. A zone can be configured to optimize for Best Quality (BQ) or Best Bandwidth (BB) for calls within a zone and all calls going out of a zone.

Format

This section is organized by zone number, including both stations and trunks in each zone.

Use

By configuring zones as Best Quality (BQ), more bandwidth will be used to allow better sound quality. By using Best Bandwidth (BB), some voice quality will be sacrificed, but the bandwidth usage will be significantly reduced.

There are two different types of calls to keep in mind when configuring zones. Interzone calls are all calls going out of the specified zone. Intrazone calls are all calls from two TNs in the same zone. Depending on the destination of an interzone call, you may decide to use a different zone strategy (BB vs. BQ) for interzone calls than intrazone calls.

Did You Know?

While this section of the SourceBook will tell you which stations and trunks belong to what zone, only the InfoPlus Traffic Study will help you determine each zone's ability to support the traffic presented to it. An annual review of both conventional TDM and newer IP traffic is one of the five components of prudent communications management. Call your salesperson to arrange for an InfoPlus Traffic Study to begin next week.

Zone: 000

Type: Shared
IntraZone Bandwidth: 100 Base-T
IntraZone Strategy: Best Bandwidth
InterZone Bandwidth: 100 Base-T
InterZone Strategy: Best Bandwidth

TNs assigned to this Zone:

Name	Extension	DES	Equipment	Type
		ITG00	008 0 01 00	VGW
		ITG01	008 0 01 01	VGW
		ITG02	008 0 01 02	VGW
		ITG03	008 0 01 03	VGW
		ITG04	008 0 01 04	VGW
		ITG05	008 0 01 05	VGW
		ITG06	008 0 01 06	VGW
		ITG07	008 0 01 07	VGW
Total number of TNs assigned to this Zone: 8				

Zone: 001

Type: Shared
IntraZone Bandwidth: Gigabit

IntraZone Strategy: Best Quality
InterZone Bandwidth: Gigabit
InterZone Strategy: Best Quality

Media Gateway Controllers assigned to this Zone:

Name	IP	Loop Shelf
HQ1	10.10.0.20	004 0
HQ2	10.10.0.21	008 0

TNs assigned to this Zone:

Name	Extension	DES	Equipment	Type
Clarence Anderson	2804	FL2J49	064 0 02 21	2210
Sean Thomas	2805	FL2J42	064 0 02 22	1140
Stanley Jackson	2809	FL4J35	064 0 02 29	2004P2
Travis White	2810	FL4J09	064 0 02 30	1140
Chad Harris	2811	FL4J22	064 0 02 26	2004P2
Francis Martin	2812	FL2J44	064 0 02 23	1230
Bradley Thompson	2813	FL4J01	064 0 02 24	2007
Francisco Garcia	2814	FL4J13	064 0 02 25	2004P2
Dean Martinez	2815	FL3J29	064 0 03 14	1165
Shane Robinson	2816	FL2J40	064 0 03 00	1230
Charlie Clark	2817	FL1J40	064 0 03 10	1140
Duane Rodriguez	2818	FL4J31	064 0 03 16	2004P2
Franklin Lewis	2819	FL3J38	064 0 02 18	2004P2
Brad Lee	2820	FL2J50	064 0 03 18	1220
Claude Walker	2821	FL3J08	064 0 03 15	2004P2
Sharon Hall	2822	FL3J05	064 0 01 22	2007
Amanda Allen	2823	FL3J23	064 0 01 21	1140
Frances Young	2824	FL3J26	064 0 01 28	2004P2
Diane Hernandez	2825	FL3J34	064 0 02 19	2004P2
Heather King	2826	FL4J40	064 0 03 01	2007
Jean Wright	2828	FL3J14	064 0 02 31	2004P2
Joan Lopez	2830	FL3J26	064 0 03 12	2212
Diana Hill	2833	FL1J48	064 0 03 07	2004P2
Gladys Scott	2836	FL3J16	064 0 03 13	1110
Tracy Green	2838	FL1J41	064 0 03 21	2004P2
Grace Adams	2840	FL3J07	064 0 03 26	1165
Shannon Baker	2841	FL1J49	064 0 03 20	2007
Elaine Gonzalez	2843	FL1J36	064 0 03 11	2004P2
Peter Mclaughlin	2850	FL3J30	064 0 02 17	1120
Arthur Zimmerman	2851	FL3J31	064 0 02 20	2004P2
Antonio French	2852	FL3J04	064 0 01 30	1210
Charlotte Nelson	2853	FL2J41	064 0 03 25	2004P2
Juanita Carter	2855	FL3J14	064 0 01 29	1220
Eva Mitchell	2856	FL3J24	064 0 01 31	1230
Clara Perez	2865	FL3J09	064 0 01 23	2002P2

Name	Extension	DES	Equipment	Type
Joanne Roberts	2866	FL3J19	064 0 01 24	2004P2
Joann Turner	2867	FL3J20	064 0 01 25	1210
Nathan Buchanan	2868	FL3J06	064 0 01 26	2004P2
Beatrice Phillips	2869	FL3J16	064 0 01 27	1120
Conference Room	2880	FL3J13	064 0 01 20	2033
Jeanette Edwards	2901	FL1J23	064 0 01 00	2002P2
Jeanne Collins	2902	FL1J13	064 0 01 01	2004P2
Stacey Stewart	2903	FL2J22	064 0 01 02	1110
Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
Mitchell Copeland	2909	FL4J06	064 0 02 27	1140
Mathew Roy	2910	FL4J08	064 0 02 28	2004P2
Pearl Morris	2911	FL3J45	064 0 02 16	2004P2
Claudia Rogers	2912	FL2J30	064 0 01 04	1120
Robert Reed	2915	FL2J05	064 0 01 05	1140
Albert Cook	2920	FL1J45	064 0 02 15	2004P2
Bobby Morgan	2921	FL1J36	064 0 01 06	1120
Roberto Bell	2922	FL1J27	064 0 01 07	1210
Ruben Murphy	2929	FL1J14	064 0 01 08	2004P2
Gabriel Bailey	2930	FL2J18	064 0 01 09	1220
Deborah Rivera	2931	FL2J25	064 0 01 10	1230
Rebecca Cooper	2932	FL2J21	064 0 01 11	1140
Debra Richardson	2933	FL2J31	064 0 01 12	2004P2
Ruby Cox	2934	FL2J33	064 0 01 13	1210
Robin Howard	2935	FL1J27	064 0 01 14	2004P2
Amber Ward	2936	FL1J26	064 0 01 15	1140
Debbie Torres	2938	FL3J08	064 0 02 00	2004P2
Patricia Pittman	2939	FL3J18	064 0 02 01	2210
Roberta Peterson	2940	FL3J28	064 0 02 02	2004P2
Michael Gray	2941	FL3J01	064 0 02 03	2007
Ruth Mccormick	2942	FL3J11	064 0 02 04	1120
Richard Ramirez	2943	FL3J21	064 0 02 05	1230
Jack James	2944	FL3J07	064 0 02 06	1220
Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
Victor Brooks	2946	FL3J17	064 0 02 08	2004P2
Presentation Room	2947	FL2J45	064 0 02 09	2033
Ricky Sanders	2949	FL2J47	064 0 02 10	2004P2
Micheal Price	2962	FL2J43	064 0 02 11	2007
Oscar Bennett	2966	FL1J42	064 0 02 12	1230
Zachary Wood	2977	FL1J46	064 0 02 13	1120
SoftPhone Experiment	4321	SFTPHO	064 0 03 31	2050PC
Michelle Jenkins	5500	FL1J44	064 0 02 14	2004P2
Nicole Perry	5505	FL3J40	064 0 03 04	2004P2
Laurie Carson	5530	FL2J36	064 0 03 03	1220
Maureen Bowers	5549	FL1J30	064 0 01 18	2210

Name	Extension	DES	Equipment	Type
Courtney Roberson	5550	FL2J03	064 0 01 16	2004P2
David Barton	5551	FL1J38	064 0 01 17	1110
Kevin Tran	5553	FL3J03	064 0 01 19	1230
Vicki Washington	5560	CONFRM	064 0 03 05	2001P2
		VGW	004 0 00 00	VGW
		VGW	004 0 00 01	VGW
		VGW	004 0 00 02	VGW
		VGW	004 0 00 03	VGW
		VGW	004 0 00 04	VGW
		VGW	004 0 00 05	VGW
		VGW	004 0 00 06	VGW
		VGW	004 0 00 07	VGW
		VGW	004 0 00 08	VGW
		VGW	004 0 00 09	VGW
		VGW	004 0 00 10	VGW
		VGW	004 0 00 11	VGW
		VGW	004 0 00 12	VGW
		VGW	004 0 00 13	VGW
		VGW	004 0 00 14	VGW
		VGW	004 0 00 15	VGW
		VGW	004 0 00 16	VGW
		VGW	004 0 00 17	VGW
		VGW	004 0 00 18	VGW
		VGW	004 0 00 19	VGW
		VGW	004 0 00 20	VGW
		VGW	004 0 00 21	VGW
		VGW	004 0 00 22	VGW
		VGW	004 0 00 23	VGW
		VGW	004 0 00 24	VGW
		VGW	004 0 00 25	VGW
		VGW	004 0 00 26	VGW
		VGW	004 0 00 27	VGW
		VGW	004 0 00 28	VGW
		VGW	004 0 00 29	VGW
		VGW	004 0 00 30	VGW
		VGW	004 0 00 31	VGW
		VGW00	004 0 06 00	VGW
		VGW01	004 0 06 01	VGW
		VGW02	004 0 06 02	VGW
		VGW03	004 0 06 03	VGW
		VGW04	004 0 06 04	VGW
		VGW05	004 0 06 05	VGW
		VGW06	004 0 06 06	VGW
		VGW07	004 0 06 07	VGW

Name	Extension	DES	Equipment	Type
		VGW08	004 0 06 08	VGW
		VGW09	004 0 06 09	VGW
		VGW10	004 0 06 10	VGW
		VGW11	004 0 06 11	VGW
		VGW12	004 0 06 12	VGW
		VGW13	004 0 06 13	VGW
		VGW14	004 0 06 14	VGW
		VGW15	004 0 06 15	VGW
		VGW16	004 0 06 16	VGW
		VGW17	004 0 06 17	VGW
		VGW18	004 0 06 18	VGW
		VGW19	004 0 06 19	VGW
		VGW20	004 0 06 20	VGW
		VGW21	004 0 06 21	VGW
		VGW22	004 0 06 22	VGW
		VGW23	004 0 06 23	VGW
		VGW24	004 0 06 24	VGW
		VGW25	004 0 06 25	VGW
		VGW26	004 0 06 26	VGW
		VGW27	004 0 06 27	VGW
		VGW28	004 0 06 28	VGW
		VGW29	004 0 06 29	VGW
		VGW30	004 0 06 30	VGW
		VGW31	004 0 06 31	VGW
		VGW	008 0 00 00	VGW
		VGW	008 0 00 01	VGW
		VGW	008 0 00 02	VGW
		VGW	008 0 00 03	VGW
		VGW	008 0 00 04	VGW
		VGW	008 0 00 05	VGW
		VGW	008 0 00 06	VGW
		VGW	008 0 00 07	VGW
		VGW	008 0 00 08	VGW
		VGW	008 0 00 09	VGW
		VGW	008 0 00 10	VGW
		VGW	008 0 00 11	VGW
		VGW	008 0 00 12	VGW
		VGW	008 0 00 13	VGW
		VGW	008 0 00 14	VGW
		VGW	008 0 00 15	VGW
		VGW	008 0 00 16	VGW
		VGW	008 0 00 17	VGW
		VGW	008 0 00 18	VGW
		VGW	008 0 00 19	VGW

Name	Extension	DES	Equipment	Type
		VGW	008 0 00 20	VGW
		VGW	008 0 00 21	VGW
		VGW	008 0 00 22	VGW
		VGW	008 0 00 23	VGW
		VGW	008 0 00 24	VGW
		VGW	008 0 00 25	VGW
		VGW	008 0 00 26	VGW
		VGW	008 0 00 27	VGW
		VGW	008 0 00 28	VGW
		VGW	008 0 00 29	VGW
		VGW	008 0 00 30	VGW
		VGW	008 0 00 31	VGW
		ITG200	008 0 02 00	VGW
		ITG201	008 0 02 01	VGW
		ITG202	008 0 02 02	VGW
		ITG203	008 0 02 03	VGW
		ITG204	008 0 02 04	VGW
		ITG205	008 0 02 05	VGW
		ITG206	008 0 02 06	VGW
		ITG207	008 0 02 07	VGW
Total number of TNs assigned to this Zone: 187				

Zone: 010

Type: Shared
IntraZone Bandwidth: 10 Base-T
IntraZone Strategy: Best Bandwidth
InterZone Bandwidth: 10 Base-T
InterZone Strategy: Best Quality

Routes assigned to this Zone:

Route	Type	DES	Protocol	Node	Members
112	TIE	SIP_ROUT	SIP	1000	24

TNs assigned to this Zone:

Name	Extension	DES	Equipment	Type
BELL00		VTRK	064 0 04 00	IPTI
BELL01		VTRK	064 0 04 01	IPTI
BELL02		VTRK	064 0 04 02	IPTI
BELL03		VTRK	064 0 04 03	IPTI
BELL04		VTRK	064 0 04 04	IPTI
BELL05		VTRK	064 0 04 05	IPTI
BELL06		VTRK	064 0 04 06	IPTI
BELL07		VTRK	064 0 04 07	IPTI
BELL08		VTRK	064 0 04 08	IPTI

Name	Extension	DES	Equipment	Type
BELL09		VTRK	064 0 04 09	IPTI
BELL10		VTRK	064 0 04 10	IPTI
BELL11		VTRK	064 0 04 11	IPTI
BELL12		VTRK	064 0 04 12	IPTI
BELL13		VTRK	064 0 04 13	IPTI
BELL14		VTRK	064 0 04 14	IPTI
BELL15		VTRK	064 0 04 15	IPTI
BELL16		VTRK	064 0 04 16	IPTI
BELL17		VTRK	064 0 04 17	IPTI
BELL18		VTRK	064 0 04 18	IPTI
BELL19		VTRK	064 0 04 19	IPTI
BELL20		VTRK	064 0 04 20	IPTI
BELL21		VTRK	064 0 04 21	IPTI
BELL22		VTRK	064 0 04 22	IPTI
BELL23		VTRK	064 0 04 23	IPTI
Total number of TNs assigned to this Zone: 24				

4.4. Zone Based Dialing

The Zone Based Dialing (ZBD) feature is used to simplify the management of several local dialplans being collapsed into a single enterprise dialplan. This feature is especially useful when an enterprise consolidates multiple PBXs into one or a few centralized Call Servers. When this feature is enabled on the Call Server, every station needs to be assigned a Numbering Zone. Each Numbering Zone has parameters that alter the local dialing behavior and call flow for members of that zone. Numbering Zones can be used to define the particular Local Access Codes, Digit Manipulations, and Calling Line ID treatment for its members. Other extensions within the same Numbering Zone can be dialed using the length of the local dialplan, while calling members of a different Numbering Zone requires the use of an access or location code.

Format

This section contains the Global Parameters for Zone Based Dialing, followed by a listing of each Numbering Zone sorted numerically. The documentation of each Zone includes a listing of its particular access and dialing codes, tables of any applicable digit manipulation rules, and finally a directory of every station assigned to the Zone.

Use

The Zone Based Dialing section gives you a reference of how this particular Call Server is configured as part of your enterprise-wide dialing plan. Each Call Server in the network must have the feature enabled and configured consistently for proper operation. Review the parameters for each Zone to ensure they adhere to the design of the global dialplan, and that the digit manipulations being performed are correct. Improperly configured rules could result in call failures or misrouted calls. It's also important to note your 'Dialplan Designation for all Numbering Zones' - either Public or Private. If a Public format is used then the Calling Line ID will be displayed in the standard E.164 layout, otherwise a custom format is used. Finally, this section is useful to verify that each station is placed in the correct Numbering Zone, and identify any incorrect assignments.

Information about the configuration of Zone Based Dialing is not available for this System.

4.5. Voice Mail

For systems equipped with Voice Mail, this report lists those stations found with a VMA or MMA Class of Service, along with those stations' attributes.

Format

For each Voice Mail ACD Group, we identify the Voice Mail system type and list those extensions that provide the link between the Communication Server and the Voice Mail system ordered by extension number. We also note any CDNs pointed to each Voice Mail ACD Group along with their associated RAN and Music settings.

Use

Careful review of these reports will help safeguard your system from potential toll abuse through the Voice Mail system. Questions should be asked about increasing the Restriction Level of Voice Mail ports as well as denying CFXA capabilities.

Voice Mail ACD Group 3099

Voice Mail System Type: CallPilot

Voice Mail Ports

Extension	CLS	NCOS	TGAR	CFXA	Equipment
3100	UNR	0	1		004 0 09 00
3101	UNR	0	1		004 0 09 01
3102	UNR	0	1		004 0 09 02
3103	UNR	0	1	✓	004 0 09 03
3104	UNR	0	1		004 0 09 04
3105	UNR	0	1		004 0 09 05
Number of Voice Mail ports listed: 6					

Did You Know?

If you would like to see a thorough analysis of your CallPilot system including: user configuration and access, system resource consumption, hardware configuration, software configuration and more, contact your InfoPlus sales representative about ordering a Unified Messaging Survey for the CallPilot platform.

4.6. System Activity

The System Activity report provides an indication of the activity level of adds, moves and changes within your system over the last eighteen months. If this SourceBook is part of a subscription-based service, this topic will include additional tables detailing the TNs that were added, deleted, or modified since your previous SourceBook. These additional tables will not appear for the first iteration of a subscription, since there is no previous data available.
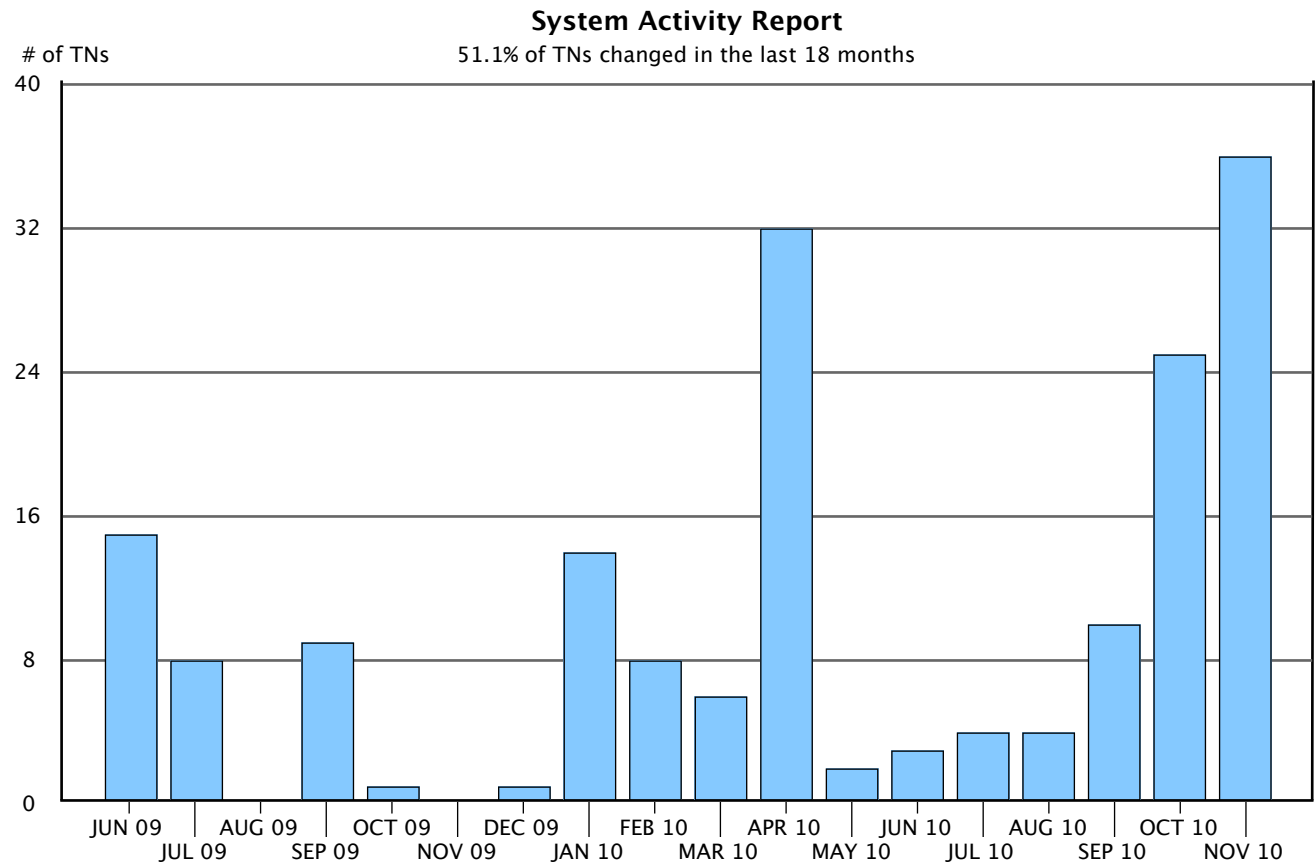
Format

For the bar graph of System Activity, the left hand scale is the number of changes per month, and the bottom axis shows each month of the past eighteen months. The height of the bars indicate the number of stations which have a Service Date in the month indicated.

If previous SourceBook data is available for comparison, the additional tables for added, deleted, and modified TNs will be sorted by extension number and/or TN when appropriate. For each TN affected, we show the type and DES fields, as well as the primary extension and associated name if appropriate.

Use

This report may be used to justify previous telephone expense and activity, and as an aid in forecasting future budgets. However, the reported information may be an undercounting of actual activity. If a station was first changed in January, and then changed again in February, only the most recent activity will be reflected in the System Activity report.

The added, deleted, and modified TN tables also provide a log of changes for questions that may arise in the future. They help document the day-to-day activity of managing your Communication Server.

System Activity Report

# of TNs   51.1% of TNs changed in the last 18 months

4.7. Equipment Lists

Meridian 1 and Communication Server 1000 systems are organized into groups of equipment called Loops. This section presents a listing of the ports associated with each Loop.

Format

This section is organized in Loop sequence, and the TNs in each Loop are sorted in equipment order (loop, shelf, card, unit).

Use

Careful review of these reports will safeguard your system and improve its efficiency. They should be reviewed to determine if any one Loop is serving an entire floor or department, or if there are unusual concentrations of trunking facilities within any one Loop. If concentrations are found, you may want a technician to redistribute these resources to minimize the impact of potential equipment failure.

Should you experience temporary Loop failure, you would consult this section to determine those facilities and/or individuals affected, and have your technician make temporary re-assignments if needed.

Loop: 4

Equipment in this loop:

Name	Extension	DES	Equipment	Type
		VGW	004 0 00 00	VGW
		VGW	004 0 00 01	VGW
		VGW	004 0 00 02	VGW
		VGW	004 0 00 03	VGW
		VGW	004 0 00 04	VGW
		VGW	004 0 00 05	VGW
		VGW	004 0 00 06	VGW
		VGW	004 0 00 07	VGW
		VGW	004 0 00 08	VGW
		VGW	004 0 00 09	VGW
		VGW	004 0 00 10	VGW
		VGW	004 0 00 11	VGW
		VGW	004 0 00 12	VGW
		VGW	004 0 00 13	VGW
		VGW	004 0 00 14	VGW
		VGW	004 0 00 15	VGW
		VGW	004 0 00 16	VGW
		VGW	004 0 00 17	VGW
		VGW	004 0 00 18	VGW
		VGW	004 0 00 19	VGW
		VGW	004 0 00 20	VGW
		VGW	004 0 00 21	VGW
		VGW	004 0 00 22	VGW
		VGW	004 0 00 23	VGW

Name	Extension	DES	Equipment	Type
		VGW	004 0 00 24	VGW
		VGW	004 0 00 25	VGW
		VGW	004 0 00 26	VGW
		VGW	004 0 00 27	VGW
		VGW	004 0 00 28	VGW
		VGW	004 0 00 29	VGW
		VGW	004 0 00 30	VGW
		VGW	004 0 00 31	VGW
Kathleen Holloway	3160	ACD01	004 0 03 00	3905
Catherine Brock	3161	ACD02	004 0 03 01	3905
Katherine Poole	3162	ACD03	004 0 03 02	3905
Kathy Frank	3163	ACD04	004 0 03 03	3905
Kathryn Logan	3164	ACD05	004 0 03 04	2616
Rita Owen	3165	ACD06	004 0 03 05	2616
Esther Bass	3166	ACD07	004 0 03 06	2616
Cathy Marsh	3167	ACD08	004 0 03 07	2616
Katie Drake	3168	ACD09	004 0 03 08	3905
Beth Wong	3169	ACD10	004 0 03 09	3905
Natalie Jefferson	3170	ACD11	004 0 03 10	3905
Paul Park	3171	ACD12	004 0 03 11	3905
Paul Park 2nd	3071	DATA	004 0 03 31	Data
ATT00		ITG_TRK	004 0 05 00	IPTI
ATT01		ITG_TRK	004 0 05 01	IPTI
ATT02		ITG_TRK	004 0 05 02	IPTI
ATT03		ITG_TRK	004 0 05 03	IPTI
ATT04		ITG_TRK	004 0 05 04	IPTI
ATT05		ITG_TRK	004 0 05 05	IPTI
ATT06		ITG_TRK	004 0 05 06	IPTI
ATT07		ITG_TRK	004 0 05 07	IPTI
ATT08		ITG_TRK	004 0 05 08	IPTI
ATT09		ITG_TRK	004 0 05 09	IPTI
ATT10		ITG_TRK	004 0 05 10	IPTI
ATT11		ITG_TRK	004 0 05 11	IPTI
ATT12		ITG_TRK	004 0 05 12	IPTI
ATT13		ITG_TRK	004 0 05 13	IPTI
ATT14		ITG_TRK	004 0 05 14	IPTI
ATT15		ITG_TRK	004 0 05 15	IPTI
ATT16		ITG_TRK	004 0 05 16	IPTI
ATT17		ITG_TRK	004 0 05 17	IPTI
ATT18		ITG_TRK	004 0 05 18	IPTI
ATT19		ITG_TRK	004 0 05 19	IPTI
ATT20		ITG_TRK	004 0 05 20	IPTI
ATT21		ITG_TRK	004 0 05 21	IPTI
ATT22		ITG_TRK	004 0 05 22	IPTI

Name	Extension	DES	Equipment	Type
ATT23		ITG_TRK	004 0 05 23	IPTI
ATT24		ITG_TRK	004 0 05 24	IPTI
ATT25		ITG_TRK	004 0 05 25	IPTI
ATT26		ITG_TRK	004 0 05 26	IPTI
ATT27		ITG_TRK	004 0 05 27	IPTI
ATT28		ITG_TRK	004 0 05 28	IPTI
ATT29		ITG_TRK	004 0 05 29	IPTI
ATT30		ITG_TRK	004 0 05 30	IPTI
ATT31		ITG_TRK	004 0 05 31	IPTI
		VGW00	004 0 06 00	VGW
		VGW01	004 0 06 01	VGW
		VGW02	004 0 06 02	VGW
		VGW03	004 0 06 03	VGW
		VGW04	004 0 06 04	VGW
		VGW05	004 0 06 05	VGW
		VGW06	004 0 06 06	VGW
		VGW07	004 0 06 07	VGW
		VGW08	004 0 06 08	VGW
		VGW09	004 0 06 09	VGW
		VGW10	004 0 06 10	VGW
		VGW11	004 0 06 11	VGW
		VGW12	004 0 06 12	VGW
		VGW13	004 0 06 13	VGW
		VGW14	004 0 06 14	VGW
		VGW15	004 0 06 15	VGW
		VGW16	004 0 06 16	VGW
		VGW17	004 0 06 17	VGW
		VGW18	004 0 06 18	VGW
		VGW19	004 0 06 19	VGW
		VGW20	004 0 06 20	VGW
		VGW21	004 0 06 21	VGW
		VGW22	004 0 06 22	VGW
		VGW23	004 0 06 23	VGW
		VGW24	004 0 06 24	VGW
		VGW25	004 0 06 25	VGW
		VGW26	004 0 06 26	VGW
		VGW27	004 0 06 27	VGW
		VGW28	004 0 06 28	VGW
		VGW29	004 0 06 29	VGW
		VGW30	004 0 06 30	VGW
		VGW31	004 0 06 31	VGW
CallPilot 0	3100	CP00	004 0 09 00	2008
CallPilot 1	3101	CP01	004 0 09 01	2008
CallPilot 2	3102	CP02	004 0 09 02	2008

Name	Extension	DES	Equipment	Type
CallPilot 3	3103	CP03	004 0 09 03	2008
CallPilot 4	3104	CP04	004 0 09 04	2008
CallPilot 5	3105	CP05	004 0 09 05	2008
			004 0 14 00	DTR
			004 0 14 01	DTR
			004 0 14 02	DTR
			004 0 14 03	DTR
			004 0 14 04	DTR
			004 0 14 05	DTR
			004 0 14 06	DTR
			004 0 14 07	DTR
Total number of ports in this Loop: 123				

Loop: 8

Equipment in this loop:

Name	Extension	DES	Equipment	Type
		VGW	008 0 00 00	VGW
		VGW	008 0 00 01	VGW
		VGW	008 0 00 02	VGW
		VGW	008 0 00 03	VGW
		VGW	008 0 00 04	VGW
		VGW	008 0 00 05	VGW
		VGW	008 0 00 06	VGW
		VGW	008 0 00 07	VGW
		VGW	008 0 00 08	VGW
		VGW	008 0 00 09	VGW
		VGW	008 0 00 10	VGW
		VGW	008 0 00 11	VGW
		VGW	008 0 00 12	VGW
		VGW	008 0 00 13	VGW
		VGW	008 0 00 14	VGW
		VGW	008 0 00 15	VGW
		VGW	008 0 00 16	VGW
		VGW	008 0 00 17	VGW
		VGW	008 0 00 18	VGW
		VGW	008 0 00 19	VGW
		VGW	008 0 00 20	VGW
		VGW	008 0 00 21	VGW
		VGW	008 0 00 22	VGW
		VGW	008 0 00 23	VGW
		VGW	008 0 00 24	VGW
		VGW	008 0 00 25	VGW
		VGW	008 0 00 26	VGW

Name	Extension	DES	Equipment	Type
		VGW	008 0 00 27	VGW
		VGW	008 0 00 28	VGW
		VGW	008 0 00 29	VGW
		VGW	008 0 00 30	VGW
		VGW	008 0 00 31	VGW
		ITG00	008 0 01 00	VGW
		ITG01	008 0 01 01	VGW
		ITG02	008 0 01 02	VGW
		ITG03	008 0 01 03	VGW
		ITG04	008 0 01 04	VGW
		ITG05	008 0 01 05	VGW
		ITG06	008 0 01 06	VGW
		ITG07	008 0 01 07	VGW
		ITG200	008 0 02 00	VGW
		ITG201	008 0 02 01	VGW
		ITG202	008 0 02 02	VGW
		ITG203	008 0 02 03	VGW
		ITG204	008 0 02 04	VGW
		ITG205	008 0 02 05	VGW
		ITG206	008 0 02 06	VGW
		ITG207	008 0 02 07	VGW
Nathaniel Moran	2905	FL1J03	008 0 07 00	2616
Pauline Lloyd	5001	FL2J13	008 0 07 01	2616
Lauren Figueroa	5002	FL1J08	008 0 07 02	2616
Lucille Hughes	5540	FL1J01	008 0 07 05	3904
Michele Flores	5545	FL1J16	008 0 07 06	3903
Victoria Patterson	5535	FL2J04	008 0 07 07	3903
Rachel Powell	5520	FL2J02	008 0 07 08	3904
Jacqueline Long	5525	FL1J10	008 0 07 09	3904
Michelle Jenkins	5500	FL1J06	008 0 07 10	3904
Attendant	0		008 0 07 12	2250
			008 0 07 13	2250
			008 0 07 14	PWR
			008 0 07 15	PWR
Victoria Patterson 2nd	6535	DATAPT	008 0 07 23	Data
Douglas Morton	3180	ACD201	008 0 08 00	2616
Bruce Abbott	3181	ACD202	008 0 08 01	2616
Louis Sparks	3182	ACD203	008 0 08 02	2616
Maurice Patrick	3183	ACD204	008 0 08 03	2616
Raul Norton	3184	ACD205	008 0 08 04	3905
Laura Huff	3185	ACD206	008 0 08 05	3905
Louise Clayton	3186	ACD207	008 0 08 06	3905
Paula Massey	3187	ACD208	008 0 08 07	3905
Vicki Washington	5560	FL1J19	008 0 09 00	500

Name	Extension	DES	Equipment	Type
Hector Barnes FAX	2990	FAX	008 0 09 01	500
Spare Modem	2906	FL2J27	008 0 09 02	500
Spare Fax	2907	FL2J23	008 0 09 03	500
Lucy Butler FAX	5599	FAX	008 0 09 04	500
Ida Evans Modem	2899	MODEM	008 0 09 05	500
Ana Parker Modem	2898	CPMOD	008 0 09 06	500
CallPilot Modem	3333	CALLP	008 0 09 07	500
Kitchen FAX	2991	KITFAX	008 0 09 08	500
POTS Line	2908	FL1J14	008 0 09 09	500
Computer Room FAX	2996	CPUFAX	008 0 09 10	500
			008 0 14 00	DTR
			008 0 14 01	DTR
			008 0 14 02	DTR
			008 0 14 03	DTR
			008 0 14 04	DTR
			008 0 14 05	DTR
			008 0 14 06	DTR
			008 0 14 07	DTR
Total number of ports in this Loop: 89				

Loop: 11

Frame Format and Signaling
Frame Format: ESF
Signaling: B8S

D-Channel Information
Type: Stand-alone D-Channel
D-Channel Number: 5
DES: PRI11
Interface: NI2
Card Type: TMDI
Port Number: 1

Equipment in this loop:

Name	Extension	DES	Equipment	Type
HWA_2300		PRI11	011 01	DID
HWA_2301		PRI11	011 02	DID
HWA_2302		PRI11	011 03	DID
HWA_2303		PRI11	011 04	DID
HWA_2304		PRI11	011 05	DID
HWA_2305		PRI11	011 06	DID
HWA_2306		PRI11	011 07	DID
HWA_2307		PRI11	011 08	DID
HWA_2308		PRI11	011 09	DID
HWA_2309		PRI11	011 10	DID

Name	Extension	DES	Equipment	Type
HWA_2310		PRI11	011 11	DID
HWA_2311		PRI11	011 12	DID
HWA_2312		PRI11	011 13	DID
HWA_2313		PRI11	011 14	DID
HWA_2314		PRI11	011 15	DID
HWA_2315		PRI11	011 16	DID
HWA_2316		PRI11	011 17	DID
HWA_2317		PRI11	011 18	DID
HWA_2318		PRI11	011 19	DID
HWA_2319		PRI11	011 20	DID
HWA_2320		PRI11	011 21	DID
HWA_2321		PRI11	011 22	DID
HWA_2322		PRI11	011 23	DID
Total number of ports in this Loop: 23				

Loop: 64

Equipment in this loop:

Name	Extension	DES	Equipment	Type
Jeanette Edwards	2901	FL1J23	064 0 01 00	2002P2
Jeanne Collins	2902	FL1J13	064 0 01 01	2004P2
Stacey Stewart	2903	FL2J22	064 0 01 02	1110
Charlene Sanchez	2904	FL2J17	064 0 01 03	2004P2
Claudia Rogers	2912	FL2J30	064 0 01 04	1120
Robert Reed	2915	FL2J05	064 0 01 05	1140
Bobby Morgan	2921	FL1J36	064 0 01 06	1120
Roberto Bell	2922	FL1J27	064 0 01 07	1210
Ruben Murphy	2929	FL1J14	064 0 01 08	2004P2
Gabriel Bailey	2930	FL2J18	064 0 01 09	1220
Deborah Rivera	2931	FL2J25	064 0 01 10	1230
Rebecca Cooper	2932	FL2J21	064 0 01 11	1140
Debra Richardson	2933	FL2J31	064 0 01 12	2004P2
Ruby Cox	2934	FL2J33	064 0 01 13	1210
Robin Howard	2935	FL1J27	064 0 01 14	2004P2
Amber Ward	2936	FL1J26	064 0 01 15	1140
Courtney Roberson	5550	FL2J03	064 0 01 16	2004P2
David Barton	5551	FL1J38	064 0 01 17	1110
Maureen Bowers	5549	FL1J30	064 0 01 18	2210
Kevin Tran	5553	FL3J03	064 0 01 19	1230
Conference Room	2880	FL3J13	064 0 01 20	2033
Amanda Allen	2823	FL3J23	064 0 01 21	1140
Sharon Hall	2822	FL3J05	064 0 01 22	2007
Clara Perez	2865	FL3J09	064 0 01 23	2002P2
Joanne Roberts	2866	FL3J19	064 0 01 24	2004P2

Name	Extension	DES	Equipment	Type
Joann Turner	2867	FL3J20	064 0 01 25	1210
Nathan Buchanan	2868	FL3J06	064 0 01 26	2004P2
Beatrice Phillips	2869	FL3J16	064 0 01 27	1120
Frances Young	2824	FL3J26	064 0 01 28	2004P2
Juanita Carter	2855	FL3J14	064 0 01 29	1220
Antonio French	2852	FL3J04	064 0 01 30	1210
Eva Mitchell	2856	FL3J24	064 0 01 31	1230
Debbie Torres	2938	FL3J08	064 0 02 00	2004P2
Patricia Pittman	2939	FL3J18	064 0 02 01	2210
Roberta Peterson	2940	FL3J28	064 0 02 02	2004P2
Michael Gray	2941	FL3J01	064 0 02 03	2007
Ruth Mccormick	2942	FL3J11	064 0 02 04	1120
Richard Ramirez	2943	FL3J21	064 0 02 05	1230
Jack James	2944	FL3J07	064 0 02 06	1220
Nicholas Watson	2945	FL3J27	064 0 02 07	2004P2
Victor Brooks	2946	FL3J17	064 0 02 08	2004P2
Presentation Room	2947	FL2J45	064 0 02 09	2033
Ricky Sanders	2949	FL2J47	064 0 02 10	2004P2
Micheal Price	2962	FL2J43	064 0 02 11	2007
Oscar Bennett	2966	FL1J42	064 0 02 12	1230
Zachary Wood	2977	FL1J46	064 0 02 13	1120
Michelle Jenkins	5500	FL1J44	064 0 02 14	2004P2
Albert Cook	2920	FL1J45	064 0 02 15	2004P2
Pearl Morris	2911	FL3J45	064 0 02 16	2004P2
Peter Mclaughlin	2850	FL3J30	064 0 02 17	1120
Franklin Lewis	2819	FL3J38	064 0 02 18	2004P2
Diane Hernandez	2825	FL3J34	064 0 02 19	2004P2
Arthur Zimmerman	2851	FL3J31	064 0 02 20	2004P2
Clarence Anderson	2804	FL2J49	064 0 02 21	2210
Sean Thomas	2805	FL2J42	064 0 02 22	1140
Francis Martin	2812	FL2J44	064 0 02 23	1230
Bradley Thompson	2813	FL4J01	064 0 02 24	2007
Francisco Garcia	2814	FL4J13	064 0 02 25	2004P2
Chad Harris	2811	FL4J22	064 0 02 26	2004P2
Mitchell Copeland	2909	FL4J06	064 0 02 27	1140
Mathew Roy	2910	FL4J08	064 0 02 28	2004P2
Stanley Jackson	2809	FL4J35	064 0 02 29	2004P2
Travis White	2810	FL4J09	064 0 02 30	1140
Jean Wright	2828	FL3J14	064 0 02 31	2004P2
Shane Robinson	2816	FL2J40	064 0 03 00	1230
Heather King	2826	FL4J40	064 0 03 01	2007
Laurie Carson	5530	FL2J36	064 0 03 03	1220
Nicole Perry	5505	FL3J40	064 0 03 04	2004P2
Vicki Washington	5560	CONFRM	064 0 03 05	2001P2

Name	Extension	DES	Equipment	Type
Diana Hill	2833	FL1J48	064 0 03 07	2004P2
Charlie Clark	2817	FL1J40	064 0 03 10	1140
Elaine Gonzalez	2843	FL1J36	064 0 03 11	2004P2
Joan Lopez	2830	FL3J26	064 0 03 12	2212
Gladys Scott	2836	FL3J16	064 0 03 13	1110
Dean Martinez	2815	FL3J29	064 0 03 14	1165
Claude Walker	2821	FL3J08	064 0 03 15	2004P2
Duane Rodriguez	2818	FL4J31	064 0 03 16	2004P2
Brad Lee	2820	FL2J50	064 0 03 18	1220
Shannon Baker	2841	FL1J49	064 0 03 20	2007
Tracy Green	2838	FL1J41	064 0 03 21	2004P2
Dean Martinez	2815	MOBILE	064 0 03 22	UEXT/MOBX
Clara Perez	2865	MOBILE	064 0 03 23	UEXT/MOBX
Nicholas Watson	2945	MOBILE	064 0 03 24	UEXT/MOBX
Charlotte Nelson	2853	FL2J41	064 0 03 25	2004P2
Grace Adams	2840	FL3J07	064 0 03 26	1165
SoftPhone Experiment	4321	SFTPHO	064 0 03 31	2050PC
BELL00		VTRK	064 0 04 00	IPTI
BELL01		VTRK	064 0 04 01	IPTI
BELL02		VTRK	064 0 04 02	IPTI
BELL03		VTRK	064 0 04 03	IPTI
BELL04		VTRK	064 0 04 04	IPTI
BELL05		VTRK	064 0 04 05	IPTI
BELL06		VTRK	064 0 04 06	IPTI
BELL07		VTRK	064 0 04 07	IPTI
BELL08		VTRK	064 0 04 08	IPTI
BELL09		VTRK	064 0 04 09	IPTI
BELL10		VTRK	064 0 04 10	IPTI
BELL11		VTRK	064 0 04 11	IPTI
BELL12		VTRK	064 0 04 12	IPTI
BELL13		VTRK	064 0 04 13	IPTI
BELL14		VTRK	064 0 04 14	IPTI
BELL15		VTRK	064 0 04 15	IPTI
BELL16		VTRK	064 0 04 16	IPTI
BELL17		VTRK	064 0 04 17	IPTI
BELL18		VTRK	064 0 04 18	IPTI
BELL19		VTRK	064 0 04 19	IPTI
BELL20		VTRK	064 0 04 20	IPTI
BELL21		VTRK	064 0 04 21	IPTI
BELL22		VTRK	064 0 04 22	IPTI
BELL23		VTRK	064 0 04 23	IPTI
Total number of ports in this Loop: 110				

Loop: 68

Equipment in this loop:

Name	Extension	DES	Equipment	Type
Phantom Forward	5527	FWD	068 0 01 00	500
Phantom Forward	5528	FWD	068 0 01 01	500
Phantom Forward	5529	FWD	068 0 01 02	500
Total number of ports in this Loop: 3				

4.8. Equipment Layout

Meridian 1 and Communication Server 1000 systems can contain both Common Equipment and Peripheral Equipment. Peripheral Equipment is organized into Loops. This section presents a graphic representation of the Common Equipment and each Peripheral Equipment Loop. It also provides a listing of Other Common Equipment such as communication ports and T-1 facilities.

Format

This section presents Common Equipment first, followed by Other Common Equipment and then Peripheral Equipment in Loop sequence. Within each shelf, the type of card installed in each slot is noted. For each Loop, the layouts also provide a visual indication of all ports that are assigned (red) and those that are spare (green), as well as the total number of ports on each card. Refer to the legend below for an explanation of the symbols used in the drawings.

Taken in its entirety, the Equipment Layouts are a 'bay face layout' of your telephone system as reported in the system software.

Use

Trunking facilities should also be reviewed to determine if there are unusual concentrations within any one Loop. If concentrations are found, you may want a technician to redistribute these resources so that failure of any one Loop will not adversely affect system performance.

The Equipment Layouts provide an approximation of traffic carried by each Loop. An ideal system would have the traffic carried by any one Loop within 100 CCS of the traffic carried by any other Loop.

NOTE: CS 1000 Geographic Redundant systems do not provide access to all data residing on remote Call Servers. If access to all Geographically Redundant Call Servers was not provided, information such as part numbers for cards, Signaling Servers, other Call Servers, and Media Gateways may not be included or may be inferred from related data.

💡Did You Know?

The manufacturer has ceased support for many of its older components and equipment, classifying them as 'End-of-Life'. If not addressed, service disruptions and increased maintenance costs could result. The InfoPlus Site Survey, with its included 'Manufacturer Support Analysis', specifically identifies which of your system's components may be affected by these policies. This analysis helps you and your vendor plan migration strategies that prolong system life while maximizing your return on investment.

Common Equipment

Common Equipment maps are not available or not applicable for this type of Communication Server.

Other Common Equipment

The following report lists other Common Equipment devices as they are configured in the Communication Server. The physical equipment which enables these devices is located in the Common Equipment shelves previously shown. However, the precise location of such equipment (which card slot is occupied) cannot be determined from the Communication Server data. Thus, the following equipment is resident in the empty slots of the CE shelves shown. (NOTE: CE Shelves are not shown for older SL-1 based PBXs or heritage Nortel 'small' systems.)

The Density of each card type is set by the technician, and therefore may or may not accurately represent the density of the card. This information is provided to assist in determining the number of physical cards present. An I/O device whose Reports Output column is proceeded by an "*" is the System Monitor for the Communication Server.

Module/Slot	Device	Card Type	Density	DES	Reports Output
_____/___	TTY 0				MTC SCH BUG
_____/___	TTY 1				MTC SCH BUG
_____/___	TTY 2				MTC SCH BUG
_____/___	TTY 13			PTY	SCH
_____/___	TTY 14			PTY	MTC SCH BUG
_____/___	DCH 5	TMDI		PRI11	
_____/___	T-1	PRI			

Peripheral Equipment

Legend

Card Type

Ports
Used - Red
Spare - Green
Data - Blue
Unavailable - Gray

Card Types:

IOIO CPU	# DTR	D Digital Line	D Digital Trunk
SS Signaling Server	✉ Voicemail	A Analog Line	A Analog Trunk
⟨•••⟩ Controller	📢 Announcement	IP IP Line	IP IP Trunk
Disk Storage	IS Integrated Services	IOIO Data Line	M Miscellaneous

MG 1010E 3 - Loop 004 Shelf 0

MGC IP: 10.10.0.20

M	IOIO	SS	#		A	D	D		IP	IP			✉	
NTC314AA	NTDW61BA	NTDW99AA	0		0		0						0	
			1		1		1							
			2		2		2						1	
			3		3		3							
			4		4		4						2	
			5		5		5							
			6		6		6						3	
			7		7		7							
							8						4	
							9							
							10							
							11							
							12						5	
							13							
							14							
							31							
MGU	22	23	MGC		1	2	3	4	5	6	7	8	9	10
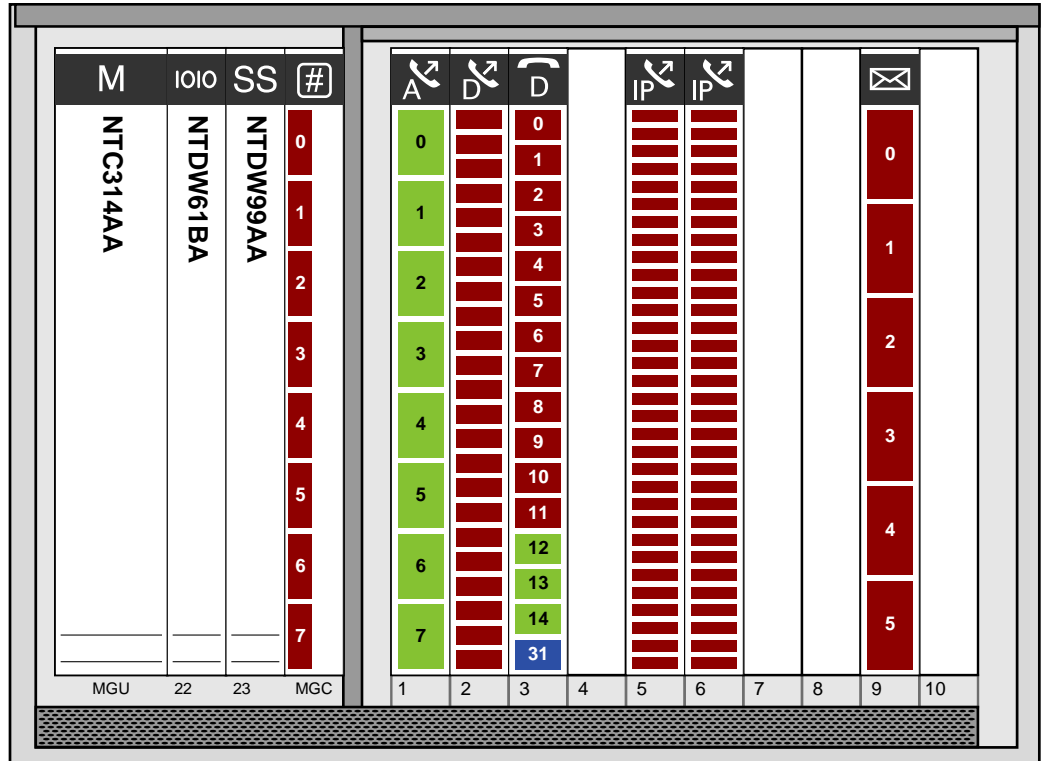
NTC310 Media Gateway   *DSP Ports: 64   Loop Traffic: 1998 CCS*

MG 1010E 5 - Loop 008 Shelf 0

MGC IP: 10.10.0.21

M	SS	IOIO	#		IP	IP					D	D	A	
NTC314AA	NTDW99AA	NTDW61BA	0		0	0					0	0	0	
			1		1	1					1	1	1	
			2		2	2					2	2	2	
			3		3	3					3	3	3	
			4		4	4					4	4	4	
			5		5	5					5	5	5	
			6		6	6					6	6	6	
			7		7	7					7/23	7	7	
											8	8	8	
											9	9	9	
											10	10	10	
											11	11	11	
											12	12	12	
											13	13	13	
											14	14	14	
											15	15	15	
MGU	22	23	MGC		1	2	3	4	5	6	7	8	9	10
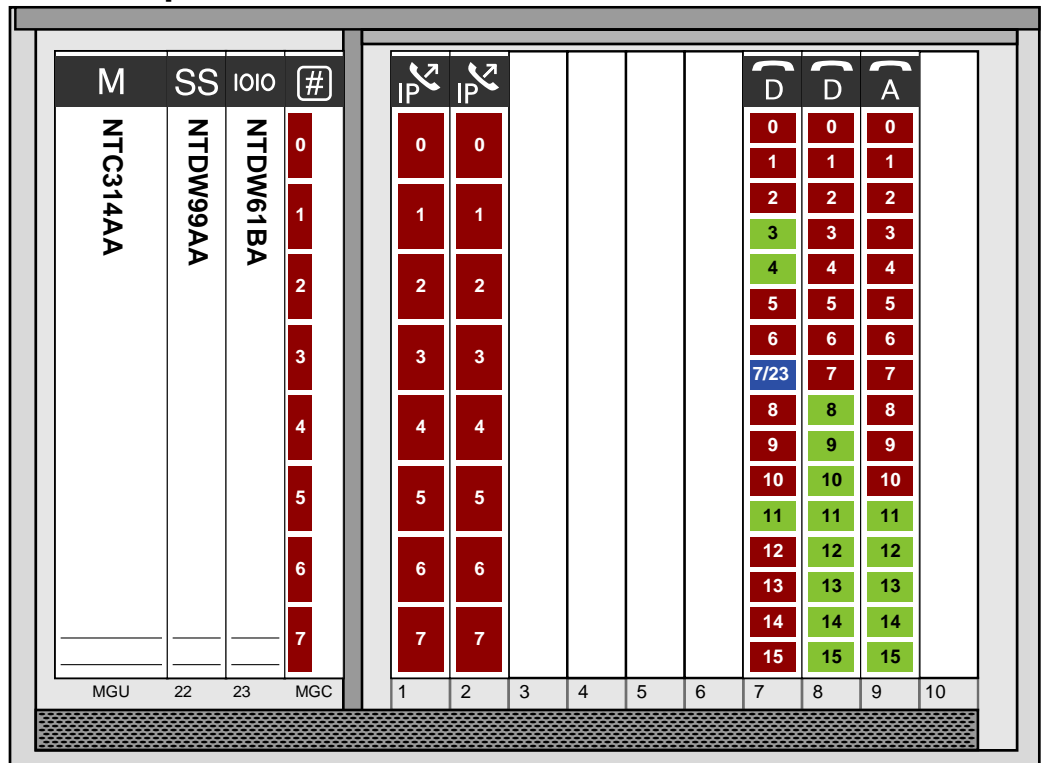
NTC310 Media Gateway   *DSP Ports: 48   Loop Traffic: 432 CCS*

Virtual MG 1000E - Loop 064 Shelf 0

| IP | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | SLOT 4 / CARD 04 |

SLOT 3 / CARD 03

SLOT 2 / CARD 02

SLOT 1 / CARD 01

SLOT 0
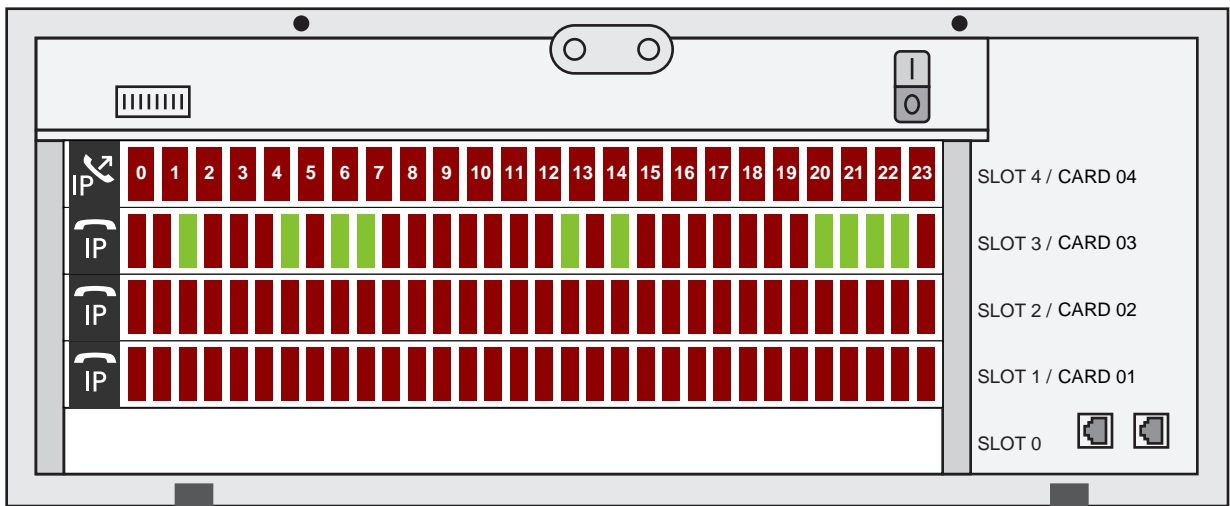
Virtual MG 1000E

Phantom MG 1000E - Loop 068 Shelf 0

SLOT 4 / CARD 04

SLOT 3 / CARD 03

SLOT 2 / CARD 02

| A | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | SLOT 1 / CARD 01 |

SLOT 0
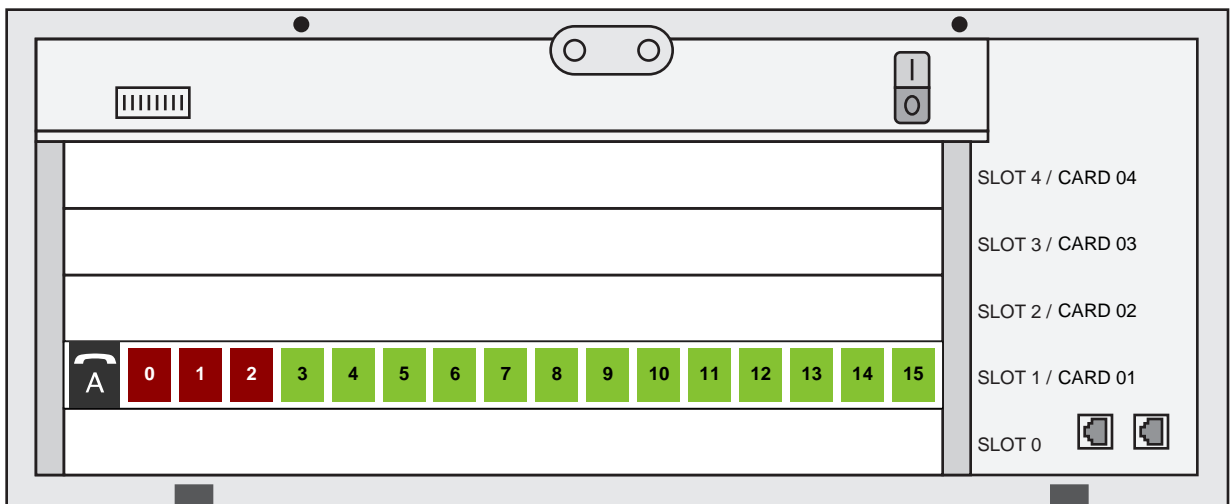
Phantom MG 1000E

4.9. Action Items

The Action Items are divided into two major categories: software items that are service affecting and software items that are clean-up issues.

Format

The first category lists potentially service-affecting issues found in your system, consisting of Area Codes not programmed in BARS, trunks forwarded to extensions not found in the system, and stations which Hunt or Forward to extensions not found in your system.

The second category lists clean-up issues that should be addressed for the best possible service. These issues include Call Pickup and Intercom Groups with only one station assigned, Vacant Routes, Circuit ID information, and Unused Speed Call Lists.

Use

Addressing these issues now will lead to better service, fewer user complaints, a better utilization of system resources, and an easier system to manage.

Subscriptions to the SourceBook will help ensure continued good service by performing these evaluations on a regular basis.

Service Affecting Action Items

The following may be service-affecting issues in the programming of the Communication Server:

Emergency Services (911/E911) Programming

The Emergency Services Access (ESA) programming for your system does not meet minimum configuration guidelines. It is recommended that you review the ESA programming to make sure that all possible ways to dial 911 are being handled appropriately through the ESA feature. Make sure that your ESDNs are configured, and that you have accounted for users attempting to dial 911 through BARS/NARS. All 911 calls should be handled by ESA to receive the special treatment and routing that it provides. Without this precaution, emergency calls could fail to complete under certain circumstances.

Proper handling of Emergency Services calls (911) may be dictated by legislation, and should be carefully configured to limit legal liabilities.

Unassigned Area Codes

The following North American Area Codes are not provided for in the Long Distance Routing Lists:

226, 325, 424, 430, 432, 438, 456, 458, 463, 470, 473, 475, 684, 703, 754, 769, 829, 947, 951

These Area Codes cover the following geographic region(s):

American Samoa, Grenada, some of California, some of Connecticut, some of Dominican Republic, some of Florida, some of Georgia, some of Indiana, some of Michigan, some of Mississippi, some of Ontario, some of Oregon, some of Quebec, some of Special-Use Area Codes, some of Texas, some of Virginia.

Misassigned Private Lines

There are no trunks configured for Private Line service.

Hunts & Forwards

The following stations Hunt to extension numbers without an appearance:

Extension	Hunts To
2815	2000
2865	2000
2903	7000
2912	7000
2921	1600
2945	2000
5505	2800
5530	2800
5560	2800
# of misassigned HUNTs: 9	

The following stations Forward to extension numbers without an appearance:

Extension	Forwards To
2815	2000
2865	2000
2903	7000
2912	7000
2921	1600
2945	2000
5505	2800
5530	2800
5560	2800
# of misassigned FDNs: 9	

Clean Up Action Items

The following are clean-up issues in the programming of the Communication Server:

Call Pickup Groups

The following Call Pickup Groups have only one station associated with them: 5, 66

These Call Pickup Groups should be removed if they are not being used.

Dial Intercom Groups

The following Dial Intercom Groups have only one station associated with them: 3, 5

These Dial Intercom Groups should be removed if they are not being used.

Vacant Routes

The following Routes are defined in the Route Data Block, yet have no Trunks assigned to them: 1

These Routes should be removed if they are not being used.

Incorrect Card Density

Card number 008 0 01 seems to have been programmed with an incorrect density of 8.

Route Lists

The following Route List entries point to nonexistent Routes:

Route List	Entry	Route
3	0	5
Number of routes: 1		

The following Route List entries point to Routes without trunks:

Route List	Entry	Route
4	0	1
Number of routes: 1		

Alternate Appearance DNs

The following AADNs point to extension numbers without an appearance:

TN	AADN
008 0 07 12	2500
# of misassigned AADNs: 1	

Circuit IDs

This system has identifications for some or all of its trunks. You may wish to check this information in the Routes section for completeness and accuracy.

Unused Speed Call Lists

The following Speed Call Lists are defined in your Communication Server software, but are not being used by any station: 0001, 0010, 0020, 0030

Removing these unused lists will free up system memory for other purposes.

Glossary

Access Code (ACOD)
A numerical value in the programming of each route that when dialed can access the trunks in that route directly.

Automatic Call Distribution (ACD)
A single number that may be dialed to present calls to multiple sets known as ACD Agents.

Call Detail Recording (CDR)
A feature allowing the recording of information about selected calls for accounting purposes.

Call Pickup Groups
A collection of sets that are able to answer calls made to any set within the same group.

CFXA
A class of service (CLS) allowing calls to be forwarded off-premise. (Call Forward External Allowed)

CLS
Assignments that determine the calling options and features available to the telephone.

Codec
An algorithm that encodes and decodes a data stream for transmission over a network or storage to persistent media. In the encoding and decoding process, data compression/decompression techniques can be applied to reduce the apparent amount of data transported by the network or stored.

Common Equipment
The section of the Communication Server housing cards not associated with sets or lines, i.e. CPU, Memory, Software, and Storage devices.

Control Directory Numbers (CDNs)
Special DNs to be used with the Enhanced ACD Routing (EAR) feature to add alternate RAN and Music treatments to an ACD queue.

Dial Intercom Group
A collection of sets that have the ability to call each other by using 1 or 2-digit dialing.

Digital Signal Processor (DSP)
Hardware in the Communication Server that is responsible for translating between IP-based and non-IP-based (TDM) resources.

Directory Number (DN)
An extension assigned to a set. This information is stored in the Directory Number Block (DNB).

Embedded LAN (ELAN)
An isolated network that keeps critical telephony signaling between the Call Server and the other components separate from the media and data networks. This separation facilitates higher quality voice communications.

Facility Restriction Level (FRL)
An FRL is assigned to each NCOS. It determines the entries in a Route List (RLI) to which it has access. 0 is the most restrictive, 7 is the least restrictive and can access more entries.

H.323
H.323 is a specification that defines a set of protocols to provide audio-visual communication sessions on a packet switched network.

Internet Protocol (IP)
A widely adopted protocol for transmitting data across a packet switched network, including the Internet.

IP Telephony Node
A logical grouping of Voice Gateway Media Cards and Signaling Servers. IP Telephony Nodes provide organization to and management structure for IP telephony deployments.

Local Area Network (LAN)
A network that is internal to your organization. A LAN is viewed as a private resource with restricted access.

Loop
An assignment of 30 usable timeslots for call traffic.

MARP

Multiple Appearance DN Redirection Prime - MARP is an attribute of DN appearances that affects call redirection features (e.g. CFW). Each DN can only appear 'MARPed' on a single TN. Other appearances of that DN are therefore unMARPed. The TN on which a DN is MARPed is the TN whose call redirection programming takes precedence when there is an ambiguity or conflict.

MMA

A Class of Service (CLS) used for Call Pilot Voicemail ports. (Multimedia Allowed)

Network Class of Service (NCOS)

A numerical value representing an individual restriction level assignment for sets and trunks. Each NCOS corresponds to a Facility Restriction Level (FRL).

Peripheral Equipment

The section of the Communication Server housing cards directly associated with sets and lines, i.e. Digital Line Cards, Universal Trunk Cards, and Voicemail.

Prime DN (PDN)

The DN assigned to Key 0 of a digital set, or the DN of an analog set.

Privilege Group

A collection of sets with identical calling abilities.

Route

A grouping of similar Trunks performing an identical purpose. For example, all DID Trunks for the main telephone number would be part of a single Route.

Route List

A definition of the Routes to be used when calling specific Area Codes, as well as the Network Classes of Service (NCOS) that may have access to the Routes.

Session Initiation Protocol (SIP)

SIP defines a set of protocols to provide call setup, tear down, and modification for multimedia communication sessions on an IP network.

Set Type

A field in the programming of each station designating a specific model of terminal equipment.

Special Prefix Number (SPRE)

The DN that can be used by any station with MTA as a Class of Service (CLS) to log into the Communication Server and perform certain maintenance functions.

Station Designator (DES)

A free-form field in the programming of each set often used for location or identification purposes.

Station Speed Call

A feature providing station users the ability to dial frequently called telephone numbers using a 1 to 3-digit code.

Superloop

A grouping of four loops, totaling 120 usable timeslots for call traffic.

System Speed Call

A feature providing station users access to a system-level list allowing them to dial frequently called telephone numbers using a 1 to 3-digit code. System Speed Call also overrides any restrictions placed on an extension.

Telephony LAN (TLAN)

An isolated LAN that carries telephony, voice, and signaling traffic and connects to the customer LAN.

Terminal Number (TN)

A number corresponding to a specific port in the Communication Server. Every trunk, set, and voicemail port has an individual TN.

Toll Abuse

The action of making unauthorized billable calls through a Communication Server.

Trunk

A voice and/or data channel between two telecommunications facilities. Trunks connect a private Communication Server to the public telephone network or other private facilities.

Trunk Access Restriction Group (TARG)

A list of TGAR values which are denied access to a given route.

Trunk Group Access Restriction (TGAR)

A numerical value that controls access to the exchange network, TIE trunks, CCSA trunks, and paging and dictation services. TGAR is checked against the TARG of a route. If the two numbers match, the call is denied.

Trunk ID (TKID)

A user-defined field in the programming of a trunk's TN. First appeared in Release 19 Software.

Virtual Trunk (VTRK)

A software trunk that serves as the bridge between call processing features and the IP network. Unlike a traditional TDM or analog trunk, virtual trunks are routed over an IP network rather than dedicated telecommunications facilities.

VMA

A Class Of Service (CLS) used for Meridian Mail Voicemail ports. (Server Voice Messaging Allowed)

Voice over IP (VoIP)

The transmission of voice communications over IP networks. Speech is encoded into IP packets using a codec, and transmitted over an IP network instead of a conventional, dedicated telecommunications network. The IP network may simultaneously be carrying non-voice data as well, resulting in a Converged Network.