InfoPlus Services – Product Support Matrix

Service	Supported Manufacturers	Supported Platform(s)	Minimum Required Software Release	Notes
Site Survey	Avaya	Meridian / CS1000	X11 Release 14	
	Avaya	Definity / Communication Manager	Definity Release 4	
		IP Office IP400, IP500 & Linux	Release 4.0	*Standard / SCN & Server Editions*
SourceBook	Avaya	Meridian / CS1000	X11 Release 14	
	Avaya	Definity / Communication Manager	Definity Release 4	
		IP Office IP400, IP500 & Linux	Release 4.0	*Standard / SCN & Server Editions*
Session Manager Book	Avaya	Session Manager	Aura Release 5.2	
Database Backup	Avaya	Meridian / CS1000	X11 Release 22	
		Definity / Communication Manager	Communication Manager Release 12	*Requires access to 'Go Shell' command, Linux 'susers' group and Profile 18*
Traffic Study	Avaya	Meridian / CS1000	X11 Release 14	
		Definity / Communication Manager	Definity Release 4	
Security Audit	Avaya	Meridian / CS1000	X11 Release 19	
		MeridianMail	Release 10/2.0	
		Definity / Communication Manager	Definity Release 4	
GuardianService *GuardianService Gold / Platinum*	Avaya	Meridian / CS1000	X11 Release 14	*For systems pre Release 22, only the textual backups will be performed*
		Definity / Communication Manager	Definity Release 4	*Requires access to 'Go Shell' command, Linux 'susers' group and Profile 18*
		IP Office IP400, IP500 & Linux	Release 4.0	*Standard / SCN & Server Editions*